



CITY OF SURPRISE
City Council Work Session
16000 N. Civic Center Plaza
Surprise, AZ 85374
Tuesday, August 6, 2024 @ 4:00 PM
COUNCIL CHAMBERS

- A. Call To Order
- B. Roll Call
- C. Pledge of Allegiance
- D. Proclamation and Community Acknowledgements
- E. City Manager Report

The City Manager may present a brief summary of current events, including recognition of community members, employees, and programs, pursuant to A.R.S. § 38-431.02(K). The City Council will not discuss or take action on any matter within the City Manager Report.

- F. City Clerk Report
- G. Call To The Public

INSTRUCTIONS: In order to address the City Council, you will need to fill out a Call to the Public Form available at the front counter, and then turn it in to the City Clerk before the meeting begins. You may also [fill out the Call to the Public form online](#). If submitting form electronically, please submit to City Clerk at least one hour before the meeting start time.

Note: A.R.S. 38-431.01(H)- During this time members of the public may address City Council only on issues within the jurisdiction of the City Council which are not an item on the agenda. At the conclusion of the open call, City Council may respond to criticism, may ask staff to review the matter or may ask that the matter be put on a future agenda. No discussion or action shall take place on any item raised.

Approval of items on the Consent Agenda – all items with an asterisk (*) are considered to be routine matters and will be enacted by one motion and one roll call vote to the City Council. There will be no separate discussion on these items unless a Councilmember requests, in which event the item will be removed from the consent agenda and considered in its normal sequence on the agenda.

Please be aware that Council Members may not discuss or respond to matters raised during call to the public that are not specifically identified on the agenda. Council Members may however, in their discretion, discuss or respond to relevant matters raised during a noticed public hearing or agenda item.

- H. Regular City Council Work Session Agenda

CONSENT AGENDA:

REGULAR AGENDA ITEM - PUBLIC HEARING:

REGULAR AGENDA ITEM - NON-PUBLIC HEARING:

- | | | | |
|----|----------|---|--|
| 1. | Citywide | Presentation and discussion regarding an update of the Surprise Public Library System. | Kelsey Lamphier
Arts, Culture &
Library Department |
| 2. | Internal | Presentation and discussion of a potential amendment to the Surprise Municipal Code, Chapter 2, Section 2-61 <i>Agenda</i> , pertaining to the placement of items on meeting agendas. | Councilmembers
Hastings & Judd
Mayor and Council |

- | | | | |
|----|--|--|---------------------------|
| 3. | Internal | Presentation and discussion pertaining to recommended revisions to the City of Surprise City Council Policies and Procedures Manual. | The Rules Committee Legal |
| I. | Other Business and Future Agenda Items | | |
| J. | City Council Reports | | |
| K. | Executive Session | | |

For information Purposes; Upon a public majority vote of a quorum of the City Council, the Council may hold an executive session, which will not be open to the public, but for only the following purposes:

- discussion or consideration of personnel matters (A.R.S. §38-431.03 (A)(1));
- discussion or consideration of records exempt by law from public inspection (A.R.S. §38-401.03 (A)(2));
- discussion or consultation for legal advice with the city's attorneys (A.R.S. §38-431.03 (A)(3));
- discussion or consultation with the city's attorneys regarding the city's position regarding contracts that are the subject of negotiations, in pending or contemplated litigation, or in settlement discussions conducted in order to avoid or resolve litigation (A.R.S. §38-431.03 (a)(4));
- discussion or consultation with designated representatives of the city in order to consider its position and instruct its representatives regarding negotiations with employee organizations (A.R.S. §38-431.03 (A)(5)); or
- discussion, consultation or consideration for international and interstate negotiations or for negotiations by a city or town, or its designated representatives, with members of a tribal council, or its designated representatives, of an Indian reservation located within or adjacent to the city or town. A.R.S. §38-401.03 (A)(6)).
- discussing or consulting with designated representatives of the city in order to consider its position and instruct its representatives regarding negotiations for the purchase, sale or lease of real property (A.R.S. §38-431.03 (A)(7)).

Confidentiality Requirements Pursuant to A.R.S. §38-431.03(C)(D): Any person receiving executive session information pursuant to A.R.S. §38-431.02 shall not disclose that information except to the Attorney General or County Attorney by agreement of the City Council, or as otherwise ordered by a court of competent jurisdiction.

The council may vote to hold an executive session for the purpose of obtaining legal advice from the Board's attorney on any matter listed on the agenda pursuant to A.R.S. § 38-431.03(A)(3).

- L. Adjournment

KRISTI PASSARELLI, CITY CLERK

POSTED: Thursday, August 1st, 2024 @ 10:00 AM

SPECIAL NOTE: PERSONS WITH SPECIAL ACCESSIBILITY NEEDS, INCLUDING LARGE PRINT MATERIALS OR INTERPRETER, SHOULD CONTACT THE CITY CLERK'S OFFICE @ 623.222.1200 OR TTY 623.222.1002, BY NO LATER THAN 24 HOURS IN ADVANCE OF THE REGULAR SCHEDULED MEETING TIME.



CITY OF SURPRISE
City Council Work Session

Council Meeting Date: August 6, 2024
Submitting Department:
Staff Recommendations:

Contact Person:
District: Citywide

Consent: No Regular: No Public Hearing: No Report/Discussion: No

Agenda Wording:
City Manager sub-text

Motion:

Background:

Objective Analysis:

Policy Compliant:

Financial Impact:

Budget Impact:

FTE Impact:

ATTACHMENTS:



CITY OF SURPRISE City Council Work Session

Council Meeting Date: August 6, 2024

Contact Person: Kelsey Lamphier, Acting Director

Submitting Department: Arts, Culture & Library
Department

District: Citywide

Staff Recommendations:

Consent: No

Regular: Yes

Public Hearing: No

Report/Discussion: No

Agenda Wording:

Presentation and discussion regarding an update of the Surprise Public Library System.

Motion:

Presentation and discussion only.

Background:

In December 2022, the Arts, Culture + Library Department was formally created. This began the transition period where library services shifted from county-operated to city-operated. Due to software constraints, this process was split into two phases. On July 1, 2023, the library transition was completed with the city fully operating library services for the community. Now with one full year of library operations complete, the division has taken careful review of the last twelve months to celebrate the successes, identify best practices and determine opportunities for future growth.

Objective Analysis:

Presentation of this item allows for discussion regarding the Surprise Public Library System.

Policy Compliant:

This item is consistent with city and council policies.

Financial Impact:

This item is a presentation only and does not have a financial impact.

Budget Impact:

This item is a presentation only and does not impact the budget.

FTE Impact:

This item is a presentation only and does not change the full-time equivalent count.

ATTACHMENTS:

1. 8.6.24 - Library Year in Review

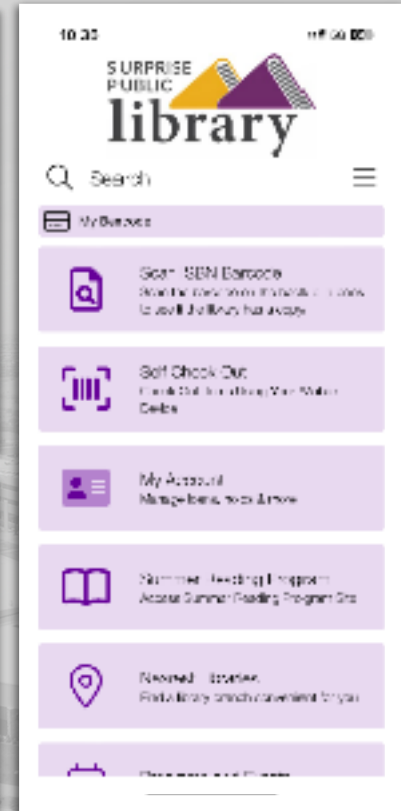
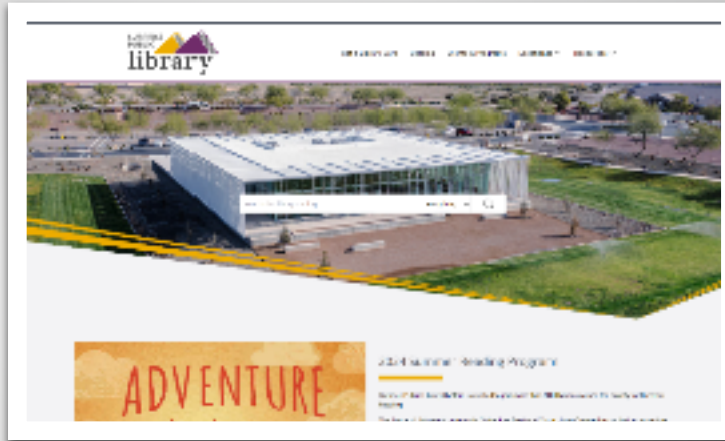


Surprise Public Library Year in Review

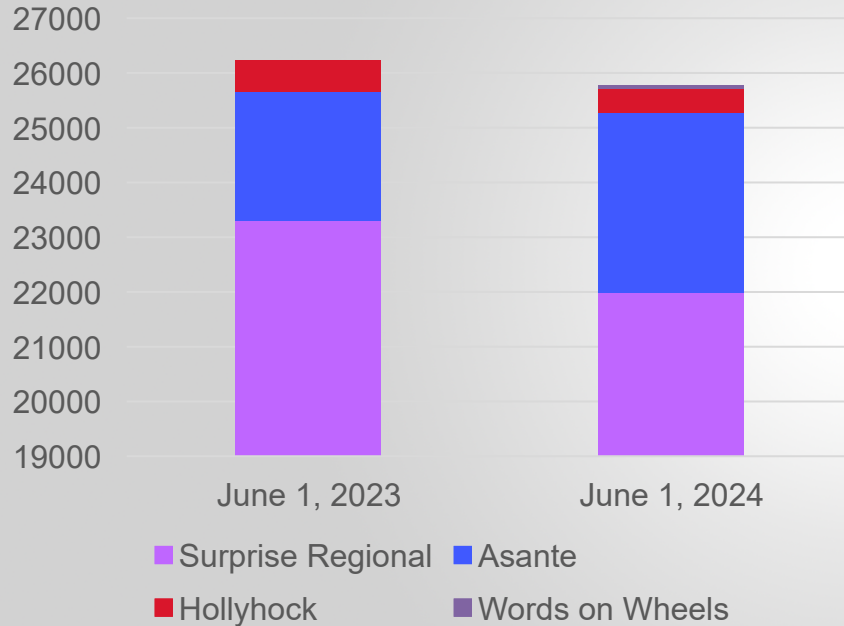
City Council Work Session | August 6, 2024

Building the Foundation

- ✓ Hired Entire Division
- ✓ Transitioned Integrated Library System and Patrons
- ✓ Completed a Renovation of Surprise Regional Library
- ✓ Developed New Logo and Brand Guidelines
- ✓ Designed a Brand New Website w. Upgraded Features
- ✓ Launched a Mobile App



Library Cards



BY THE NUMBERS

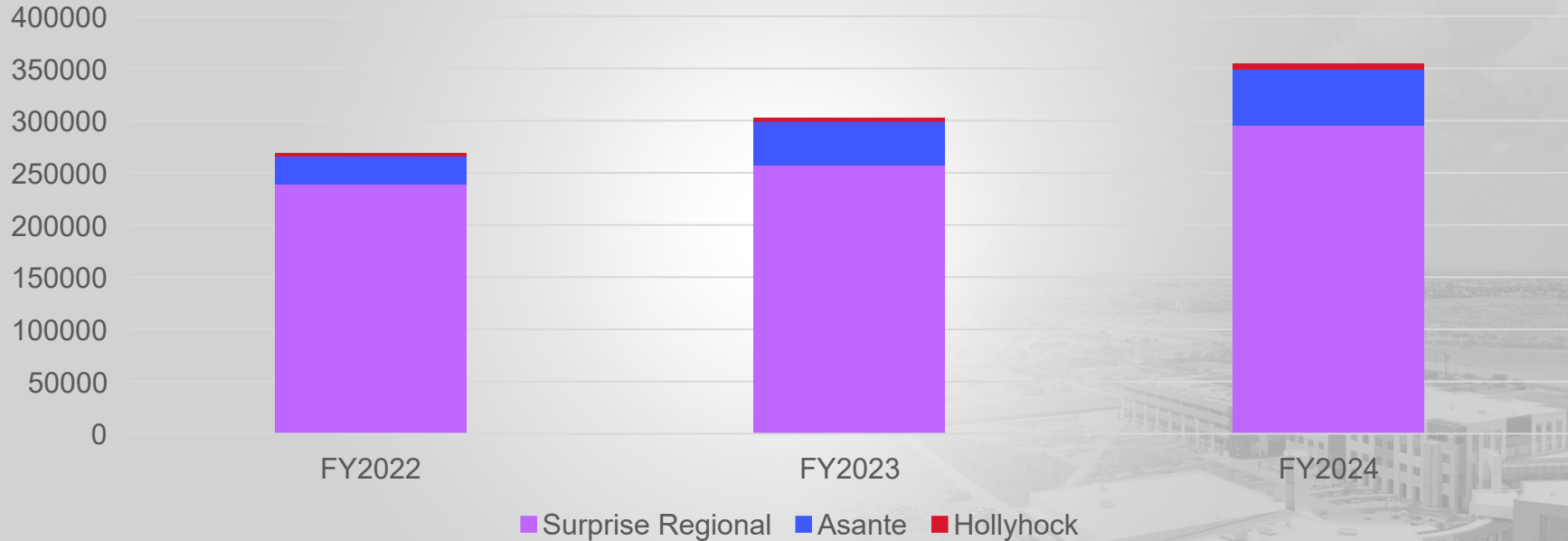
25k+
Active Library
Card Holders

210
Cities
Represented

300+
Library Card Designs
Submitted

80,563
Customer Service
Interactions*

Visitor Count



**BY THE
NUMBERS** | % Growth
FY22-FY24

123.4%
Surprise Regional

201.3%
Asante

188.4%
Hollyhock

Physical Collection

Items in Collection: 114,326 (\$2.3M valuation)

Annual Book Budget \$242k

LAP Funds: \$121,640

Purchase Requests: 231

Total Circulation: 545,846

MAX Usage: 1,030 Borrowed; 277 Loaned

ILL Usage: 113 Requests; 87 Filled



Maricopa County's Book Sharing Service

**BY THE
NUMBERS**

11,622

Items Added

\$242k

Collection Budget

4.75

Turnover Rate

1,030

MAX Borrows

Physical Collection

Library of Things

- Video Games
- Development Toys
- Binge Boxes
- Book Club Kits
- Headphones (in-house)
- Seed Library
- Gardening Tool Kits
- Vinyl Record Player Kits
- *Telescopes*
- *Culture Passes*
- *Citizen Science Kits*

Digital Equity/ Literacy:

- Chromebooks
- Wifi Hotspots,
- Laptops for Classes/ Tech Help



Online Resources



- eBooks
- Audiobooks
- Access to 10 Partner Libraries
- Pay Per Item

Libby (OverDrive)

- 2,700+ Users
- 36,334 Circulations
- 52,836 Items in Consortium
- Additional 200,562 w. Partner Libraries
- Average Wait Time: 18 Days



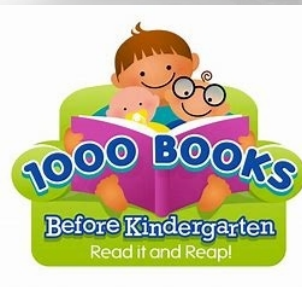
- eBooks
- Audiobooks
- Periodicals
- Streaming (Music, Movies, TV)
- Pay Per Check Out

Hoopla

- 2,000+ Users
- 22,119 Circulations
- 1,737,303 Items in Collection
- Average Wait Time: Instantaneous!

Added/ Expanded Services

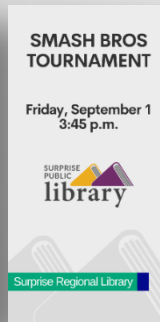
- ✓ Words on Wheels Mobile Library
- ✓ Curbside Pick-Up (*Previously discontinued by MCLD*)
- ✓ Expanded Holiday Hours
- ✓ Free Printing Services
- ✓ 1,000 Books Before Kindergarten Program
- ✓ New Overdrive Consortium
- ✓ Increased Security/ Safety Measures
 - CPR, AED, First Aid Training for Staff; Active Shooter Training; Duress Buttons/ Security Cameras; Network/ Patron Security



Programming

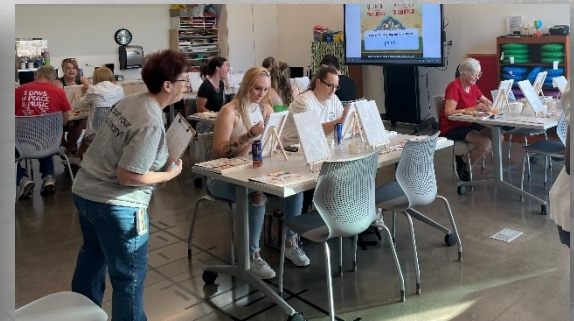
YOUTH

- Pajama Storytime
- Stuffed Animal Storytime
- Toddler Time
- Little Innovators



ADULT

- Book Clubs
- Surprise Stitchers
- Tech Help
- Paint and Chat



**BY THE
NUMBERS**

1,200+

Active Programs

21,775

Attendance

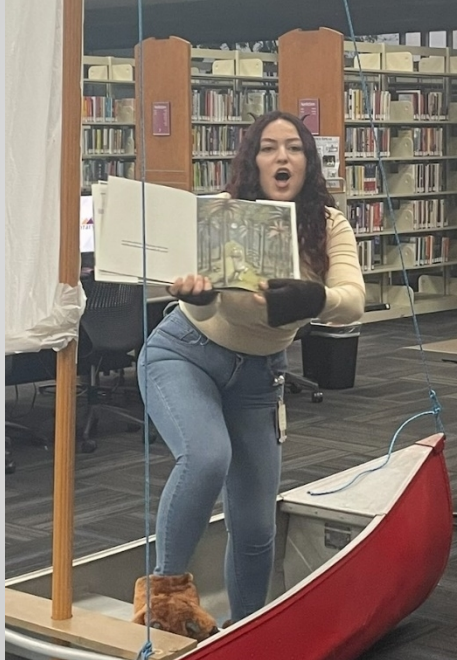
87

Programs @ Hollyhock

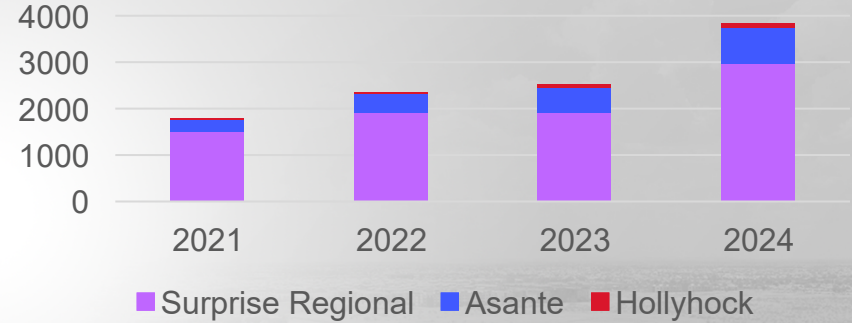
9

ASU OLLI Classes

Signature Events



SUMMER READING PROGRAM PARTICIPATION



BY THE NUMBERS

1,403
MLC Participants

672,975
MLC Minutes Read

4,004
SRP Participants

4,282,782
SRP Minutes Read

Department Partnerships



**BY THE
NUMBERS**

613

Touch a Truck

189

Surprise Stadium

348

Aquatic Center

415

Public Safety Story Time

Community Outreach



**BY THE
NUMBERS**

62
Events

1036
Attendance

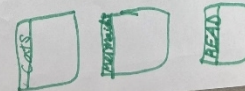
34
Locations

100%
Staff Participation

Engaging With Our Community



Dear Librarians. I am so glad you work here!
I love coming to the library. When I need help
finding a book you are willing to help. You
keep the libraries clean & organized. You make
coming to the library special. You make a
difference in our community!
THANK YOU!



Library Survey Results

- **Six Week Survey**
- **794 Responses**
- **Operations** – How do you use the library? What do you value? What can we improve upon?
- **Collection** – What are your reading habits? Which genres are you interested in? Physical copy v. e-book? Library of things?
- **Programming** – Are you attending programs? What schedules work best? What ideas would you be interested in attending?



What do you value most?

Key Themes

Books/ebooks | Programs | Customer Service | Community Focused

‘Our FAMILY (not just me) **absolutely love the library programs!!** Especially during the summer!’

‘The book **collection has dramatically improved** the library has college level books now’

‘I am just happy to get a book but lately, I feel like I have a personal librarian who renews my books for me when I take too long. The service with this branch since last year has been great. **I would not have dreamt of better service.** The librarians are the most professional we have ever had and I thank them all.’

‘I value the **community space where my children can read** and be able to play with other children.’

‘A community atmosphere for families. Reasonably priced. **Great activities for all ages.**’

‘It’s a free community resource... Thank you for running such a **beautiful system** here in Surprise...’



How can we improve?

Key Themes

Expand Collection | Homeschool Hangouts | Increase Programs for Seniors/Adults

Ability to return materials from other libraries

Loss of access to MCLD materials

Prefer Dewey Decimal to 'Book Store Model'

'Teach us about all the library has to offer!' There is so much and it is really overwhelming. I feel like I use 1/100th of the services offer.'



SURPRISE
ARIZONA

QUESTIONS OR COMMENTS?

Kelsey Lamphier, Director of Arts, Culture + Library

Kelsey.Lamphier@surpriseaz.gov | 623.222.1329

Ashley Ware, Acting City Librarian

Ashley.Ware@surpriseaz.gov | 623.222.2902



CITY OF SURPRISE City Council Work Session

Council Meeting Date: August 6, 2024
Submitting Department: Mayor and Council
Staff Recommendations:

Contact Person: Councilmembers Hastings & Judd
District: Internal

Consent: No	Regular: Yes	Public Hearing: No	Report/Discussion: No
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Agenda Wording:

Presentation and discussion of a potential amendment to the Surprise Municipal Code, Chapter 2, Section 2-61 *Agenda*, pertaining to the placement of items on meeting agendas.

Motion:

None; discussion only.

Background:

At the June 18, 2024, Regular City Council Meeting, during the *Future Agenda Items* portion of the agenda, Councilmember Hastings requested future discussion of how items are placed on meeting agendas. Specifically, Council member Hastings indicated that he wanted future discussion pertaining to potentially amending city code to create an "even playing field" for the time frames allowed for council members to place an item on an agenda. Councilmember Judd seconded the item.

Objective Analysis:

Currently, Chapter 2, Section 2-61(c) of the Surprise Municipal Code provides that items may be placed on an agenda by:

- 1) The Mayor, city manager, or city attorney, no less than 24 hours before the meeting;
- 2) A motion and second of any council member made during a future agenda item at a public meeting; or
- 3) Upon written request signed by two council members and submitted to the city clerk no less than five business days prior to the proposed meeting date.

Policy Compliant:

The mechanism by which items are placed on an agenda is a discretionary legislative matter for the City Council to decide. Arizona Revised Statutes 9-233 and 9-234 provide the general authority of City Council over the processes relating to public meetings.

Financial Impact:

There is no anticipated financial impact related to this item.

Budget Impact:

There is no anticipated budget impact related to this item.

FTE Impact:

This item does not have an impact on current staff levels.

ATTACHMENTS:

1. 24.06.27 Potential Amendment to agenda items
-



Potential Amendment to Chpt 2, Sec. 2-61(c)

City Attorney's Office

Sec. 2-61 *Agenda*

(c) Items may be placed on the agenda by:

(1) The mayor, city manager, or city attorney, no less than 24 hours before the meeting;

(2) A motion and second of any council member made during a future agenda item at a public meeting; or

(3) Upon a written request signed by two council members and submitted to the city clerk **no less than five business days prior to the proposed meeting date.**

One additional Consideration

SMC Chapter 2, Section 2-65(c)

(c) Special meetings may be convened by the mayor at any time.

This is the only reference to Special meetings in City Code.

Continued...

The majority of other Arizona City's charters or codes allow a special meeting to be called by the Mayor or 3 or 4 councilmembers.

-Surprise's Code appears to be an anomaly by providing that the Mayor is the sole city official who may call a special meeting.



SURPRISE
ARIZONA

Thank you



CITY OF SURPRISE City Council Work Session

Council Meeting Date: August 6, 2024
Submitting Department: Legal
Staff Recommendations:

Contact Person: The Rules Committee
District: Internal

Consent: No	Regular: Yes	Public Hearing: No	Report/Discussion: No
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Agenda Wording:

Presentation and discussion pertaining to recommended revisions to the City of Surprise City Council Policies and Procedures Manual.

Motion:

None; Discussion only.

Background:

The City of Surprise Policies & Procedures Manual mandates that the Manual be reviewed by the City Council to consider recommendations and update it as necessary in August of even-numbered years, or as soon thereafter as practical. The Rules Committee met on May 21, 2024, and June 18, 2024, to review the *Manual* and make amendment recommendations to City Council. This item is the culmination of the recommendations of the Rules Committee for amendments to the Manual.

Objective Analysis:

The recommended substantive changes to the *Manual* will ensure compliance with state law, consistency between City Code and Council adopted policies and procedures, and/or provide clarity in application and enforcement. Some of the changes, as will be discussed, will increase efficiency and real-world viability in following and implementing certain procedures.

Policy Compliant:

This review is mandated by City Council policy to occur every even-numbered year, or as soon thereafter as practical.

Financial Impact:

There is no anticipated financial impact related to this item.

Budget Impact:

There is no anticipated budget impact related to this item.

FTE Impact:

This item does not have an impact on current staff levels.

ATTACHMENTS:

1. 24.07.03 Proposed amendments Council Policies and Procedures
 2. 24.06.18 Council Policies Procedures Amended (working version) (003)
-



Proposed Amendments to Council Policies and Procedures Manual

City Attorney's Office

Rule 3

“In all forums...” to clarify the scope of this Rule.

Subcommittees & Working Groups

This section is limited to subcommittees & working groups created pursuant to SMC 2-40(i):

The mayor may create subcommittees or working groups. Subcommittees are intended to make recommendations to council. Working groups are intended to study and evaluate matters and report findings back to council. Any number of individuals, but no more than three council members, may serve on any subcommittee or working group.

Continued...

- This Section of the *Policies and Procedures Manual* should provide the details to SMC 2-40(i), but currently does not...

Continued...

- Creation document [filed w/ City Clerk] and sets forth:
 1. Purpose
 2. membership
 3. timelines or deadlines
 4. Bylaws, if any

Complaint Process

The following procedure is designed to address violations of this City of Surprise Policies and Procedures Manual only. With the limited exception of certain alleged violations of Title 16- Elections and Electors of the Arizona Revised Statutes , complaints alleging violation(s) of Arizona state civil or criminal statutes should be directed to the appropriate investigatory entity with jurisdiction and enforcement authority over said violation(s).

Continued...

16-938. Enforcement authority; investigation; reasonable cause; notice of violation; appeal

...on receipt of a complaint from a third party, a filing officer [City Clerk] is the sole public officer who is authorized to initiate an investigation into alleged violations of [campaign finance violations] including the alleged failure to register as a committee. A filing officer shall limit an investigation to violations that are within the filing officer's jurisdiction. If the filing officer declares a conflict of interest, the filing officer may refer the investigation to any other filing officer in this state who agrees to accept the referral.

...the filing officer shall refer the matter to the enforcement officer [City Attorney]

Continued...

16-1021. Enforcement by attorney general and county, city or town attorney

... In any election for county, city or town office, community college district governing board, judge or a county, city or town initiative or referendum, the appropriate county, city or town attorney may enforce **the provisions of this title [Title 16]** through civil and criminal actions. In any special district election, the county attorney of any county in which the district or a portion of the district is located or the attorney general may enforce the laws governing such election.

Continued...

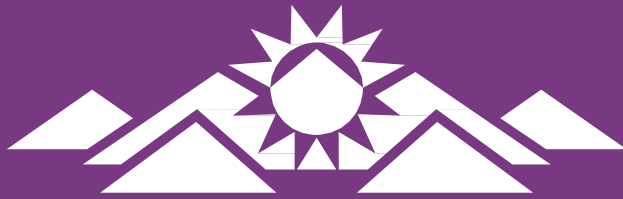
Procedure:

- 180 SOL
- Lowest level of Resolution
- Potential informal mediation
- Written Complaint to City Council
- Executive Session placed on Agenda
 - 1) Become informed
 - 2) Determine if reasonable grounds exist for a violation
 - 3) Potential Resolution
- Public Meeting [upon majority of City Council vote]



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ARIZONA

Thank you



SURPRISE
ARIZONA

CITY OF SURPRISE
POLICIES & PROCEDURES
MANUAL



PROLOGUE

We will never bring disgrace on this our City by an act of dishonesty or cowardice.

We will fight for the ideals and sacred things of the City, both alone and with many.

We will revere and obey the City's laws, and will do our best to incite a like reverence and respect in those above us who are prone to annul them or set them at naught.

We will strive increasingly to quicken the public's sense of civic duty.

Thus, in all these ways, we will transit this City, not only, not less, but greater and more beautiful it was transmitted to us.

-The Athenian Oath

INTRODUCTION

Residents of the City of Surprise are entitled to have fair, ethical and accountable local government that has earned the public's full confidence and trust. Excellence in local governance requires that public officials comply with the letter and spirit of the laws and policies affecting the operations of government. It requires that every official be independent and impartial in matters brought before them. Effective local government requires that each public office be used for the good of the public and not for personal gain. Transparent local government demands that deliberations and discussions be conducted openly, unless legally confidential, in an atmosphere of respect and civility.

Notwithstanding the standards, requirements, and prohibitions set forth within this Policy, the United States and Arizona Constitutions, as the supreme laws of the land, guarantee to all, not excluding elected officials, certain protections, rights, and privileges. Therefore, nothing in this Policy shall be interpreted or applied in a manner which infringes or impairs any elected official's protections, privileges, or rights guaranteed by the respective Constitutions or any federal or state laws adopted under the authority of same.

RULES OF CONDUCT AND Demeanor

Elected and appointed officials are often called upon to make decisions that affect various groups and individuals. Balancing diverse constituent interests can be a difficult task. While someone may be disappointed in a decision, officials must adhere to ethical standards that eliminate disappointment borne of dishonesty, conflicts of interest, unfairness, or illegality. **Preservation of public trust is critical for the preservation of democracy.**

It is the policy of the City of Surprise to uphold, promote, and demand the highest standards of ethics from all of its officials, whether elected or appointed. Accordingly, all members of the City Council will maintain the following standards:

Rule 1. Act in the Public Interest

Recognizing that stewardship of the public interest must be their primary concern, members will work for the common good of the City of Surprise and not for any private or personal interest, and will assure fair and equal treatment of all persons, claims and transactions coming before the Surprise City Council.

Rule 2. Comply with the Law

Members will comply with the laws of the nation, the State of Arizona, and the City of Surprise in the performance of their public duties. These laws include, but are not limited to: the Federal and State constitutions; laws pertaining to conflicts of interest, election campaigns, financial disclosures, anti-discrimination, confidentiality/non-disclosure laws, and open meeting; City ordinances; and City and City Council policies.

Rule 3. Professional Conduct

The professional and personal conduct of members must be above reproach and devoid of even the appearance of impropriety. [In all forums, m](#)Members must refrain from abusive conduct, harassment, personal charges or verbal attacks upon the character or motives of other members of Council, boards, commissions, and committees, City staff or members of the public. Likewise, Honesty and integrity shall be the primary values exercised in resolving all issues.

Rule 4. Conduct of Public Meetings

Members have an obligation to attend meetings, be prepared, and act in accordance with the processes and rules of order established by City Council. Members are expected to review the materials, participate in discussions and make an informed decision on the merits of the issue. Members must act courteously, refrain from interrupting other speakers, making personal comments not germane to the business of the body, or otherwise interfering with the orderly conduct of meetings.

Rule 5. Transparent Governance

Members must publicly disclose substantive information that is relevant to a matter under consideration by the Council which the member may have received from sources outside the public decision-making process.

Members are increasingly using social media to share information with the public and as a forum to facilitate the public's ability to communicate with them about matters relating to City governance. However, numerous laws and legal obligations are implicated, and legal issues arise, when members utilize social media accounts to carry out their official duties or engage in city business. These legal issues become even more pronounced when members conduct official city business on personal or private social media accounts.

Therefore, in order to ensure social media accounts are administered uniformly, to the highest standards, and in compliance with all laws and legal obligations, the City will create and maintain official social media accounts for use by members in connection with their official duties. Once an official account is created on any given platform, members will not use a personal or private social media account on that platform for official purposes, conducting city business, or performing their duties as a council member. For example, members will not use personal or private social media accounts to make announcements about official responsibilities, actions, or events, discuss city business, solicit comments or input from the public on city matters, or distribute official city notices or information. Nevertheless, recognizing that complete isolation of a private account from city business is an unrealistic standard, using a private account to link, reference, or otherwise direct the public to the member's official account or city webpages, notices, or accounts does not violate this policy. Members' personal or private social media account designs will not utilize official city logos, graphics, pictures, or material that would reasonably mislead the public to believe it is an official city account.

Rule 6. Advocacy

Members of the City Council are frequently contacted by the media for background and quotes. The Mayor is the designated representative of the Council to present and speak on the official City position. Members must represent the official policies or positions of the City Council to the best of their ability if designated as delegates for this purpose. When presenting their individual opinions and positions, members must not allow or perpetuate the inference or misperception of official City representation to exist. Until and unless the Mayor and Council take an **official** position on an issue as a collective public body in a public meeting, any statements or written correspondence should reflect clearly that the position taken is that of the individual in his/her personal capacity.

Rule 7. Policy Role of Members

The Role of each Member, as an individual, is to represent the community and to share their ideas, recommendations, and point of view during consideration of matters before the body. Members must respect and adhere to the Council-manager structure of the Surprise City government as outlined in City Code. In this structure, the City Council determines the policies of the City with the advice, information and analysis provided by the public, boards, commissions, committees and City staff. Members therefore may not interfere with the administrative functions of the City or the professional duties of City staff; nor impair the ability of staff to implement Council policy decisions. Members should also refrain from individually directing, without a majority consensus of the Council, the City Manager, City Clerk, City Auditor, or City Attorney in the performance of his/her job responsibilities.

Rule 8. Positive Work Place Environment

Members must support and maintain a positive and constructive work place environment for City employees, residents, and businesses dealing with the City. Members must recognize the special role of the Council in dealings with City employees and refrain from directing or giving orders, outside of a public meeting, to any City employee under the supervision of an appointed official. .

Rule 9. Conflict of Interest

Members must be constantly on guard against conflicts of interest, whether real or perceived. Officials must not be involved in discussing or deciding any issue over which the Council may have jurisdiction and which may impact a financial or property interest of either the member or a member's relatives (relatives means the spouse, children, parent, grandparent, grandchildren, siblings of whole or half blood and their spouses and in-laws).

If a member believes that a conflict of interest, as defined by Arizona Revised Statutes Title 38, Chapter 3, Article 8 exists, then the member must disclose the fact as soon as possible on the record. From that point on, the member may not participate in any manner (by discussing, questioning or voting) in that matter. Declaring a conflict and not participating should be recognized as a necessary part of preserving public trust and should not be avoided simply because of delays or inconvenience. At the same time, members have a duty to participate, and vote. Therefore, members must not abstain from participation or voting unless the matter involves the consideration of their own official conduct or a conflict of interest as defined by law exists.

Rule 10. Accepting Gifts, Favors or Benefits

Pursuant to Arizona law:

A public officer or employee shall not use or attempt to use the officer's or employee's official position to secure any valuable thing or valuable benefit for the officer or employee that would not ordinarily accrue to the officer or employee in the performance of the officer's or employee's official duties if the thing or benefit is of such character as to manifest a substantial and improper influence on the officer or employee with respect to the officer's or employee's duties.

Arizona Revised Statute § 38-504(C)

Therefore, members shall not solicit, directly or indirectly, a gift regardless of value.

An unsolicited gift with a known value or reasonably estimated fair market value of \$50.00 or less is permissible if the gift is not otherwise prohibited by law. An unsolicited gift with a known value or reasonably estimated fair market value greater than \$50.00 is permissible if the gift is not otherwise prohibited by law and if the gift is disclosed by the member as provided in this Section.

For purposes of this section, "gift" means anything of value, which is directly and personally received, unless consideration of equal or greater value is given in return. Gift does not include:

- 1) Salary, compensation, or benefit lawfully received from the City of Surprise
- 2) A gift, devise or inheritance from a relative when motivated by familial relationship
- 3) A gift from a personal friend either motivated by friendship, of a nature that was customarily received before the member became an elected or appointed official, or customarily given due to a personal life event, such as a wedding or birthday.
- 4) A campaign contribution that is permitted and reported as required by law.
- 5) A benefit received, while acting as a representative of the City of Surprise, from another government entity due to participation in that entity's operations, programs, or events.
- 6) An item or benefit that is given to all attendees at an event.
- 7) Admission, food, or beverages furnished in connection with attendance or participation in an official capacity at an event, activity, or function sponsored by the City of Surprise, a non-profit organization, a professional association, a business association, a charitable, cultural/arts, or community organization.
- 8) Items of trivial value, tokens, or award of appreciations for service, informational materials, publications, promotional items, or subscriptions pertinent to the performance of official duties.
- 9) Reasonable expenses for attendance at a convention, fact-finding mission or trip, or similar event if the member is scheduled to speak, present, or otherwise participate in a matter related to City business as a representative of the City of Surprise.
- 10) An item that is reimbursed or not used and that is either paid for or returned within fifteen business days of receipt to the donor or that is delivered within fifteen business days of receipt to a charitable organization and that is not claimed as a charitable contribution for tax purposes.

Written disclosure of any gift required to be reported pursuant to this Section must be made to the City Clerk within 15 business days after receipt and must include a description of the gift, the known or reasonably estimated fair market value, the date of receipt, and the source. The disclosure of gifts will be posted on the City's web page along with the member's financial disclosure statements.

In the event of uncertainty, contact the City Attorney.

PARLIAMENTARY PROCEDURE

Surprise Municipal Code §2-80 provides that “the latest standard edition of Robert’s Rules of Order will serve as a guide for parliamentary procedure...”. In furtherance of such guidance, the parliamentary rules outlined below will be followed in all City Council Meetings, keeping the following principles:

1. The Council must act as a body.
2. The Council should proceed in the most efficient manner possible.
3. The Council must act by at least a majority as defined by the Surprise Municipal Code.
4. Every member must have an equal opportunity to participate in decision making.
5. The Council’s rules of procedure must be followed consistently.
6. The Council’s actions should be the result of a decision on the merits and not a manipulation of the procedural rules.

Rule 1. Powers of the Chair

The Chair (usually the Mayor) has the following powers:

- a) To rule motions in or out of order, including any motion patently offered for obstructive or dilatory purposes;
- b) To determine whether a speaker has gone beyond reasonable standards of courtesy in his or her remarks and to entertain and rule on objections from other members on this ground;
- c) To entertain and answer questions of parliamentary law or procedure;
- d) To call a brief recess at any time;
- e) To adjourn in an emergency.

Comment: A decision by the Chair under (a), (b) or (c) may be appealed to the Council upon motion of any member, pursuant to Rule 8(b). Such a motion is in order immediately after a decision under (a),(b) or (c) is announced and at no other time. The member making the motion need not be recognized by the presiding officer, and the motion if timely made may not be ruled out of order.

Rule 2. Consent Agenda

The Council may designate a part of the agenda as the “consent agenda.” Items are placed on the

consent agenda if they are judged to be noncontroversial and routine. Any member may remove an item from the consent agenda and place it on the regular agenda when the consent agenda comes forward for action and can be revised prior to its adoption. All items on the consent agenda must be voted on and adopted by a single motion, with the minutes reflecting the motion and vote on each item.

Comment: *Many Councils use a consent agenda as a device to handle routine business more quickly. As a general rule, ordinances, controversial items, matters in which citizens may be interested, and matters of great substance will not be included on the consent agenda.*

The Council reviews the "consent agenda" at the beginning of each meeting. Each member is free to remove items from the consent agenda to the regular agenda. A member may wish to do so if, for example, he or she would like to debate the proposal or vote against the item.

Rule 3. When the Chair Is in Active Debate

If the Chair becomes actively engaged in extended debate on a particular proposal, the Chair may designate another member to preside over the debate. The Chair will resume presiding as soon as action on the matter is concluded.

Comment: *Good leadership depends, to a certain extent, on not taking sides during a debate. On a small board this may not always be feasible or desirable; yet, an unfair advantage accrues to the side whose advocate controls access to the floor. This rule is designed to ensure even-handed treatment to both sides during a heated debate. Ordinarily, if the Chair is leading the meeting, he or she should ask the Vice Chair to preside in this situation. But, if that person also engaged in the debate, the Chair should feel free to call on some other member in order to achieve the purpose of this rule.*

Rule 4. One Motion at a Time

A member may make only one substantive motion at a time.

Comment: *None.*

Rule 5. Substantive Motions

A substantive motion is a motion to take action on the principal item and is out of order while another substantive motion is pending. In other words, a substantive motion is any motion other than the procedural motions listed in Rule 8. A substantive motion may deal with any subject within the Council's legal powers, duties, and responsibilities.

Comment: *This rule sets forth the basic principle of parliamentary procedure that distinct issues will be considered and dealt with one at a time, and a new proposal may not be put forth until action on the preceding one has been concluded. The term substantive motion is used here to underscore the distinction between this type of motion and the various procedural motions listed in Rule 8.*

Rule 6. Debate

The Chair will open the floor to debate. The Chair will preside ov

the debate according to the following general principles:

- (a) Once a motion is made, the maker of the motion is entitled to speak first;
- (b) A member who has not spoken on the issue will be recognized before someone who has already spoken;
- (c) To the extent possible, the debate will alternate between proponents and opponents of the measure.

Comment: None.

Rule 7. Ratification of Actions

To the extent permitted by law, the Council may ratify actions taken on its behalf but without its prior approval. A motion to ratify is a substantive motion.

Comment: Ratification of actions taken on the Council's behalf but without its prior approval is permitted under these rules, to the extent that such after-the-fact approval of actions is legally allowed. The principle behind the motion to ratify is that an assembly may subsequently approve what it could have authorized. This rule treats the motion to ratify as a substantive proposal rather than as a procedural motion, since a ratification is in effect an after-the-fact substantive action by the Council concerning something that was done without Council approval when advance authorization should have been obtained. For example, if the City enters a contract that would normally have been approved by Council prior to the City entering the contract, but the circumstances were such that prior Council approval was not possible, Council can approve the contract after the fact under this rule.

Rule 8. Withdrawal of Motion

A motion may be withdrawn by the maker at any time before it is amended or before the Chair puts the motion to a vote, whichever occurs first.

Comment: This rule prohibits withdrawing motions after they have been amended. Once a motion has been amended, it is no longer the same motion as was made by the maker, so it is no longer his or hers to withdraw.

Rule 9. Procedural Motions

(a) Motions Allowed. In addition to substantive proposals, only the following procedural motions, and no others, are permitted. Unless otherwise noted, each motion is debatable, may be amended, and requires a majority of the votes cast, a quorum being present, for adoption. Procedural motions are in order while a substantive motion is pending and at other times, except as otherwise noted.

Comment: The following enumeration of procedural motions is exhaustive; if a procedural option is not on the list, then it is not available. Procedural motions are frequently used to "act upon" a substantive motion by amending it, delaying consideration of it, and so forth. Several procedural motions can be entertained in succession without necessarily disposing of the previous procedural motion. The order of priority establishes which procedural motion yields to which—that is, which procedural motion may be made and considered while another one is pending.

(b) Order of Priority of Motions. In order of priority (if applicable), the procedural motions are:

Motion 1. To Appeal a Procedural Ruling of the Chair. A decision of the Chair ruling a motion in or out of order, determining whether a speaker has gone beyond reasonable standards of courtesy in his or her remarks, or entertaining and answering a question of parliamentary law or procedure may be appealed to the Council. This appeal is in order immediately after such a decision is announced and at no other time. The member making the motion need not be recognized by the Chair and the motion, if timely made, may not be ruled out of order.

Comment: *This motion allows the ruling of the Chair on certain procedural matters to be appealed to the whole Council. This appeal must be made as soon as the Chair's decision is announced, so this motion is accorded the highest priority.*

Motion 2. To Adjourn. This motion may be made only at the conclusion of Council consideration of a pending substantive matter; it may not interrupt deliberation of a pending matter. A motion to or adjourn ends the current meeting to a time and place certain and establishes a specified time and place for the meeting to reconvene.

Comment: *Since the number of members is small and procedures are available to limit debate, Motion 2 allows both debate and amendment, but specifies the motion is in order only when consideration of a pending matter has concluded. If the Council wants to adjourn before completing final action on a matter, it must, prior to adjourning, first temporarily conclude its consideration of that matter. This is done with one of three motions: to defer consideration of the matter, to postpone the matter to a certain time or day, or to refer the matter to a committee. Only as a last resort should the Council use a motion to suspend the rules, in order to allow the motion to adjourn to interrupt deliberation on the matter.*

Motion 3. To Take a Brief Recess. This motion is made when a member wishes to take a short break during the meeting, but does not end the meeting.

Comment: *This motion allows the Council to pause briefly in its proceedings and should not be confused with the motion to adjourn to a time and place certain, which is a form of the motion to adjourn under these rules. Motion 3 is a "motion to take a brief recess" rather than a "motion to recess" or "motion to adjourn." Since the number of Council members is small, and procedures are available to limit debate, debate is allowed on this motion. A motion to take a brief recess is in order at any time except when a motion to appeal a procedural ruling of the Chair or a motion to adjourn is pending.*

Motion 4. Call to Follow the Agenda. This motion would require the agenda be taken in order, prohibiting the Chair from taking items out of order. The motion must be made at the first reasonable opportunity, or the right to make it is waived for the out-of-order item in question.

Comment: *This motion may be debated. Unless the motion is made when the item of business that deviates from the agenda is proposed, the right to insist on following the agenda is waived for that item.*

Motion 5. To Suspend the Rules. The Council may not suspend provisions of the rules that state requirements imposed by law on the Council. For adoption, the motion requires a vote equal to two-thirds of the actual membership of the Council, excluding vacant seats.

Comment: *This motion is in order when the Council wishes to do something that it may legally do but cannot accomplish without violating its own rules. The motion permits the Council to exercise greater flexibility and perhaps informality than adhering strictly to what the rules might allow. A motion to suspend the rules requires approval by two-thirds of the actual membership of the Council to pass. Note that the Chair and members who are absent from the meeting are counted for purposes of determining two-thirds of the Council, but vacant seats are excluded in making the two-thirds determination.*

Motion 6. To Go into Executive Session. The Council may go into Executive session only for one or more of the permissible purposes listed in A.R.S. §38-431.03. The motion to go into Executive Session must cite the purpose of the Executive Session and must be adopted at an open meeting.

Comment: *The requirements for this motion are found in A.R.S. §38-431.03(A), which permits Executive Session only for 7 topics. Those are:*

- 1. Discussion or consideration of employment, assignment, appointment, promotion, demotion, dismissal, salaries, disciplining or resignation of a public officer, appointee or employee of any public body, except that, with the exception of salary discussions, an officer, appointee or employee may demand that the discussion or consideration occur at a public meeting. The public body shall provide the officer, appointee or employee with written notice of the executive session as is appropriate but not less than twenty-four hours for the officer, appointee or employee to determine whether the discussion or consideration should occur at a public meeting.*
- 2. Discussion or consideration of records exempt by law from public inspection, including the receipt and discussion of information or testimony that is specifically required to be maintained as confidential by state or federal law.*
- 3. Discussion or consultation for legal advice with the attorney or attorneys of the public body.*
- 4. Discussion or consultation with the attorneys of the public body in order to consider its position and instruct its attorneys regarding the public body's position regarding contracts that are the subject of negotiations, in pending or contemplated litigation or in settlement discussions conducted in order to avoid or resolve litigation.*
- 5. Discussions or consultations with designated representatives of the public body in order to consider its position and instruct its representatives regarding negotiations with employee organizations regarding the salaries, salary schedules or compensation paid in the form of fringe benefits of employees of the public body.*

6. Discussion, consultation or consideration for international and interstate negotiations or for negotiations by a city or town, or its designated representatives, with members of a tribal Council, or its designated representatives, of an Indian reservation located within or adjacent to the city or town.

7. Discussions or consultations with designated representatives of the public body in order to consider its position and instruct its representatives regarding negotiations for the purchase, sale or lease of real property.

Motion 7. To Divide a Complex Motion and Consider It by Paragraph. The motion is in order whenever a member wishes to consider and vote on subparts of a complex motion separately.

Comment: *This motion is debatable.*

Motion 8. Motion for the Previous Question. The motion is not in order until every member has had an opportunity to speak once and there has been either at least 15 minutes of debate or debate has become repetitive.

Comment: *With small boards, a minimum period of debate on every proposal that comes before it strikes a superior balance between efficiency and effective representation by all Council members. Since every member will have an opportunity to speak, the debate may be ended by a majority vote. Fifteen minutes is merely a suggested minimum period of time. This rule avoids the practice followed by some boards of allowing any member to end debate by simply saying "call the question," without the Council actually taking a vote on that procedural issue. Such a practice is contrary to regular parliamentary procedures. In addition, such a practice allows individual members to impose their will unilaterally on the group, in defiance of the principle of majority rule on which these rules are based.*

Motion 9. To Postpone to a Certain Time or Day. If consideration of a motion has been postponed, a new motion with the same effect cannot be introduced while the postponed motion remains pending. A member who wishes to revisit the matter must either wait until the specified time, or move to suspend the rules.

Comment: *This motion allows the Council to postpone consideration to a specified time or day and is appropriate when more information is needed or the deliberations are likely to be lengthy. Note the restriction on making a new motion with the same effect while a postponed motion remains pending.*

Motion 10. To Refer a Matter to a Sub-Committee. The Council may vote to refer an item on the agenda to a sub-committee for study and recommendations. Sixty days or more after a substantive motion has been referred to a sub-committee, a member may compel consideration of the item by the entire Council, whether or not the committee has reported the matter to the Council by requesting the matter be placed back on the Council agenda.

Comment: *The right of the maker to compel consideration by the full Council after a specified period of time prevents using the motion as a mechanism to defeat a proposal by referring it to a subcommittee that is willing to "sit" on it.*

Motion 11. To Amend.

(a) An amendment to a motion must be pertinent to the subject matter of the motion. An amendment is improper if adoption of the motion with that amendment added would have the same effect as rejection of the original motion. A proposal to substitute completely different wording for a motion or an amendment will be treated as a motion to amend.

(b) A motion may be amended, and that amendment may be amended, but no further amendments may be made until the last-offered amendment is disposed of by a vote.

Comment: *The restriction on amendments stated in subpart (a), second sentence, of the provisions concerning this motion should be read narrowly; it is intended only to prevent an amendment that merely negates the provisions of the original motion. The intent of such an amendment can be achieved in a simpler and more straightforward manner by the defeat of the original proposal. Pertinent amendments that make major substantive changes in the original motion are quite proper.*

Some Councils allow a "substitute motion" when major changes in a motion are proposed. Such a motion is, in effect, a type of amendment. To avoid confusion, "substitute motions" are not allowed under these rules. All proposals for changes in a motion or in an amendment are treated as motions to amend, no matter how major their potential effect.

Subpart (b) of the rules governing this motion limits the number of proposed amendments that may be pending at one time to two, in order to reduce confusion. Amendments are voted on in reverse order; that is, the last-offered amendment, which would amend the first amendment, is voted on first. Once the last-offered of the two pending amendments is disposed of, an additional amendment may be offered.

Some Councils may have a practice of requiring the person making the original motion to approve of any proposed amendments to that motion. Such a practice is not recommended. Once a motion has been offered to the Council, it is up to the Council to decide whether or not it should be changed by amendment. If the person making the motion does not favor a proposed amendment, he or she is free to vote against it. And so long as the original motion has not been voted on and no amendment to it has passed, the original maker of the motion is free under these rules to withdraw it (see Rule 8). If a motion has been withdrawn, the Council members are generally free to make their own separate motions on the same subject.

Motion 12. To Reconsider. The Council may vote to reconsider its action on a matter. The motion to do so must be made by a member who voted with the prevailing side (the majority side except in the case of a tie; in that case the "nos" prevail) and no later than at the next regularly scheduled Council meeting. The motion cannot interrupt deliberation on a pending matter, but is in order at any time before final adjournment of the next regularly scheduled Council meeting.

Comment: *To avoid placing a measure in limbo, these rules restrict the availability of the motion to no later than the regularly scheduled meeting following the original vote. Any Motion for Reconsideration occurring at the following regularly scheduled meeting must*

be placed on the agenda in compliance with Arizona's Open Meeting Laws. Surprise Municipal Code allows an item to be placed on an agenda by the Mayor no less than 24 hours before a meeting; a motion and second of any council member made during a future agenda item at a public meeting; or upon written request signed by two council members and submitted to the city clerk no less than five business days prior to the meeting date. In the case of a Motion to Reconsider item, each of the options above would need to be acted on by members who voted on the prevailing side.

USE OF CITY RESOURCES

Discretionary Funds:

Each member will be allotted discretionary funds, not to exceed an amount determined by Council during the annual budget process, to be utilized for a public purpose and betterment or benefit of the community or the Councilmember's district. Use of discretionary funds must be consistent with all applicable laws.

Use of discretionary funds requires the member wishing to utilize such funds to provide a Disbursement Request to the Finance Department. The City Attorney's Office will be consulted prior to expenditure to ensure compliance with all applicable laws. Funds will be released consistent with this policy.

Expenses, Reimbursements and Stipends

Council members are eligible to receive a City-issued cell phone or receive a monthly stipend for the business use of a personal cell phone.

Travel expenses, including mileage, reimbursements and stipends will be provided to members on the same basis as general City employees and will be approved and processed consistent with City policy.

Uses Barred

Consistent with State Law, no City resources, including communications media (computers, newsletters, etc.) may be used for advocacy or promotion of any issue subject to voter approval or candidate for elected office.

Council Offices

Council Offices are located in the northeast section of the 4th Floor of City Hall. The Office of the Mayor will be occupied by the one elected to that office, or appointed after a vacancy consistent with City Code. All other offices will be occupied on a first-come first-serve basis. Any member can request to move into any vacant office. If more than one member wishes to occupy a vacant office, selection of Council member offices will be based on seniority (that is the greatest number of uninterrupted days as a Surprise elected official), and then by lottery.

PREPARATION OF THE COUNCIL AGENDA

Supporting Information and Attachments

Each item on the Agenda should have supporting information and documentation for the item being considered. Necessary information includes the following, if applicable:

- Background Information: Relevant historical information, such as prior actions on the same or similar item, origin of the request, regional impact, or similar information.
- Financial Impact: actual and operational costs, revenue and other financial considerations, and whether such are one-time or ongoing.
- Budget Impact: Funding sources in the current budget (including e.g. contingency, unforeseen grants, etc.), and funding sources for future years, if applicable.
- Policy Compliant: Statement whether the action is consistent with City and Council Policy. If not, an explanation of why the item should deviate from policy. (Policy for this purpose includes normal City practice whether or not included in a written policy).
- FTE Impact: Necessary change in the number of FTE, whether the action would require a new FTE or the transfer of an FTE from another program.
- Objective Analysis: Analysis containing potential positive and negative impacts and impacts of if the item is not approved.
- Actual final documents (Resolution, Ordinance, Contracts, etc.)

Use of Consent Agenda

Consistent with the Council Rules of Conduct and Demeanor, and Parliamentary Rule #2, the Consent Agenda, unless otherwise required by law, should include all items previously discussed by Council for which no changes were requested by any member of Council; routine items (i.e. minor budget amendments, simple Intergovernmental Agreements, contract extensions, grant acceptances, and simple contract amendments); and items placed on the Consent Agenda at the Agenda Review.

Draft Agenda, Agenda Review

The Mayor (or designee) and/or the Vice Mayor (or designee), along with relevant staff selected by the City Manager, will review the Draft Agenda no fewer than 6 calendar days prior to the Council meeting. A Draft Agenda and the required "Supporting Information and Attachments" must be provided to the Mayor and Vice Mayor (or designees) no later than 24 hours prior to the Agenda Review meeting. Items may be removed that do not have sufficient information as identified in "Supporting Information and Attachments". Removed items will be placed on the agenda as soon as the "Supporting Information and Attachments" are available. The requirements of this section do not apply to emergency meetings or items placed on the agenda pursuant to Municipal Code Section 2-61(c)(1) (pertaining to items added 24 hours prior to the meeting) for which there is insufficient time to comply with this section.

SUBCOMMITTEES & WORKING GROUPS

Subcommittees and Working Groups formed in accordance with Surprise Municipal Code §2-40(i), the Mayor will have sole discretion to create or abolish Subcommittees and Working Groups. When creating a Subcommittee or Working Group, the Mayor will establish the body in writing which will at a minimum establish:

- 1) The specific task(s) and/or project(s) of the subcommittee or working group , along with any additional purpose or duties the Mayor may deem appropriate;
- 2) The initial membership of the body, including designating a chairperson, and their voting rights;
- 3) Any relevant timelines or deadlines for completion of certain tasks and/or projects;
- 4) Whether the subcommittee or working group is a standing or temporary body
- 5) Bylaws, if any, that the Mayor deems necessary to ensure the subcommittee or working group functions as intended.

The original formation document will be provided to the City Clerk's Office, who will file the document and make it available to the public. The City Manager's Office will be provided with a copy of the document. Upon receipt, the City Manager, after consultation with the Mayor, will assign appropriate city staff to act as liaison(s) and administer the subcommittee or working group as necessary. An initial meeting will convene at the direction of the subcommittee or working group chair. The Mayor may, from time to time as necessary for a subcommittee quorum, allow a proxy to appear for an absent member.

~~will convene meetings at the direction of the subcommittee chair. Requests for meetings may be made to the subcommittee chair through the staff liaison.~~

An Agenda for each subcommittee meeting will be posted by the City Clerk no less than 24 hours prior to the meeting, in conformance with the Open Meeting Law, A.R.S. §38-431.01. Subcommittee meetings will convene in a meeting room at City Hall generally accessible to the public, except that executive sessions may be held in any location at City Hall. Working groups, as defined by Surprise Municipal Code §2-40(i), are not subject to Open Meeting Laws. In accordance with 2-40(i), working groups must refrain from making recommendations to City Council.

Unless otherwise indicated by the Mayor in the formation document, a subcommittee will automatically disband upon making its recommendation to City Council. Similarly, a working group will automatically disband upon reporting its finding(s) to City Council. The Mayor may extend the term of any subcommittee or working group in writing if additional recommendations, findings, or tasks are deemed necessary. The Mayor will, in consultation with the City Manager, annually review the necessity of any standing subcommittees.

IMPLEMENTATION AND ENFORCEMENT

As an expression of the standards of conduct for members expected by the City, this Policy & Procedure Manual is intended to be self-enforcing. Members themselves have the primary responsibility to assure that standards are understood and met, and that the public can continue to have full confidence in the integrity of government. It therefore becomes most effective when members are thoroughly familiar with it and embrace its provisions. For this reason, standards will be included in the regular orientations for candidates for City Council, and newly elected members. Members entering office must sign a statement affirming they have read and understood the provisions of this City Council Policy & Procedure Manual. In addition, this manual and the Boards and Commissions Handbook will be reviewed by the City Council to consider recommendations and update it as necessary in August of even-numbered years, or a soon thereafter as practical.

Notwithstanding the intended self-enforcing nature of these policies and procedures, the City Council, by a vote of a majority of its members, may impose sanctions on members whose conduct does not comply with the City's standards, such as reprimand, formal censure, removal from meeting (if the member's conduct is disruptive or impedes the orderly conduct of business at the meeting), or removal from any position or assignment to which the member has been appointed by the Mayor or City Council.

REPORTING VIOLATIONS

Members have a duty to create the image and reality of a responsive, accessible, and fair City government. Accordingly, members have a duty to report if another member has violated law or policy. Moreover, members must never attempt to use their authority or influence for the purpose of intimidating, threatening, coercing, commanding or influencing any person with the intent of interfering with that person's duty to disclose such improper activity. As a Corresponding duty, members shall refrain from making a false, misleading, or unsubstantiated report. If after review it is determined that a complaint is groundless and was made in bad faith or for the purpose of harassment, or intentionally false or otherwise malicious in nature, the complainant may be subject to sanctions under this Policy.

COMPLAINT

The following procedure is designed to address violations of this City of Surprise Policies and Procedures Manual only. With the limited exception of certain alleged violations of Title 16- *Elections and Electors* of the Arizona Revised Statutes¹, complaints alleging violation(s) of Arizona state civil or criminal statutes should be directed to the appropriate investigatory entity with jurisdiction and enforcement authority over said violation(s).

The following procedure shall be utilized for resolution of an alleged violation of this Policies and Procedures Manual.

- 1) A complaint must be initiated either (1) within 180 days after the violation is alleged to have occurred; or within 30 days after the alleged violation was discovered, whichever date is earlier.
- 2) A complaint under this process can only originate from another Councilmember. As a preliminary first step in initiating a formal complaint, the complaining Councilmember must first address the concern and allegation with the accused Councilmember. The purpose of this first step is to assure that an attempt is made to discuss the issue and resolve the matter early and efficiently without proceeding further. This step requires no formal action and no involvement of the other Councilmembers.
- 3) Either party may request to seek a third party to assist in facilitating the discussion toward a mutually satisfactory conclusion. This discussion with a third party mediator may only occur if both parties agree. If any expenses are incurred for this process, that cost will be shared equally from the district discretionary funds of each Councilmember engaged in the process.
- 4) If the matter cannot be settled and resolved through steps (2) and (3) above, then either Councilmember may choose to refer the matter to the entire City Council for review and consideration.
- 5) To present the matter to the City Council, the complaining Councilmember must first advise the accused Councilmember that the issue will be taken to the entire City Council and provide a complaint in writing identifying the specific provisions that have allegedly been violated along with a recitation of facts that support the violations and whether the facts as stated are based on personal knowledge or on information and belief. Facts not based on personal knowledge should identify the source of information. Any documentation supporting the violation should also be included if available.
- 6) Thereafter, the complaining Councilmember will request the City Attorney to schedule the matter for the earliest upcoming regular council meeting agenda, with an executive session as appropriate. All laws pertaining to executive sessions will apply, including the option of the accused Councilmember to exercise the right to request that any discussions occur in an open meeting. The City attorney shall prepare and provide notice to the accused Councilmember as required by law.
- 7) City Council will discuss the issue in executive session (unless the accused has exercised the right to request an open meeting) in order to:
 - a. Become fully informed;

¹ For alleged violations of campaign finance laws under Title 16, Chapter 6, of the Arizona Revised Statutes, complaints should be filed with the City Clerk in accordance with state law. Complaints alleging violations of any other election provisions of Title 16 of the Arizona Revised Statutes should be filed with the City Attorney in accordance with state law.

- b. Determine if reasonable grounds exist to believe that a violation of the City's policies and procedures has occurred or if additional investigation is necessary;
 - c. Resolve the matter without further action, or, if necessary, schedule the matter for a subsequent public discussion for final determination of whether a violation occurred, and, if necessary, determine the appropriate sanction;
 - d. An affirmative vote of 4 councilmembers in the public meeting will be required to schedule the matter for the subsequent public discussion described in subsection (c) above.
- 8) If the City Council schedules the matter for a public discussion under section 7 above, each Councilmember, including the accused Councilmember, shall be provided with a reasonable opportunity to address the issue and be heard at the public meeting. Following the public process, the City Council may take any of the following actions:
- a. Determine that either 1) no violation has occurred; or, 2) there is insufficient evidence to prove or disprove the alleged violation(s) by a preponderance of the evidence, and declare the matter closed.
 - b. Determine that a violation has occurred, but impose no sanction and declare the matter closed.
 - c. Determine that a violation has occurred, and impose a sanction. An affirmative vote of 4 councilmembers will be required to sustain a violation and impose a sanction.

If at any time during such process the City Attorney determines that his or her involvement may result in a violation of the Arizona Supreme Court Rules of Professional Conduct, the City Attorney shall engage the services of separate legal counsel to provide any necessary legal advice or otherwise assist City Council during this process.

~~A Complaint by a member must be filed with the City Attorney on or before one hundred eighty (180) days after the violation is alleged to have occurred or thirty (30) days after the alleged violation was discovered, whichever date is earlier. Upon receipt, the City Attorney will engage conflict counsel who will conduct an initial screening of the complaint and within fifteen (15) days recommend that the City Attorney handle the complaint as follows:~~

~~Dismiss it for being incomplete, untimely, or on its face lacking factual or legal merit;~~

~~Dismiss it if the complaint on its face fails to state allegations that, if true, would violate a mandatory requirement or prohibition as opposed to an aspirational or administrative provision of this Policy, City Code or any other laws;~~

~~Refer alleged violations of Arizona or federal laws to an appropriate agency if the complaint states on its face allegations that, if true, would constitute a violation of Arizona or federal law;~~

~~Or If the complaint states on its face allegations that, if true, would constitute a violation of a mandatory requirement or prohibition (as opposed to aspirational or administrative provisions) of the this Policy, the City Code or any other law, conflict counsel shall investigate the complaint and report to the City Council, the complainant, the member who is the subject of the complaint, and the City Attorney findings of fact and conclusions of law within sixty (60) days. The City Council shall consider the Conflict Counsel's report at a public meeting and either accept or reject the report as submitted and shall impose sanctions as it finds appropriate.~~

~~In all circumstances, the City Attorney shall follow conflict counsel's recommendation. The City Attorney's recommendation to refer a complaint for further investigation pursuant to subsection (c) and (d) above shall not raise the presumption that any of the complaint's allegations are true or that any member had violated this Policy or law. The timelines for handling complaints set forth above set the outer limits. All parties involved are strongly encouraged to make their findings, recommendations, and decisions as expeditiously as possible for the sake of the public and the City officials against whom complaints have been filed.~~

~~The City Attorney will adopt written rules of procedure to govern the review process, including the right of a member against whom the complaint has been lodged to respond to the complaint, attend any hearing, and present witnesses and other evidence on her or his own behalf.~~

~~Any complaints relating to City elections must be filed with or referred to the City Clerk for review and disposition as provided by law.~~

APPENDIX

A. Statement of Commitment

B. Rules for the Public at Council Meetings

Statement of Commitment

As a member of the Surprise City Council I agree to uphold the principles, policies and procedures set forth in the Surprise City Council Policy & Procedure Manual and conduct myself by the following model of behavior. I will:

- Recognize the worth of individual members and appreciate their individual talents, perspectives and contributions;
- Help create an atmosphere of respect and civility where individual members, City staff and the public are free to express their ideas and work to their full potential;
- Conduct my personal and public affairs with honesty, integrity, fairness, and respect for others;
- Respect the dignity and privacy of individuals and organizations;
- Keep the common good as my highest purpose and focus on achieving constructive solutions for the public benefit;
- Avoid and discourage conduct that is divisive or harmful to the best interests of the City;
- Treat all people with whom I come in contact in the way I wish to be treated.

I affirm that I have read and that I understand the Surprise City Council Policy & Procedure Manual, dated this _____ day of _____, _____.

Mayor /Council Member for District _____

Rules for the Public at Council Meetings

- 1) Presence in the Council Dais Area. During a Council meeting, members of the public are permitted within the area in front of the Council dais only at the invitation or consent of the chair for purposes of making presentations and providing information to Council.
- 2) Addressing Council
 - a) Any member of the public desiring to address the Council may not proceed to the lectern until after being recognized by the Chair.
 - b) At the lectern, the member of the public should clearly state their name, and approximate cross streets for the record.
 - c) Statements will be limited to ~~threefour~~ (34) minutes per item to allow the meeting to proceed and end in a timely manner. The time limit may be extended at the option of the Chair.
 - d) If several speakers desire to speak regarding a single topic, the Chair can limit the number of speakers or limit the time given to each group; however, an equal amount of time will be given to each side of an issue.
 - e) Oral communications during the City Council meeting may not be used to lodge charges or complaints against any employee of the City or members of the body, regardless of whether such person is identified in the presentation by name or by any other reference that tends to identify him/her. Any such charges or complaints should be submitted during normal business hours to the City Manager for appropriate action.
- 3) No loud vocalization (shouting or calling out) will be permitted from the seating area of the Council Chamber.