



CITY OF SURPRISE
Veteran, Disability and Human Service Commission Meeting
16000 N. Civic Center Plaza
Surprise, AZ 85374
Wednesday, May 8, 2019 @ 6:00 PM
COUNCIL CHAMBERS

- A. Call To Order
- B. Roll Call
- C. Pledge of Allegiance
- D. Current Events and Reports
- E. Staff Reports
- F. Veterans, Disability and Human Services Commission

CALL TO THE PUBLIC:

INSTRUCTIONS: In order to address the Board\Commission, you will need to fill out a Call to the Public Form available at the front counter, and then turn it in to the Secretary before the meeting begins.

Note: A.R.S. 38-431.01(H) - During this time members of the public may address the Board\Commission only on issues within the jurisdiction of the Board\Commission which are not an item on the agenda. At the conclusion of the open call, the Board\Commission may respond to criticism, may ask staff to review the matter or may ask that the matter be put on a future agenda. No discussion or action shall take place on any item raised.

CONSENT AGENDA:

REGULAR AGENDA ITEM - PUBLIC HEARING:

REGULAR AGENDA ITEM - NON-PUBLIC HEARING:

- | | | | |
|----|----------|---|--|
| 1. | Internal | Consideration and action pertaining to approval of the November 14, 2018 Disability Advisory Commission meeting minutes. | None

Deborah Perry
Human Svcs and
Comm Vitality |
| 2. | Internal | Consideration and action pertaining to approval of the April 10, 2019 Veterans, Disability and Human Services Commission meeting minutes. | None

Yvonne Lopez
Human Svcs and
Comm Vitality |
| 3. | Citywide | Presentation and discussion pertaining to an overview of the Military and Veteran Success Centers. | None

Paul Bernardo
Human Svcs and
Comm Vitality |
| 4. | Citywide | Presentation and discussion pertaining to an overview of the Disabled American Veterans (DAV) group. | None

Paul Bernardo
Human Svcs and
Comm Vitality |
- G. Other Business and Future Agenda Items

H. Executive Session

For information purposes: Upon a public majority vote of a quorum ("Commission"), the Commission may hold an executive session, which will not be open to the public, but for only the following purposes: discussion or consideration of records exempt by law from public inspection (A.R.S. §38-431.03(A)(2));

or discussion or consultation for legal advice with the attorney or attorneys of the public body (A.R.S. §38-431.03(A)(3)).

Confidentiality Requirements: Pursuant to A.R.S. §38-431.03(C)(D), any person receiving executive session information pursuant to A.R.S. §38-431.02 shall not disclose that information except to the Attorney General or County Attorney or by agreement of the Commission, or as otherwise ordered by a court of competent jurisdiction.

The Commission may vote to hold an executive session for the purpose of obtaining legal advice from the Commission's attorney on any matter listed on the agenda pursuant to A.R.S. § 38-431.03(A)(3).

I. Adjournment

SHERRY ANN AGUILAR, CITY CLERK, MMC

POSTED: May 3, 2019 at 10:24 AM

SPECIAL NOTE: PERSONS WITH SPECIAL ACCESSIBILITY NEEDS, INCLUDING LARGE PRINT MATERIALS OR INTERPRETER, SHOULD CONTACT THE CITY CLERK'S OFFICE @ 623.222.1200 OR TTY 623.222.1002, BY NO LATER THAN 24 HOURS IN ADVANCE OF THE REGULAR SCHEDULED MEETING TIME.



CITY OF SURPRISE
Veteran, Disability and Human Service Commission
Meeting

Council Meeting Date: May 8, 2019

Contact Person: Deborah Perry, FIN ANALYST - SR

Submitting Department: Human Svcs and Comm Vitality District: Internal

Staff Recommendations: None

Consent: No	Regular: Yes	Public Hearing: No	Report/Discussion: No
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Agenda Wording:

Consideration and action pertaining to approval of the November 14, 2018 Disability Advisory Commission meeting minutes.

Motion:

I move to approve the November 14, 2018 Disability Advisory Commission meeting minutes.

Background:

Prior to its dissolution, the last meeting of the Disability Advisory Commission was held on November 14, 2018. Due to the inclusion of former DAC members in the newly formed Veterans, Disability and Human Services Commission, the VDHS will address this matter by having the former DAC members approve or disapprove the minutes.

Objective Analysis:

N/A

Policy Compliant:

N/A

Financial Impact:

N/A

Budget Impact:

N/A

FTE Impact:

N/A

ATTACHMENTS:

1. 11-14-2018 DAC Meeting Minutes
-



City of Surprise
Disability Advisory Commission (DAC)
Wednesday, November 14, 2018– 6:00 P.M.
Surprise City Hall – Council Chambers
16000 N. Civic Center Plaza
Surprise, Arizona 85374

MINUTES OF THE MEETING

CALL TO ORDER

Vice Chair Robert Monahan called the meeting to order at the Surprise City Hall, Council Chambers, 16000 N. Civic Center Plaza, Surprise, Arizona 85374, on Wednesday, November 14, 2018 – 6:00 P.M.

A. ROLL CALL

George Van de Langeryt, Chair – Absent
Robert Monahan, Vice Chair - Present
Dan Moore, Commissioner – Present
Kathryn Chandler, Commissioner – Present
Bruce Hertzog, Commissioner – Absent
Krista Watson, Commissioner- Present
Jacob Thomas, Commissioner - Present
Michelle Casciato, Commission Liaison – Present

B. PLEDGE OF ALLEGIANCE

Vice Chair Monahan led the Pledge of Allegiance.

C. CURRENT EVENTS AND REPORTS

Reminder: Each commission may bring up pertinent information to his or her specific area of focus.

Vice Chair Monahan – Provided information on where to find current City of Surprise events calendar area if they are of interest to others. ACA open enrollment began and the AZ Market Place has opened and federal subsidies for incomes below certain levels area still available for assistance through healthcare.gov. ACCESS officers Medicaid for elderly, disabled and other adults with limited mobility azahcccs.gov. SSI or SSDI may also be open to those with Medicare/Medicade through the Social Security Association ssa.gov.

Commissioner Chandler- Nothing to report

Commissioner Watson- Nothing to report

Commissioner Moore – Nothing to report

Commissioner Thomas- Nothing to report

D. STAFF REPORTS

Commission Liaison: Nothing to report

CALL TO THE PUBLIC

Vice Chair Monahan opened the call to the public. Having none Vice Chair Monahan closed the call to the public.

E. CONSENT AGENDA

REGULAR AGENDA ITEM – NON-PUBLIC HEARING

Item #1: **Discussion and action pertaining to approval of October 10, 2018 Disability Advisory Commission meeting minutes.**

- Minutes approved
- Commissioner Moore motioned approval Commissioner Watson second the motion

Item #2: **Presentation on service provided by the Arizona Center for Disability Law (ACDL).**

- Rescheduling for future presentation.

Item #3: **Discussion on tabling ideas to present information about the DAC at local events.**

- Commissioner Hertzog not present roundtable for a future meeting.

Item #4: Presentation on DAC transition to include veterans and human services and to be moved under the City of Surprise Human Services and Community Vitality Department

- Seth Dyson introduced himself as Director of Human Services and Community Vitality Department.
- HS and CV includes but not limited to: Senior Services, Neighborhood Services Division, summer youth program, block parties, civic education classes, HOA academy, Surprise Resource Center offering direct assistance for help with utilities and eviction to include non-profit partners to better serve residents in seeking help, navigator at the resource center to help a resident navigate through websites that offer assistance, college and career readiness summit to learn about college.
- Grow the DAC in a joint effort to a Veteran's Disability and Human Services Commission- brand new commission merging current DAC with HSCV Department.
- Idea from a resident presented to City leadership and City Council for a need of a Veteran's Commission at a call to the public. Council Member Hall asked the HSCV to look into blending the DAC with a new commission.
- Allison Matthees presented the same presentation given to City Council meeting last month in October. The explanation detailed how the new commission would serve the public collaborating with local veterans and human services together for the same goal and mission.
- The new commission will be 11 members including 7 of the current DAC members and 4 new members.
- December 4, 2018 City Council will be presented again the results from the DAC meeting where council will take action on the newly formed commission.
- Social and human services link together and many services through Surprise Resource Center and the new commission will work with a blank slate making recommendations to council.
- Commission will come with a small budget to be able help with actions to help residents and those needing assistance to also include hiring a person by the City to assist the new commission.
- Commissioner Moore wants to see information on eligibility be the focus of how to help veterans and to have more involvement with the community.
- New commission will remain broadcasting and the same day/time once a month as the DAC.
- Terms of the DAC intent is all re-sworn into the new commission and to keep current longevity the same. No need for now to re-apply as of now unless required by City guidelines.
- The number 11 of seats came from a best-case scenario. All commissioners of DAC would transfer to new board with four open seats that would be primarily for those with a veteran background.

- Human Services Department partner is with non-profit on family law, domestic violence, or other legal services to team with the DAC on the measures to help those with advocacy.
- Nine months to one year to amend a big plans to change the rec funding recommendation process from the City Planning and Zoning commission to the new proposed commission to better align. Then the DAC will make recommendations to City Council. Amending the plan to City Council then housing development group to approve. Spring 2020 is the estimated time this will happen with the new commission.
- If the new commission is established the DAC will cease to exist. The new commissioners will be re-sworn in December/January then new commission meeting in February. City budget amendment, new hire for the commission and all existing commissioners need re-sworn in.
- Current DAC commission is in full support of the proposal for the combined commission.

Item #5: Discussion on future Disability Advisory Commission agenda items.

- Commissioner Thomas topic to have a teen involvement within the disabled community. One Step Beyond or similar and the goal is reduce bullying and increase awareness within the high school community.
- Helping those with sensory disabilities and assisting in creating improvements on lighting or noise helping residents while in public places.
- Presenters and presentations will hold for now until new committee meets.
- Liaison Michelle Casciato reiterated the DAC will pause because of the change in commissions and regroup and meet in February under the new established commission. If City Council decides not to move forward with new commission the DAC will meet again. Vice Chair asked for a motion to cancel the December and January is temporary canceled if meeting pending approval of counsel. Vice Chair Monahan moved to motion for no meeting in December possible in January otherwise will meet in February. Commission Moore second the motion.
- Liaison Michelle Casciato mentioned Above and Beyond Award will be spoken about at the new commission and also Coffee With a Commissioner.
- Commissioner Moore asked about social media. Liaison Michelle Casciato will work on the transition.
-

OTHER BUSINESS:

- No other business.

ADJOURNMENT:

Hearing no further business, Vice Chair Monahan requested a motioned to adjourn the meeting. Commissioner Moore motioned and Commissioner Watson second the motion. All in favor meeting adjourned at 6:57pm.

Michelle Casciato

Michelle Casciato, Commission Liaison

DRAFT



CITY OF SURPRISE
Veteran, Disability and Human Service Commission
Meeting

Council Meeting Date: May 8, 2019

Contact Person: Yvonne Lopez, Administrative
Specialist Sr

Submitting Department: Human Svcs and Comm Vitality District: Internal

Staff Recommendations: None

Consent: No	Regular: Yes	Public Hearing: No	Report/Discussion: No
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Agenda Wording:

Consideration and action pertaining to approval of the April 10, 2019 Veterans, Disability and Human Services Commission meeting minutes.

Motion:

I move to approve the April 10, 2019 Veterans, Disability and Human Services Commission meeting minutes.

Background:

Objective Analysis:

Policy Compliant:

Financial Impact:

Budget Impact:

FTE Impact:

ATTACHMENTS:

1. 4.10.19 VDHS Commission Minutes
-

**CITY OF SURPRISE
VETERANS, DISABILITY, AND HUMAN SERVICES COMMISSION**

MEETING MINUTES

April 10, 2019 / 6:00 PM

**COUNCIL CHAMBERS
16000 North Civic Center Plaza
Surprise, AZ 85374**

CALL TO ORDER.

Chair George Van de Langeryt called the Veterans, Disability and Human Services Commission Meeting to order at 6:00 p.m. at Surprise City Hall, 16000 North Civic Center Plaza, Surprise, Arizona 85374, on April 10, 2019.

A. ROLL CALL

In attendance were Chair George Van de Langeryt, Vice Chair Jacob Thomas, and Commissioners Shawna Daigle, Steffen Hanzel, Kathryn Chandler, Tom Short, Karissa Perry and Andrew Witzel. Commissioners Dan Moore, Bruce Hertzog, and Krista Watson were absent.

STAFF PRESENT:

Human Service & Community Vitality Director Seth Dyson, Community Partnerships Manager Paul Bernardo, Assistant City Attorney Hobie Wingard, Human Service & Community Vitality Manager Joe Gladieux, Neighborhood Services Supervisor Adam Lane, Planner Hobart Wingard, Sr., Financial Analyst Deb Perry and Commission Liaison Yvonne Lopez

COUNCIL MEMBERS PRESENT:

None

B. PLEDGE OF ALLEGIANCE

C. CURRENT EVENTS REPORT

Chair Van de Langeryt announced the following upcoming events:

- Veterans Bridge Naming Event, will be held on April 26 1 p.m. at Surprise Marketplace Target parking lot, 13731 W. Bell Rd. Governor Ducey, Mayor Hall and City Council will be in attendance.
- Veteran's Affairs Northwest Clinic will be hosting the 9th Annual VA2K Run on May 15, 2019 from 6:30 a.m. to 10:00 a.m. at 13985 W. Grand Ave Ste 101 Parking lot.
- The Disabled American Veterans (DAV) Star Chapter 24, along with Golden Corral Restaurant, will be holding a fundraising event during the month of April at the Golden Corral on Litchfield and Grand Avenue in order to raise funds to send military children to summer camp.
- On April 12, 2019 from 10 a.m. to 1 p.m., Medicare on the Move will be hosting onsite resource and enrollment assistance at the Military and Veteran Success

Center West, located on 1153 W. Lightning Street Luke AFB, AZ. Base access is not required. Call 480-384-9874 to RSVP as space is limited.

D. STAFF REPORT

Community Partnerships Manager Paul Bernardo acknowledged Mr. Harry Louis Rodriguez, managing partner of the nonprofit of Vet Link Solutions, who was in attendance. Staff and Commissioner Witzel have met with Mr. Rodriguez and advised that staff is working with him on presenting information to the Commission.

The Resource Fair Working group held their first meeting, focusing on what the resource fair would entail. Updates should be available for the Commission at the next meeting.

Community Partnerships Manager Paul Bernardo and Commission Liaison Yvonne Lopez will be attending the Arizona Coalition for Military Families, Statewide Symposium and will share information with Commission at the May meeting.

Department of Economic Security, Division of Developmental Disabilities is hosting a series of ten forums throughout the state of Arizona through the month of May. City of Surprise will host a forum on May 21, 2019 from 10:00 a.m. to 12:00 p.m. in the Community Room.

E. VETERANS, DISABILITY AND HUMAN SERVICES COMMISSION REPORT

Vice Chair Thomas, mentioned a Deaf Community Block Party on April 13, 2019, starting at 2:30 p.m. at 12741 North 140th Avenue in Surprise. Ideal for deaf families, children of deaf adults, hearing families with deaf children and signers.

CALL TO THE PUBLIC:

Chair Van de Langeryt opened the call to the public to discuss any items not on the agenda.

Mr. Dan Reilly, resident and Veteran, spoke to the Commission regarding asking local businesses to offer veteran discounts and veteran recognition. Mr. Riley also mentioned he was the person who put in the request for the renaming of Bell Rd Bridge.

Mr. John Yaeger, resident, spoke to the Commission regarding a recommendation to purchase ADA wheelchair swings for Dream Catcher Park. The wheelchairs swings are designed to accommodate adults, children and motorized wheelchairs

Hearing no further comments, Chair Van del Langeryt closed the call to the public

CONSENT AGENDA:

None

REGULAR AGENDA ITEMS NON-PUBLIC HEARING:

Item 1 – Internal – Consideration and action pertaining to the November 14, 2018 Disability Advisory Commission Meeting minutes.

Commissioner Chandler made a motion to table the November 14, 2018, Disability Advisory Commission Meeting minutes to the May 8, 2019 meeting. Commissioner Hanzel seconded the motion. The motion passed with seven yes votes.

Item 2 – Internal - Consideration and action pertaining to the March 13, 2019 Veterans, Disability and Human Services Commission Meeting minutes.

Commissioner Hanzel made a motion to approve the March 13, 2019 Veterans, Disability and Human Services Commission Meeting minutes. Commissioner Witzel seconded the motion. The motion passed with seven yes votes.

Item 3 – Citywide - Presentation and discussion pertaining to the Social Security Income and Social Security Disability Income benefits.

Community Partnerships Manager Paul Bernardo introduced Eric Slepian Esq for Slepian & Smith Law Firm.

Eric Slepian presented item 3 to the Commission. He gave an overview of disability benefits for insured workers, Disability for individuals without Insured Status (Supplemental Security Income-SSI), definition of disability and who is eligible, challenges, statistics, breakdown of the application process, processing delays, disability and Medicare coverage.

Commission Witzel asked when the application is being reconsidered for approval does the same examiner do the review or is it someone different. Mr. Slepian indicated that usually it is the same claim examiner but their decisions are based on medical input that is obtained from different Physicians on staff.

Item 4 – Citywide - Presentation and discussion pertaining to the scope of work for the community needs assessment.

Human Service & Community Vitality Department Director Seth Dyson presented item 4 to the Commission.

Director Dyson gave the Commission the information pertaining to the scope of work that has been drafted. He also added a five-year plan and annual plan for US Housing and Urban Development Community Block Grant. Director Dyson introduced Human Service & Community Vitality Manager Joe Gladieux and Neighborhood Services Supervisor Adam Lane as two of the key personnel in the working with the Community Development Block Grant program.

Commissioner Chandler asked how the selection process will be handled for obtaining the consultant for the Needs Assessment. Director Dyson explained that a formal request for proposal is not needed and informal solicitation will be done by the City staff and the procurement team will help to identify the proper firm.

Commissioner Short asked if any other similar Community Needs Assessments have been done before and what the outcomes where. Director Dyson gave the commission examples

of community needs assessments with different scopes that have been completed by Tempe, Phoenix, which are positive examples but there are some examples that are negative.

OTHER BUSINESS AND FUTURE AGENDA ITEMS:

The Commission had an open discussion regarding items they would like added to future agendas. Items included:

ADJOURNMENT:

Hearing no further business, Chair Van de Langeryt adjourned the Veterans, Disability and Human Services Commission meeting at 6:51 p.m.

Paul Bernardo
Community Partnerships Manager

George Van de Langeryt
Veterans, Disability and Human Services Commission Chair

The foregoing instrument is a full, true and correct copy of the original document on file in the office of the City Clerk, City of Surprise, Arizona.

ATTEST BY: _____
Yvonne Lopez, Commission Liaison

DATE: _____



CITY OF SURPRISE
Veteran, Disability and Human Service Commission
Meeting

Council Meeting Date: May 8, 2019

Contact Person: Paul Bernardo, DIR-
GOV&COMM PTNRSP

Submitting Department: Human Svcs and Comm Vitality District: Citywide

Staff Recommendations: None

Consent: No	Regular: Yes	Public Hearing: No	Report/Discussion: No
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Agenda Wording:

Presentation and discussion pertaining to an overview of the Military and Veteran Success Centers.

Motion:

Discussion Only.

Background:

This presentation will provide information and a brief overview of the Military and Veteran Success Centers and allows the Commission an opportunity to discuss the item.

Objective Analysis:

This presentation will provide information and an overview of the Military and Veteran Success Centers.

Policy Compliant:

This presentation is compliant with City and Council policies.

Financial Impact:

N/A

Budget Impact:

N/A

FTE Impact:

N/A

ATTACHMENTS:

1. Presentation
-

Military & Veteran Success Centers



RIO SALADO COLLEGE

A MARICOPA COMMUNITY COLLEGE



MARICOPA
COMMUNITY COLLEGES

**Supporting
Transitioning Military,
Veterans, and their
Dependents Success:
Dedicated to Serving Those
Who Serve**



Locations in the East & West Valley



MVSC- East 3320 S. Price Rd, Tempe, AZ
AZ

MVSC- West 1153 W. Lightning St., Luke AFB,

Offering case managed holistic support services & resources:

- EMPLOYMENT
- EDUCATION
- HOUSING/HOMELESSNESS
- FAMILY/SOCIAL
- LEGAL
- VA BENEFITS/CLAIMS FILING
- FINANCES
- MENTAL HEALTH
- PHYSICAL HEALTH
- SUCCESS COACHING and more

Military & Veteran Statistics

- Most veterans do not have access to base/military installations after separation*
- Difficulty navigating benefits, lack of information, need for centralized services*
- Younger veterans higher unemployment rate than national average*
 - Lack of employment options and the hardships of navigating transition to civilian life
 - Combat veterans, enlisted, and women have a harder time finding gainful employment*
- 486,760 veterans reside in Arizona (25% of population); 253,803 (52%) veterans are in Maricopa County as of the 7/1/2018 population estimates of the US Census Bureau
- 8.6% of Adults experiencing homelessness are Veterans in the U.S.**;
 - **Based on US Dept. of Housing & Urban Development's 2018 Annual Homeless Assessment Report to Congress Point-in-Time Estimates as of 12/2018
- 2 to 4 times higher than civilians to suffer from mental and physical health issues*

*Perkins, D. F., Aronson, K. R., & Olson, J. R. (2017, November). *Supporting United States Veterans: A review of veteran-focused needs assessments from 2008-2017*. University Park, PA: Clearinghouse for Military Family Readiness at Penn State.

Success Process Flow

Program develops individualized plans for success and brings every resource available to execute that plan



Military and Veteran Success Centers
This tool will help us connect you to the best services and resources to help meet your goals

Contact Information:
Name: _____
Address: _____ City: _____ Zip: _____
Phone Number: _____ Email: _____

I am a: ☐ Veteran ☐ Active Duty Service Member ☐ Reservist ☐ Guardsman ☐ Family Member
Military Retiree? Y/N _____ Rank: _____ AFSC/MOC/MOS _____
Branch(s) of service: _____ Date entered the military: _____
Deployments (if any): _____ Date exited the military: _____
☐ Student School Attending: _____

Overall Goal:

Check the focus area(s) you like to receive information or need assistance with

☐ Employment	☐ Family / Social Support	☐ VA Benefits & Claims
☐ Education	☐ Housing / Homelessness	☐ Legal
☐ Physical Health	☐ Mental Health / Substance Abuse	☐ Spirituality
☐ Finances	☐ Transportation	☐ Other _____

Next Steps / Goals	Response / Achieved by:
1. _____	_____
2. _____	_____
3. _____	_____

Notes: _____

Completed by: _____ Today's Date: _____

☐ By checking this box, I understand that my information will not be sold to any third party. I give permission for the Military and Veteran Success Centers to share my information to collaborate with veteran supportive community partners to help me meet my needs and goals.

Military & Veteran Success Center- West Assessments Completed

2019:

March:	170
February:	145
- Stand Down:	430
January:	154

Points of Direct Contact:

- Luke AFB Briefs
- Walk-Ins
- Phone Calls
- Community Referrals
- Civic Engagement/Outreach

100% of individuals assessed are connected to our center for support or to support identified resources

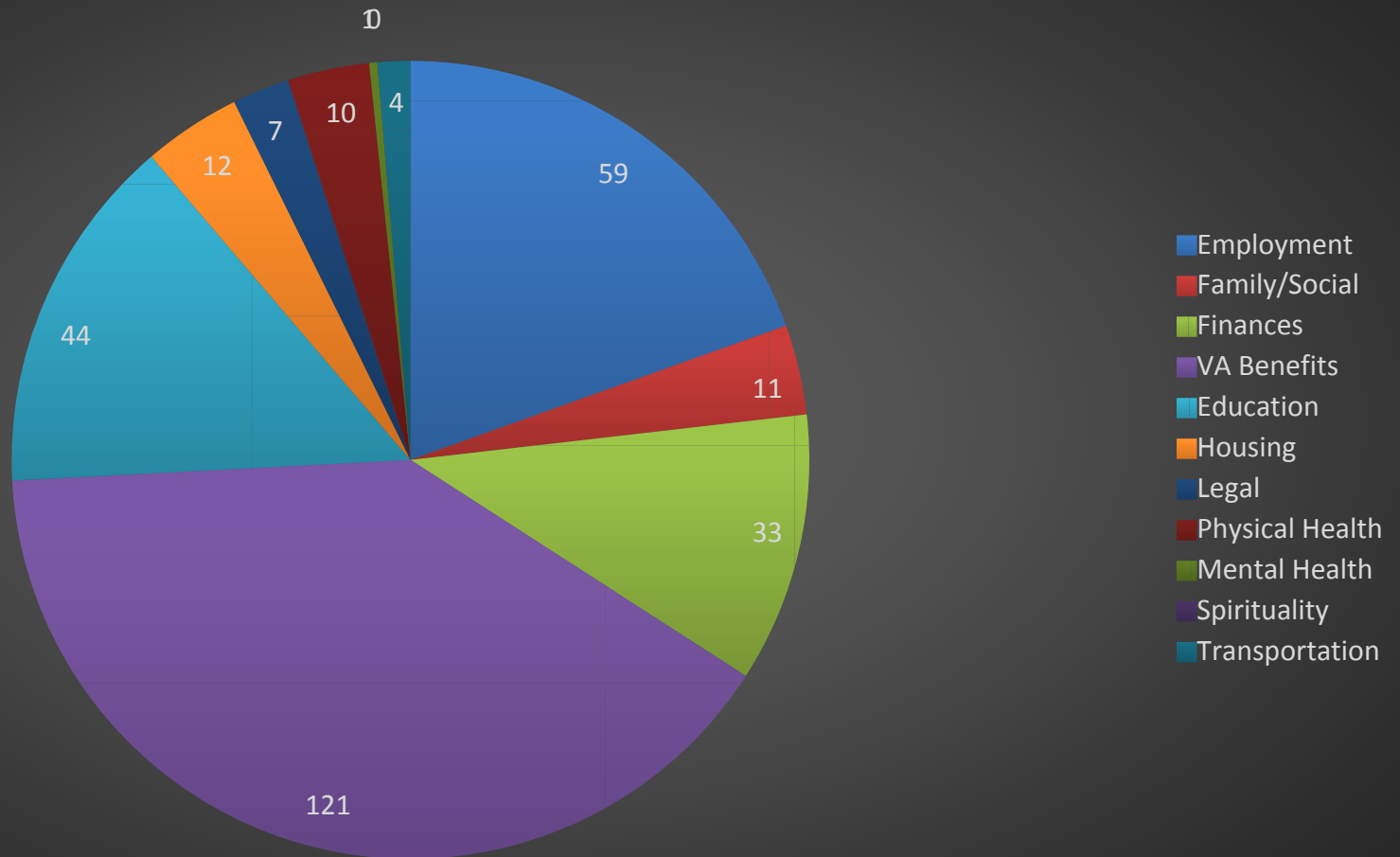
2018:

January:	121
February:	161
March:	185
April:	136
May:	142
June:	145
July:	118
August:	168
September:	275
October:	214
November:	192
December:	152

Total: 2,009 Assessments

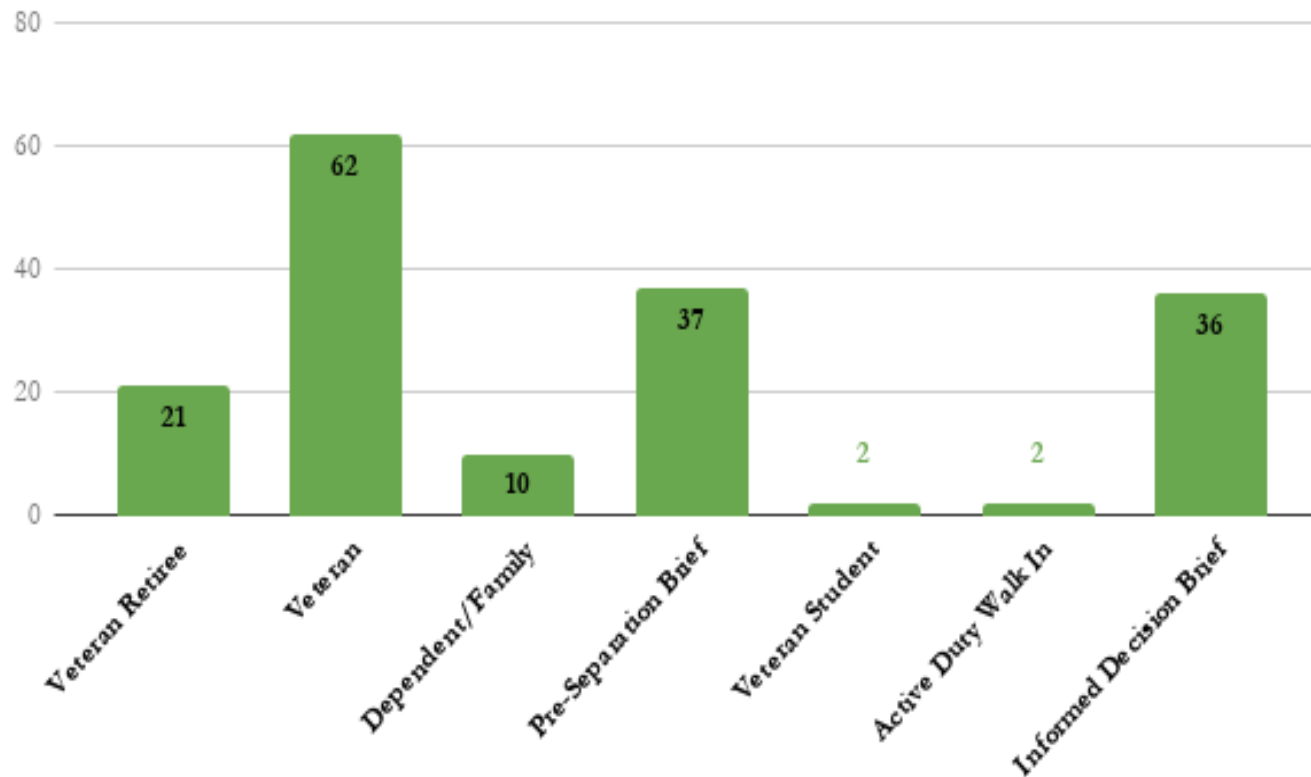
March 2019 Assessed Needs Report

Needs Identified and Supported



March 2019 Service Status

Service Status



MVSC- West Success Story



"Thank you again Nisha for your time and connections in putting this plan together for us, we appreciate your help and assistance. We appreciate the time, effort, phone calls, and emails you made on our behalf. We are continually humbled by the support and the love we have received in our time of need. It will have a lasting impact."

- Robert & Olive Porter, Navy Veteran and Spouse

MVSC- West Community Partnerships & Support

- Luke AFB
- AZDVS
- VA
- M.O.A.A. Luke Chapter
- NW VA Health Clinic
- PipelineAZ
- US Vets
- West Valley Vet Center
- Estrella Mountain Community College
- Veterans Advocates on Call
- City of El Mirage
- City of Surprise
- City of Buckeye
- City of Litchfield Park
- City of Goodyear
- Town of Youngtown
- City of Tolleson
- City of Peoria



MVSC- West Testimonials

"On two separate occasions I visited the Veterans Success Center at Luke Air Force Base. Once as the American Legion 143 post chaplain asking how it worked to being a client requesting resume assistance. In both instances, I was warmly welcomed, given a break down of how the organization worked and graciously assisted with my resume. Their staff from the director to their staff are very polite, respectful and knowledgeable. One person I would like to point out is the one who helped me with my resume, a staff member named Miles Morell. From beginning to the end of my resume assistance, he was a great help and very patient in the process; he spent several hours in person helping me out and when given my resume to fine tune and return to me, it was done in a very timely manner. I highly recommend the Veteran Success Center and will gladly let other veterans know about this great organization and its great staff." – USMC Veteran

"Thank you so much for all of your help. I can't tell you how much you and your teams help means to me." – USAF Veteran

"Thank you so much for helping me with my resume. It's really hard for me to highlight things about myself but you made me feel really comfortable and didn't rush me along and that is much appreciated" – US Army Veteran

"First of all I'd like to say thank you for the support and information provided through my military transition process. I am reaching out to return the favor in hopes of connecting with some qualified and selective candidates. My goal is to be able to present career opportunities, for those veterans and spouses looking to grow...Please feel free to reach out to me at any time, Thank you once again" – USMC Veteran

"I would like to thank Military and Veteran Success Center for the assistance they provide me during a time of great need. Nisha and Miles were both friendly and helpful. I would recommend that any veteran that needs any help or resources to contact the Military and Veteran Center." – USMC Veteran

A large group of people, including a man in a military flight suit, are standing in front of a large American flag. The group is diverse in age and ethnicity. The man in the flight suit is in the center, smiling. The flag is the largest 50-star American flag ever flown, with 13 stripes. The background is a clear blue sky and a building with a tan facade.

Military & Veteran Success Center- West Grand Opening 11/9/2017

- Program Manager: Nisha Dorsey
- Phone: 480-384-9874
- Email: nisha.dorsey@riosalado.edu



CITY OF SURPRISE
Veteran, Disability and Human Service Commission
Meeting

Council Meeting Date: May 8, 2019

Contact Person: Paul Bernardo, DIR-
GOV&COMM PTNRSP

Submitting Department: Human Svcs and Comm
Vitality

District: Citywide

Staff Recommendations: None

Consent: No

Regular: Yes

Public Hearing: No

Report/Discussion: No

Agenda Wording:

Presentation and discussion pertaining to an overview of the Disabled American Veterans (DAV) group.

Motion:

Discussion Only.

Background:

The presentation is an overview of the Disabled American Veterans (DAV) group.

Objective Analysis:

This presentation provides background and information about the Disabled American Veterans (DAV) group.

Policy Compliant:

This presentation is compliant with City and Council policies.

Financial Impact:

N/A

Budget Impact:

N/A

FTE Impact:

N/A

ATTACHMENTS:



CITY OF SURPRISE
Veteran, Disability and Human Service Commission
Meeting

Council Meeting Date: May 8, 2019
Submitting Department: Agenda Creation
Staff Recommendations:

Contact Person:
District: Citywide

Consent: No Regular: No Public Hearing: No Report/Discussion: No

Agenda Wording:
Executive Disclaimer

Motion:

Background:

Objective Analysis:

Policy Compliant:

Financial Impact:

Budget Impact:

FTE Impact:

ATTACHMENTS:
