



CITY OF SURPRISE
Veterans, Disabilities and Human Services Commission
16000 N. Civic Center Plaza
Surprise, AZ 85374
Wednesday, January 11, 2023 @ 6:00 PM
COUNCIL CHAMBERS

- A. Call To Order
- B. Roll Call
- C. Pledge of Allegiance
- D. Current Events and Reports
- E. Staff Reports
- F. Veterans, Disability and Human Services Commission

CALL TO THE PUBLIC:

INSTRUCTIONS: In order to address the Board\Commission, you will need to fill out a Call to the Public Form available at the front counter, and then turn it in to the Secretary before the meeting begins.

Note: A.R.S. 38-431.01(H) - During this time members of the public may address the Board\Commission only on issues within the jurisdiction of the Board\Commission which are not an item on the agenda. At the conclusion of the open call, the Board\Commission may respond to criticism, may ask staff to review the matter or may ask that the matter be put on a future agenda. No discussion or action shall take place on any item raised.

CONSENT AGENDA:

REGULAR AGENDA ITEM - PUBLIC HEARING:

REGULAR AGENDA ITEM - NON-PUBLIC HEARING:

- | | | | |
|----|----------|--|--------------------------------------|
| 1. | Citywide | Consideration and action pertaining to approval of the December 14, 2022 Veterans, Disability & Human Services Commission meeting minutes. | Human Svcs and Comm Vitality |
| 2. | Citywide | Presentation and discussion pertaining to the services offered by Your Sure Foundation. | None
Human Svcs and Comm Vitality |
| 3. | Citywide | Discussion pertaining to the establishment of a recognition program sponsored by the VDHS Commission. | None
Human Svcs and Comm Vitality |
| 4. | Citywide | Update and discussion pertaining to the 2023 Care & Share Expo event. | None
Human Svcs and Comm Vitality |

G. Other Business and Future Agenda Items

H. Executive Session

For information purposes: Upon a public majority vote of a quorum ("Commission"), the Commission may hold an executive session, which will not be open to the public, but for only the following purposes: discussion or consideration of records exempt by law from public inspection (A.R.S. §38-431.03(A)(2));

or discussion or consultation for legal advice with the attorney or attorneys of the public body (A.R.S. §38-431.03(A)(3)).

Confidentiality Requirements: Pursuant to A.R.S. §38-431.03(C)(D), any person receiving executive session information pursuant to A.R.S. §38-431.02 shall not disclose that information

except to the Attorney General or County Attorney or by agreement of the Commission, or as otherwise ordered by a court of competent jurisdiction.

The Commission may vote to hold an executive session for the purpose of obtaining legal advice from the Commission's attorney on any matter listed on the agenda pursuant to A.R.S. § 38-431.03(A)(3).

I. Adjournment

SHERRY ANN AGUILAR, CITY CLERK, MMC

POSTED: Thursday, January 05, 2023 at 4:15 PM

SPECIAL NOTE: PERSONS WITH SPECIAL ACCESSIBILITY NEEDS, INCLUDING LARGE PRINT MATERIALS OR INTERPRETER, SHOULD CONTACT THE CITY CLERK'S OFFICE @ 623.222.1200 OR TTY 623.222.1002, BY NO LATER THAN 24 HOURS IN ADVANCE OF THE REGULAR SCHEDULED MEETING TIME.



CITY OF SURPRISE
Veterans, Disabilities and Human Services
Commission

Council Meeting Date: January 11, 2023 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations:

Consent: No Regular: Yes Public Hearing: No Report/Discussion: No

Agenda Wording:

Consideration and action pertaining to approval of the December 14, 2022 Veterans, Disability & Human Services Commission meeting minutes.

Motion:

I move to approve the December 14, 2022 Veterans, Disability & Human Services Commission meeting minutes.

Background:

N/A

Objective Analysis:

N/A

Policy Compliant:

N/A

Financial Impact:

N/A

Budget Impact:

N/A

FTE Impact:

N/A

ATTACHMENTS:

1. 12.14.22 VDHS Commission Minutes Draft
-

**CITY OF SURPRISE
VETERANS, DISABILITY, AND HUMAN SERVICES COMMISSION**

REGULAR MEETING MINUTES – DRAFT

December 14, 2022 / 6:00 PM

**Community Room
16000 North Civic Center Plaza
Surprise, AZ 85374**

CALL TO ORDER.

Chair Kent-Partridge called the Veterans, Disability, and Human Services Commission meeting to order at 6:00 p.m. at Surprise City Hall, 16000 North Civic Center Plaza, Surprise, Arizona 85374, on December 14, 2022.

ROLL CALL

In attendance were Chair Julie Kent-Partridge, Vice-Chair Steffen Hanzel, Commissioners Phillip Lair, Jennifer Quintero, Gwen Mendez, John Billcheck, Nickolas Kupper, Shawna Daigle, and Allison Wisniewski. (2 Vacancies)

PLEDGE OF ALLEGIANCE

STAFF PRESENT:

Human Service & Community Vitality Administrator Danielle Osborne and Human Service & Community Vitality Director Seth Dyson.

CURRENT EVENTS REPORT

- Commissioner Daigle attended the West Valley Housing Assistance Center Groundbreaking by A New Leaf.
- Chair Kent-Partridge attended the SciTech Festival and the Sensitive Santa event.

STAFF REPORT

Administrator Danielle Osborne reported the following:

- Martin Luther King Jr. Day of Celebration on Saturday, January 14, 2023 between 9:00 a.m. – 12:00 p.m. at The Vista at 15660 N Parkview Pl.
- 2023 Point In Time Count is scheduled for Tuesday, January 24, 2023 between 6:00 a.m. – 12:00 p.m. Please call 623-222-3242 if you are interested in volunteering.

CALL TO THE PUBLIC:

None

CONSENT AGENDA

None

REGULAR AGENDA ITEMS - PUBLIC HEARING:

None

REGULAR AGENDA ITEMS - NON-PUBLIC HEARING:

Item 1 – Citywide – Consideration and action pertaining to the November 9, 2022 Veterans, Disability & Human Services Commission meeting minutes.

Commissioner Daigle moved to approve the November 9, 2022 Veterans, Disability & Human Services Commission meeting minutes. Commissioner Billcheck 2nd. 9 Yes votes. 2 vacancies. Motion carried.

Item 2 – Citywide – Veterans, Disability & Human Services Commission Retreat.

The commissioners and staff conducted an in-depth retreat exploring the commission's mission, powers, duties, and responsibilities, including a discussion on how staff supports and implements the vision set by the commission and a revisit of the Community Needs Assessment and Strategic Plan.

OTHER BUSINESS AND FUTURE AGENDA ITEMS:

Care & Share Expo
Recognition Program
America's Mighty Warriors
Astrokids
Lions Club
Transportation Department Update
Java ABA

ADJOURNMENT:

Commissioner Kupper made a motion to adjourn the meeting of the Veterans, Disability & Human Services Commission on December 14, 2022 at 8:20 p.m. Commissioner Lair seconded the motion. The motion carried with 9 Yes votes. 2 vacancies. Motion carried.

Danielle Osborne
HSCV Administrator

Julie Kent-Partridge
Veterans, Disability and Human Services Commission Chair

The foregoing instrument is a full, true, and correct copy of the original document on file in the office of the City Clerk, City of Surprise, Arizona.

ATTEST BY: _____
Danielle Osborne, HSCV Administrator

DATE: _____

DRAFT



CITY OF SURPRISE
Veterans, Disabilities and Human Services
Commission

Council Meeting Date: January 11, 2023 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations: None

Consent: No Regular: Yes Public Hearing: No Report/Discussion: No

Agenda Wording:

Presentation and discussion pertaining to the services offered by Your Sure Foundation.

Motion:

None, discussion only.

Background:

Marketing & Communications Director Allie Star will provide an overview of services offered at Your Sure Foundation.

Objective Analysis:

To promote quality of life, accessibility and equity for all residents of Surprise, including those who are veterans or who experience disabilities, through cooperation with Surprise residents and any veterans, disability and human service organizations that serve the residents of Surprise.

Policy Compliant:

This item is City and Council policy compliant.

Financial Impact:

There is no financial impact associated with this item.

Budget Impact:

There is no budget impact associated with this item.

FTE Impact:

There is no FTE impact associated with this item

ATTACHMENTS:

1. Your Sure Foundation VDHS Commission Presentation
-



YOUR SURE FOUNDATION

Financial / Credit / Housing Counseling

Summary of YSF:

- YOUR SURE FOUNDATION is a nonprofit 501(c)(3) housing/credit/financial counseling and education agency that's dedicated to helping you improve your financial situation to get ready for home ownership, tackle debt, and to overall live with financial wellness and stability.
 - It is our mission to provide accessible tools and resources to community members to gain an in-depth understanding of how they can take control of their financial future.
- For individuals that have experienced difficult life events or have historically experienced systemic barriers to participation, our work provides them with the foundation needed to identify their next steps and to move forward, overcome past misfortunes, and ultimately achieve their goals related to housing and financial stability.

We Provide:

- Free 1-on-1 Counseling
- Free Educational Workshops
-
- Group Education Programs for Organizations
- Individual Coaching Programs

1-on-1 Counseling:

- Credit Counseling/Coaching:

- Credit Improvement/FICO Score Education Guidance/Debt Reduction
- A plan to identify specific items to be paid off/removed from the credit report
- Paying down debt to specific levels in order to increase credit score
- Improve Debt to Income ratio (DTI) per lending guidelines for lender qualifications

- Housing Counseling

- New & Existing Homebuyer/Tenant Lease Support, Education, Resources
- Forbearance/Foreclosure/Loan Modification Guidance
- We work with Landlords, Lenders, Homebuyers and Homeowners

- Financial Counseling/Coaching

- Budgeting/Spending Plans & Savings Plans
- Strategic Action Planning to identify motivation & goals

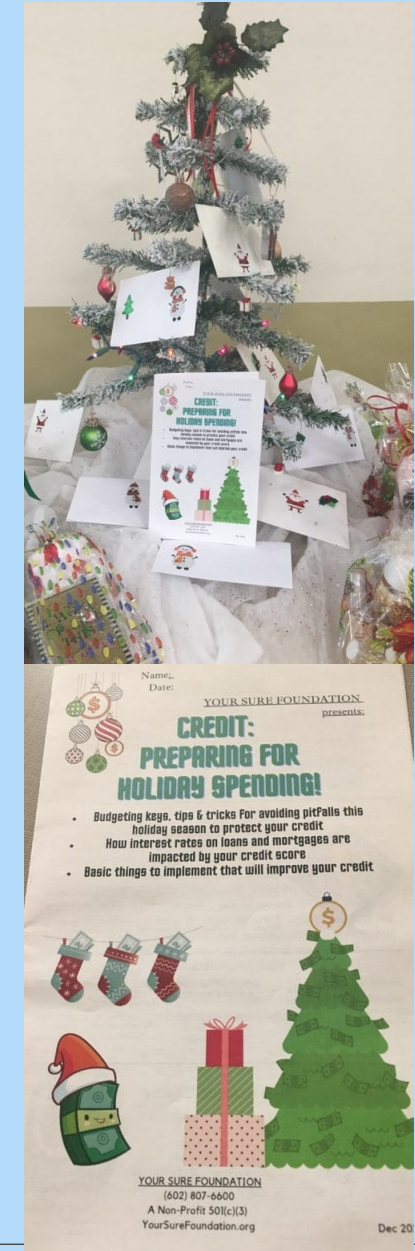
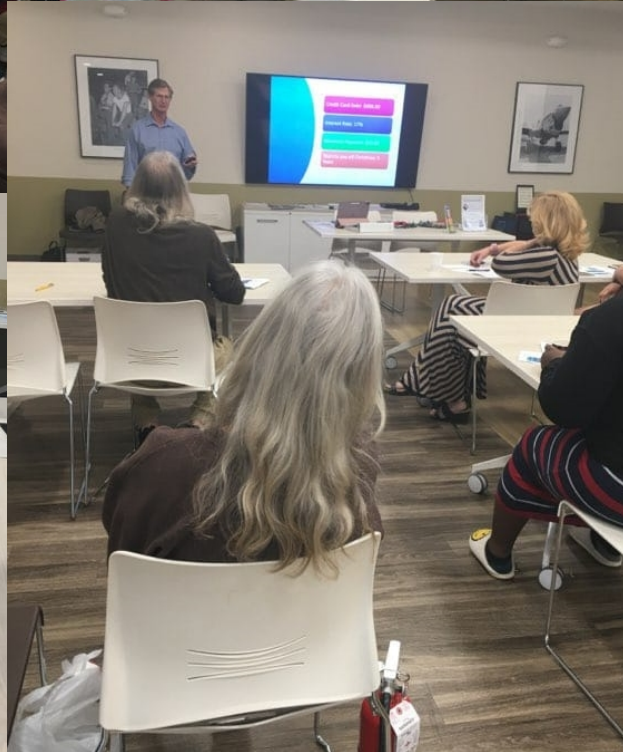
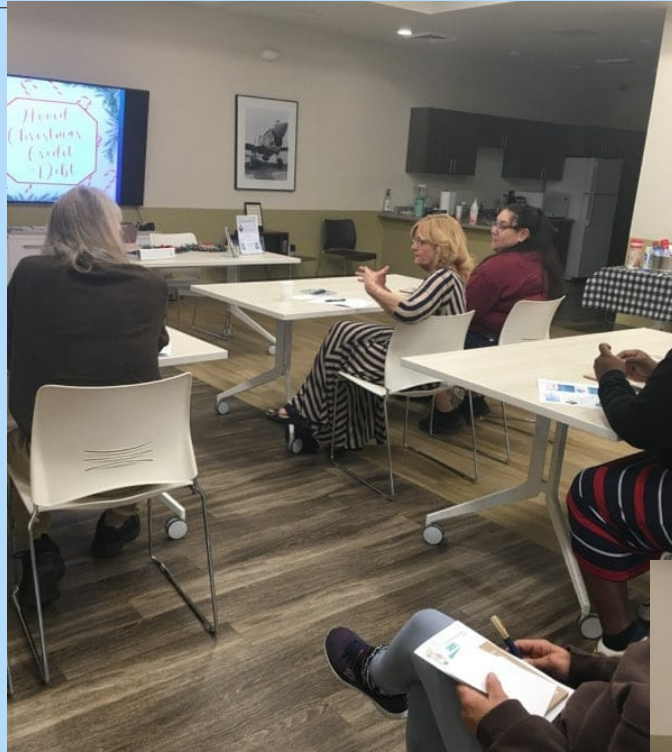
Educational Workshops:

- Credit/Credit Score Enhancement
- Financial Management/Financial Literacy
- Pre-Purchase/Homebuyer Education
- Home Maintenance

We offer classes;

- At the Surprise Resource Center for the general public and also City of Surprise Employees
- At PORA, Property Owners & Residents Association in Sun City
- At Low-Income Housing properties connected with the Housing Authority of Maricopa County

yoursurefoundation.org/events





- Group Education Programs:
 - “Keys to Financial Freedom” Summer Program
 - For middle school youth ages 12-15
 - For high school youth ages 15-18
 - Financial Life Skills
 - Hope Women’s Center for vulnerable women and teen girls
 - Coming soon:
 - Program with I-HELP for individuals transitioning out of homelessness
 - & more....





Additional Programs & Packages:

- “Home First” Program
- Credit Coaching Program
- Financial Coaching Package

- **“Home First” Program:**

- A 6 month, holistic approach to financial, housing, and credit literacy and wellness
- Full Credit Report is taken, action plan developed and worked on over the next 6 months
- Participants will create a spending plan, develop recommended DTI and become educated in home-ownership

- **Credit Coaching Program:**

- A 3-12 month program to work with individuals to tackle debt and improve credit score
- Meet Lender Qualifications
- Includes full Credit Report & action plan (Including budget, spending/savings plan)
- Debt Reduction Strategy/Debt Free Coaching

- **Financial Coaching Package:**

- A 6 month program to work with individuals to achieve financial goals & wellness
- Full budget & action plan plus monthly sessions to go over progress
- Includes education on retirement, help with developing savings, emergency fund

Contact Info:

Our counseling office is located in the City of Surprise Resource Center on the corner of El Mirage and Bell Rd.

Call: (602) 807-6600

Email: Contact@yoursurefoundation.org

Visit: Surprise Resource Center

12425 W Bell Rd

Suite 124

Surprise, AZ 85378

yoursurefoundation.org

facebook.com/yoursurefoundation





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Commission

Council Meeting Date: January 11, 2023 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations: None

Consent: No Regular: Yes Public Hearing: No Report/Discussion: No

Agenda Wording:

Discussion pertaining to the establishment of a recognition program sponsored by the VDHS Commission.

Motion:

None, discussion only.

Background:

During the April 14, 2021 Veterans, Disability and Human Services Commission meeting, Commissioner Hanzel requested commission consideration of a recognition program. This item has been placed on the agenda to allow staff to provide an update to the commission.

Objective Analysis:

To promote quality of life, accessibility and equity for all residents of Surprise, including those who are veterans or who experience disabilities, through cooperation with Surprise residents and any veterans, disability and human service organizations that serve the residents of Surprise.

Policy Compliant:

This item is City and Council policy compliant.

Financial Impact:

None at this time, however future action may lead to financial impact.

Budget Impact:

None at this time, however future action may lead to budget impact.

FTE Impact:

There is no FTE Impact associated with this item.

ATTACHMENTS:



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Vitality
Staff Recommendations: None

Consent: No Regular: Yes Public Hearing: No Report/Discussion: No

Agenda Wording:

Update and discussion pertaining to the 2023 Care & Share Expo event.

Motion:

None, discussion only.

Background:

The Care & Share Expo is a free community event creating connections to human service organizations, as well as disability, veteran and health resources. It's a one-stop source for accessing programs and services that promote health, financial growth and self-empowerment.

This item has been placed on the agenda to allow staff to provide an update on planning efforts.

Objective Analysis:

To promote the quality of life, accessibility and equity for all residents of Surprise, including those who are veterans or who experience disabilities, through cooperation with Surprise residents and any veterans, disability and human service organizations that serve the residents of Surprise.

Policy Compliant:

This item is City and Council policy compliant.

Financial Impact:

None at this time, however future action may lead to financial impact.

Budget Impact:

None at this time, however future action may lead to budget impact.

FTE Impact:

There is no FTE Impact associated with this item.

ATTACHMENTS:
