



CITY OF SURPRISE
Veterans, Disability and Human Services Commission
16000 N. Civic Center Plaza
Surprise, AZ 85374
Wednesday, May 11, 2022 @ 6:00 PM
COUNCIL CHAMBERS

- A. Call To Order
- B. Roll Call
- C. Pledge of Allegiance
- D. Current Events and Reports
- E. Staff Reports
- F. Veterans, Disability and Human Services Commission

CALL TO THE PUBLIC:

INSTRUCTIONS: In order to address the Board\Commission, you will need to fill out a Call to the Public Form available at the front counter, and then turn it in to the Secretary before the meeting begins.

Note: A.R.S. 38-431.01(H) - During this time members of the public may address the Board\Commission only on issues within the jurisdiction of the Board\Commission which are not an item on the agenda. At the conclusion of the open call, the Board\Commission may respond to criticism, may ask staff to review the matter or may ask that the matter be put on a future agenda. No discussion or action shall take place on any item raised.

CONSENT AGENDA:

REGULAR AGENDA ITEM - PUBLIC HEARING:

REGULAR AGENDA ITEM - NON-PUBLIC HEARING:

- | | | | |
|----|--|---|--------------------------------------|
| 1. | Citywide | Consideration and action pertaining to the nomination and selection of the Veterans, Disability and Human Services Commission Vice-Chair. | Human Svcs and Comm Vitality |
| 2. | Citywide | Consideration and action to the April 13, 2022 Veterans, Disability & Human Services Commission meeting minutes. | Human Svcs and Comm Vitality |
| 3. | Citywide | Presentation and discussion pertaining to the services offered by Arizona's Children Association. | None
Human Svcs and Comm Vitality |
| 4. | Citywide | Discussion and possible action pertaining to the Care & Share Expo or collaborating with the Surprise Police Department for G.A.I.N. Night. | None
Human Svcs and Comm Vitality |
| 5. | Citywide | Presentation and discussion pertaining to the Fiscal Year 2023 Veterans, Disability & Human Services Commission operating budget. | None
Human Svcs and Comm Vitality |
| G. | Other Business and Future Agenda Items | | |
| H. | Executive Session | | |

For information purposes: Upon a public majority vote of a quorum ("Commission"), the Commission may hold an executive session, which will not be open to the public, but for only the following purposes: discussion or consideration of records exempt by law from public inspection (A.R.S. §38-431.03(A)(2));

or discussion or consultation for legal advice with the attorney or attorneys of the public body (A.R.S. §38-431.03(A)(3)).

Confidentiality Requirements: Pursuant to A.R.S. §38-431.03(C)(D), any person receiving executive session information pursuant to A.R.S. §38-431.02 shall not disclose that information except to the Attorney General or County Attorney or by agreement of the Commission, or as otherwise ordered by a court of competent jurisdiction.

The Commission may vote to hold an executive session for the purpose of obtaining legal advice from the Commission's attorney on any matter listed on the agenda pursuant to A.R.S. § 38-431.03(A)(3).

I. Adjournment

SHERRY ANN AGUILAR, CITY CLERK, MMC

POSTED: Thursday, May 5, 2022 @ 10:45 a.m.

SPECIAL NOTE: PERSONS WITH SPECIAL ACCESSIBILITY NEEDS, INCLUDING LARGE PRINT MATERIALS OR INTERPRETER, SHOULD CONTACT THE CITY CLERK'S OFFICE @ 623.222.1200 OR TTY 623.222.1002, BY NO LATER THAN 24 HOURS IN ADVANCE OF THE REGULAR SCHEDULED MEETING TIME.



CITY OF SURPRISE
Veterans, Disability and Human Services
Commission

Council Meeting Date: May 11, 2022 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations:

Consent: No Regular: Yes Public Hearing: No Report/Discussion: No

Agenda Wording:

Consideration and action pertaining to the nomination and selection of the Veterans, Disability and Human Services Commission Vice-Chair.

Motion:

I move to select for the position of Vice-Chair of the Veterans, Disability and Human Services Commission.

Background:

Following the selection of former Vice-Chair Kent-Partridge as Chair, the commission will select an individual to fill the Vice-Chair vacancy. A Vice-Chair for the commission must be selected pursuant to the Surprise Municipal Code, Sec. 2-295(11). Nominations will take place and a paper ballot will be available in the event that numerous commissioners are nominated.

Objective Analysis:

This action allows for the nomination and selection of a Vice-Chair for the Commission.

Policy Compliant:

This action is compliant with Surprise Municipal Code.

Financial Impact:

There is no financial impact associated with this item.

Budget Impact:

There is no budget impact associated with this item.

FTE Impact:

There is no FTE impact associated with this item.

ATTACHMENTS:



CITY OF SURPRISE
Veterans, Disability and Human Services
Commission

Council Meeting Date: May 11, 2022

Contact Person:

Submitting Department: Human Svcs and Comm
Vitality

District: Citywide

Staff Recommendations:

Consent: No

Regular: Yes

Public Hearing: No

Report/Discussion: No

Agenda Wording:

Consideration and action to the April 13, 2022 Veterans, Disability & Human Services Commission meeting minutes.

Motion:

I move to approve the April 13, 2022 Veterans, Disability & Human Services Commission meeting minutes.

Background:

N/A

Objective Analysis:

N/A

Policy Compliant:

N/A

Financial Impact:

N/A

Budget Impact:

N/A

FTE Impact:

N/A

ATTACHMENTS:

1. 4.13.22 VDHS Commission Minutes Draft
-

**CITY OF SURPRISE
VETERANS, DISABILITY, AND HUMAN SERVICES COMMISSION**

REGULAR MEETING MINUTES – DRAFT

April 13, 2022 / 6:00 PM

**COUNCIL CHAMBERS
16000 North Civic Center Plaza
Surprise, AZ 85374**

A. CALL TO ORDER.

Vice-Chair Kent-Partridge called the Veterans, Disability, and Human Services Commission meeting to order at 6:00 p.m. at Surprise City Hall, 16000 North Civic Center Plaza, Surprise, Arizona 85374, on April 13, 2022.

- PLEDGE OF ALLEGIANCE

- ROLL CALL

In attendance were Vice-Chair Julie Kent-Partridge, Commissioners Phillip Lair, Shawna Daigle, Steffen Hanzel, Gwen Mendez, John Billcheck, and Harrylouis Rodriguez.

Absent: Lisa Everett and Nickolas Kupper (excused). 2 vacancies.

STAFF PRESENT:

Human Service & Community Vitality Administrator Danielle Osborne, Neighborhood Services Supervisor Adam Lane, Neighborhood Services Intern Melinda Lertzman, Neighborhood Services Program Coordinator Sr. Janae Mitchell, Neighborhood Services Coordinator DeAnn Blandford, Community Development Planning Manager Jason Moquin and Human Service & Community Vitality Administrative Specialist Karina Caraveo were present.

COUNCIL MEMBERS PRESENT:

None.

- CURRENT EVENTS REPORT

Vice-Chair Kent-Partridge reported on the following upcoming events:

- Spring Egg-stravaganza
 - Surprise Recreation Campus, April 16th 7:30 a.m.
- National Volunteer Week, 5th Annual “Bean Bag Day”
 - St. Mary’s Food Bank, April 16nd 8:00 a.m. – 12:00 p.m.
- Day of Service
 - St. Mary’s Food Bank, May 18th 7:30 a.m – 1:30 p.m.
- Movie night at the Park
 - Mark Coronado Park, April 30th 7:30 p.m.

- Motorcycle Safety Class
 - Spots are limited, online application on city's website.
- Karissa Perry has stepped down from the Commission
- Autism Awareness Month

Commissioner Daigle

- Servants of Surprise training
- State of the City

Commissioner Hanzel

- Special Olympics Arizona

• STAFF REPORT

Administrator Danielle Osborne reported the following:

- National Fair Housing Month
- Wyland National Mayor's Challenge for Water Conservation
- Grant applications
 - Arts & Culture Grant Program due on Friday, April 22nd at 5:00 p.m.
 - Community Outreach Grant Program due on Friday, April 29th at 5:00 pm.
- Northwest Regional Library
 - New business hours starting on Sunday, May 15th
- Community Resource Center
 - New campus is expected to be completed by 2025

CALL TO THE PUBLIC:

None.

CONSENT AGENDA:

None

REGULAR AGENDA ITEMS NON-PUBLIC HEARING:

This item was heard before item 1 for efficiency.

Item 2 – Citywide – Consideration and action pertaining to the selection of the Veteran, Disability and Human Services Commission Chair.

Ms. Osborne explained the nominations and voting procedures to the commission.

Vice-Chair Kent-Partridge opened the floor for nominations.

Commissioner Rodriguez nominated Julie Kent-Partridge.

Commissioner Hanzel nominated Shawna Daigle.

Commissioner Mendez nominated Steffen Hanzel.

The Commissioners submitted their votes. Shawna Daigle received two votes (Hanzel, Daigle), Steffen Hanzel received one vote (Mendez), Julie Kent-Partridge received four votes (Billcheck, Lair, Rodriguez, Kent-Partridge). Julie Kent-Partridge was selected as the Veterans, Disability and Human Services Commission Chair. 2 Absent (Kupper and Everett), 2 vacancies.

REGULAR AGENDA ITEMS PUBLIC HEARING:

Item 1 – Citywide – Consideration and action pertaining to the Program Year 2022 Annual Action Plan.

Neighborhood Services Supervisor Adam Lane made the presentation to the commission.

Chair Kent-Partridge opened the call to the public.

Hearing none, Chair Kent-Partridge closed the call to the public.

Commissioner Hanzel moved to approve the Program Year 2022 Annual Action Plan. Commissioner Billcheck seconded the motion. Motion carried with 7 Yes votes, 2 absent (Everett and Kupper), 2 vacancies

REGULAR AGENDA ITEMS NON-PUBLIC HEARING:

Item 3 – Citywide – Consideration and action pertaining to the March 9, 2022 Veterans, Disability & Human Services Commission meeting minutes.

Commissioner Rodriguez moved to approve the March 9, 2022 Veterans, Disability and Human Services Commission meeting minutes. Commissioner Billcheck seconded the motion. Motion carried with 7 Yes votes, 2 absent (Everett and Kupper), 2 vacancies.

Item 4 – Citywide – Presentation and discussion pertaining to Community Development Week.

Neighborhood Services Intern Melinda Lertzman made the presentation to the commission.

Item 5 – Citywide – Presentation and discussion pertaining to a zoning overview in the City of Surprise.

Planning Manager Jason Moquin made the presentation to the commission.

OTHER BUSINESS AND FUTURE AGENDA ITEMS:

- Commission budget review
- CDBG funding for MSW/Libraries resource hub.
- Medicare
- Special Olympics Program
- Adaptive Programs by the Parks & Recreation Department

ADJOURNMENT:

Commissioner Billcheck made a motion to adjourn the meeting of the Veterans, Disability & Human Services Commission of April 13, 2022 at 7:31 p.m. Commissioner Rodriguez seconded the motion. The motion carried with 7 Yes votes, 2 Absent (Kupper and Everett), 2 vacancies.

Danielle Osborne
HSCV Administrator

Julie Kent-Partridge
Veterans, Disability and Human Services Commission Chair

The foregoing instrument is a full, true, and correct copy of the original document on file in the office of the City Clerk, City of Surprise, Arizona.

ATTEST BY: _____
Karina Caraveo, Commission Liaison

DATE: _____



CITY OF SURPRISE
Veterans, Disability and Human Services
Commission

Council Meeting Date: May 11, 2022 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations: None

Consent: No Regular: Yes Public Hearing: No Report/Discussion: No

Agenda Wording:

Presentation and discussion pertaining to the services offered by Arizona's Children Association.

Motion:

None, discussion only.

Background:

Team representative Stephanie Walsh will provide an overview of services offered by the Arizona's Children Association.

Objective Analysis:

To promote quality of life, accessibility and equity for all residents of Surprise, including those who are veterans or who experience disabilities, through cooperation with Surprise residents and any veterans, disability and human service organizations that serve the residents of Surprise.

Policy Compliant:

This item is City and Council policy compliant.

Financial Impact:

There is no financial impact associated with this item.

Budget Impact:

There is no budget impact associated with this item.

FTE Impact:

There is no FTE impact associated with this item.

ATTACHMENTS:

1. 02.08.22_AzCA_PPT_General_RevisedForBoard_ExtraVideo
-

A photograph of two young children, a girl and a boy, smiling and looking towards the camera. They are positioned on the left side of the slide, partially overlapping the vertical bar.

Every family
has a story.

Our Mission & Vision

Welcome
to ours.

The mission of Arizona's Children Association is to protect children, empower youth and strengthen families.

Our vision is that every Arizona family has the resources and support needed to be safe, strong and resilient.



Who We Are

Arizona's Children Association (AzCA) is a nonprofit organization that was **founded in 1912** as an orphanage to care for homeless, neglected and dependent children.

We are **one of the oldest and largest** statewide child welfare and behavioral health nonprofit agencies in Arizona.

We are Arizona's best resource for helping children and families.



What We Do

We meet the needs of our local communities by providing a broad continuum of services to children and families. Our services are trauma focused, strengths based, and family centered.

- **Foster Care & Adoption**
- **Behavioral Health & Trauma/Crisis Response**
- **Family Connections and Nurturing Parenting**
- **Kinship Services**
- **Family Education & Support Services**
- **Successful Transition to Adulthood**



What We Do

 ARIZONA'S
CHILDREN
ASSOCIATION
www.arizonaschildren.org



<https://youtu.be/nWKI5CFkoiw>

Our Programs & Services



AzCA programs and services are offered in all **15 counties** in AZ and serve more than **40,000** children and families each year.



Foster Care & Adoption

Arizona's Children Association trains and supports loving foster care families who can open their hearts and homes to vulnerable children while their biological families are on the mend.

We also collaborate with adoption placing agencies to provide a variety of adoption related services.

"The support services I receive from AzCA are great. The staff I have worked with have been professional, compassionate, knowledgeable and available. I am proud to be part of a wonderful organization such as AzCA." – Program Participant



Behavioral Health & Trauma/Crisis Response

We assist individuals and families in heightening social-emotional well-being and guiding those that have been impacted by trauma and abuse through the healing process. We provide individuals and families with a safe place to change circumstances, gain strength, learn coping skills, and develop productive relationships.

“AzCA helped my granddaughter learn to manage her emotions and also gave her a safe place to make new friends and progress with her services.” – Program Participant



Family Connections & Nurturing Parenting



We offer Department of Child Safety (DCS)-referred services to assist families in crisis, by applying intensive intervention strategies to promote safety, health and overall well-being in order to strengthen families and reduce trauma and out-of-home removals.

*"They provided us tools to get along better as a family."
– Program Participant*



Kinship Services



Families who are raising their relative's children are given the necessary support and assistance that will allow them to navigate the unique challenges that they may encounter while raising their relative children.

"Guardianship can be very overwhelming. [The program] made me feel more confident in my knowledge." – Program Participant



Kinship Services



Ebony's Story

<https://youtu.be/Yy5Hj1IM7CA>

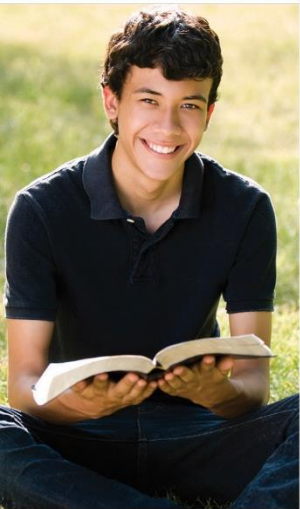
Family Education & Support Services



Research indicates that the early years are crucial to laying the foundation for children's life success. From classes for parents of newborns to workshops on early infant brain development, our programs help new and experienced parents and caregivers prepare their children for a successful future.

"Parents as Teachers has tremendously helped my confidence as a parent. It has increased my knowledge of my child's developmental and emotional needs." – Program Participant

Successful Transition to Adulthood



Sakina's Story

https://youtu.be/6X_dxHiM_BU

Successful Transition to Adulthood



Our support services are designed to aid foster care youth in their transition into independence and assist them in gaining the skills for self-sufficiency.



"My worker was supportive and helped me with any problem that I didn't know how to handle. She was excellent at helping me see things a different way and ultimately make wiser choices. I am very grateful to have met her and be in this program." – Program Participant

Meet Adrean



<https://youtu.be/fKg8G-pNUs8>

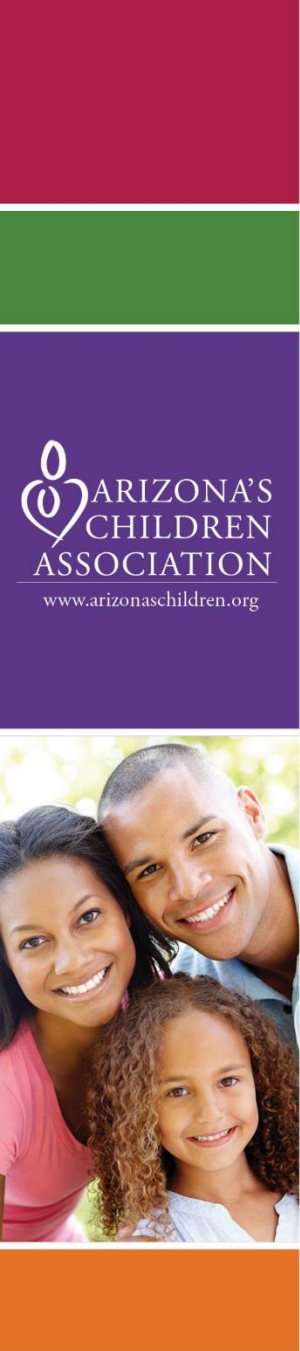
Community Impact

2020 Fiscal Year Highlights:

 **1,760** *Donors*

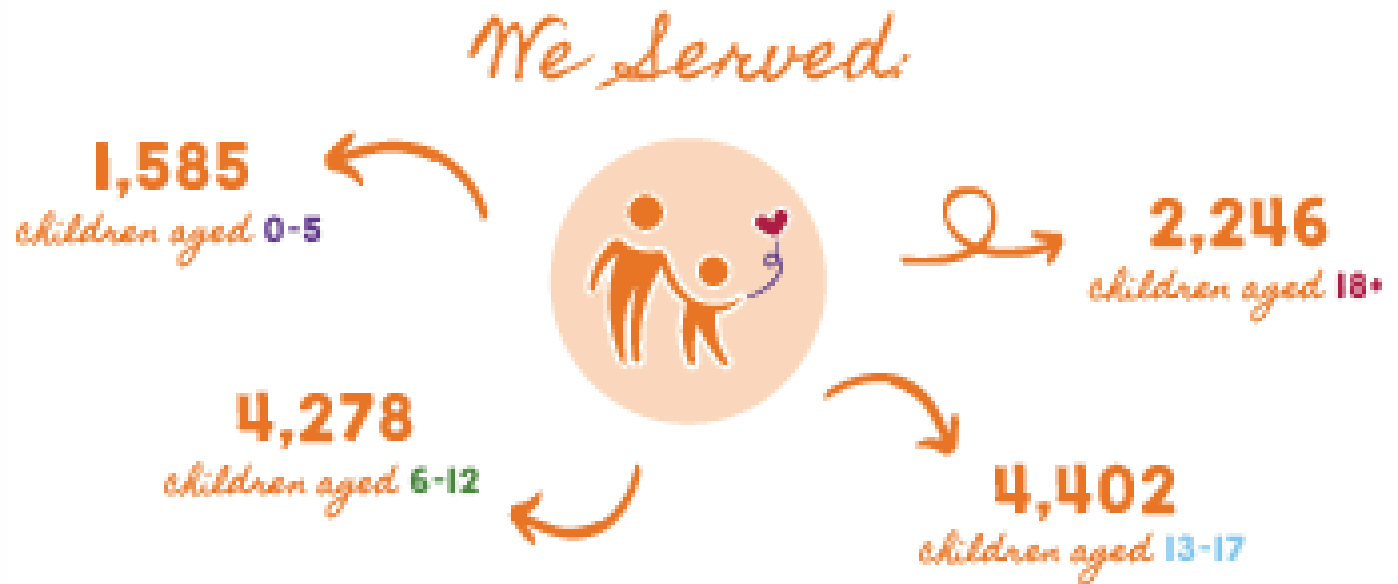
5,682 *Families* 

 **32,674** *Children & Young Adults*



Community Impact

2020 Fiscal Year Highlights:



Demographic info is not available for all clients.

Community Impact

371 children

participated in the **Neurosequential Model of Therapeutics** to identify experiences that may have impacted their developing brains.



1,263

current and former
foster youth

received support and services to assist with transitioning into adulthood.

1,500

home visits

were made through our
Parents as Teachers
program.

332

families

received Family
Preservation or Family
Reunification/ Placement
Stabilization Services.



20,038

children, youth, adults, and their family
members benefited from one or more of our
Outpatient Behavioral Health Services or
Trauma Support Services.

2,006

*parental/
caregivers &
children*

were served by our Family
Education & Support Services.



19 *youth*

"aging out" of foster
care were matched
with mentors.

555

*new kinship
caregivers*

caring for **481 relative children** were provided
information, resources, referrals and support.



326 *adoptions*

1,496
children

in Arizona's foster care
system were provided
loving homes.



We believe in heroes.

Ways to get involved:

- Volunteer
- Participate in events
- Foster or adopt
- Join our team or become an intern
- Stay connected with us on social media



LET'S STAY



connected

/ArizonasChildren • @AZChild

www.ArizonasChildren.org

Info@ArizonasChildren.org

800.944.7611

COMING SOON...

Podcasts





CITY OF SURPRISE
Veterans, Disability and Human Services
Commission

Council Meeting Date: May 11, 2022 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations: None

Consent: No Regular: Yes Public Hearing: No Report/Discussion: No

Agenda Wording:

Discussion and possible action pertaining to the Care & Share Expo or collaborating with the Surprise Police Department for G.A.I.N. Night.

Motion:

I motion to:

- Continue the Care & Share Expo as a standalone event; or
 - Collaborate with the Surprise Police Department on the G.A.I.N. Night event and hold a standalone Care & Share Expo event in the Spring; or
 - Collaborate with the Surprise Police Department on the G.A.I.N. Night event, but not hold a standalone Care & Share Expo event in the Spring.
-

Background:

The Care & Share Expo is a free community event creating connections to human service organizations, as well as disability, veteran and health resources. It is a one-stop source for accessing programs and services that promote health, financial growth and self-empowerment. At the request of Commissioner Rodriguez, this item has been placed on the agenda to allow the commission to discuss future planning and possible collaboration with the city's annual G.A.I.N. Night event.

Objective Analysis:

To discuss options for future Care & Share event planning.

Policy Compliant:

This item is City and Council policy compliant.

Financial Impact:

None at this time, however future action may lead to financial impact.

Budget Impact:

None at this time, however future action may lead to budget impact.

FTE Impact:

None.

ATTACHMENTS:



CITY OF SURPRISE
Veterans, Disability and Human Services
Commission

Council Meeting Date: May 11, 2022 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations: None

Consent: No Regular: Yes Public Hearing: No Report/Discussion: No

Agenda Wording:

Presentation and discussion pertaining to the Fiscal Year 2023 Veterans, Disability & Human Services Commission operating budget.

Motion:

None, discussion only.

Background:

This item has been placed on the agenda to allow staff to provide an update on the commission's recommended Fiscal Year 2023 budget.

Objective Analysis:

To promote quality of life, accessibility and equity for all residents of Surprise, including those who are veterans or who experience disabilities, through cooperation with Surprise residents and any veterans, disability and human service organizations that serve the residents of Surprise.

Policy Compliant:

This item is City and Council policy compliant.

Financial Impact:

This item has been placed on the agenda to allow an opportunity for staff to provide an update on the commission's recommended Fiscal Year 2023 budget. There is no immediate financial impact associated with this item.

Budget Impact:

This item has been placed on the agenda to allow an opportunity for staff to provide an update on the commission's recommended Fiscal Year 2023 budget. There is no immediate budget impact associated with this item.

FTE Impact:

There is no FTE impact associated with his item.

ATTACHMENTS:
