



CITY OF SURPRISE
Veterans, Disability and Human Services Commission Meeting
16000 N. Civic Center Plaza
Surprise, AZ 85374
Wednesday, September 8, 2021 @ 6:00 PM
COUNCIL CHAMBERS

- A. Call To Order
- B. Roll Call
- C. Pledge of Allegiance
- D. Current Events and Reports
- E. Staff Reports
- F. Veterans, Disability and Human Services Commission

CALL TO THE PUBLIC:

INSTRUCTIONS: In order to address the Board\Commission, you will need to fill out a Call to the Public Form available at the front counter, and then turn it in to the Secretary before the meeting begins.

Note: A.R.S. 38-431.01(H) - During this time members of the public may address the Board\Commission only on issues within the jurisdiction of the Board\Commission which are not an item on the agenda. At the conclusion of the open call, the Board\Commission may respond to criticism, may ask staff to review the matter or may ask that the matter be put on a future agenda. No discussion or action shall take place on any item raised.

CONSENT AGENDA:

REGULAR AGENDA ITEM - PUBLIC HEARING:

REGULAR AGENDA ITEM - NON-PUBLIC HEARING:

- | | | | |
|----|----------|--|---------------------------------|
| 1. | Citywide | Consideration and action pertaining to ratification of the election results of August 11, 2021, naming Julie Kent-Partridge as the VDHS Commission Vice-Chair. | Human Svcs and
Comm Vitality |
| 2. | Citywide | Consideration and action pertaining to the approval of the August 11, 2021 Veterans, Disability & Human Services Commission meeting minutes. | Human Svcs and
Comm Vitality |
| 3. | Citywide | Presentation and discussion pertaining to programs offered by VetLink Foundation. | None |
| 4. | Citywide | Presentation and discussion pertaining to the Consolidated Annual Performance Evaluation Report (CAPER) FY2020. | Human Svcs and
Comm Vitality |

5. Citywide Presentation and discussion pertaining to the RideChoice program by the Public Works Department. None

Human Svcs and
Comm Vitality

G. Other Business and Future Agenda Items

H. Executive Session

For information purposes: Upon a public majority vote of a quorum ("Commission"), the Commission may hold an executive session, which will not be open to the public, but for only the following purposes: discussion or consideration of records exempt by law from public inspection (A.R.S. §38-431.03(A)(2));

or discussion or consultation for legal advice with the attorney or attorneys of the public body (A.R.S. §38-431.03(A)(3)).

Confidentiality Requirements: Pursuant to A.R.S. §38-431.03(C)(D), any person receiving executive session information pursuant to A.R.S. §38-431.02 shall not disclose that information except to the Attorney General or County Attorney or by agreement of the Commission, or as otherwise ordered by a court of competent jurisdiction.

The Commission may vote to hold an executive session for the purpose of obtaining legal advice from the Commission's attorney on any matter listed on the agenda pursuant to A.R.S. § 38-431.03(A)(3).

I. Adjournment

SHERRY ANN AGUILAR, CITY CLERK, MMC

POSTED: September 2, 2021 at 2:30 PM

SPECIAL NOTE: PERSONS WITH SPECIAL ACCESSIBILITY NEEDS, INCLUDING LARGE PRINT MATERIALS OR INTERPRETER, SHOULD CONTACT THE CITY CLERK'S OFFICE @ 623.222.1200 OR TTY 623.222.1002, BY NO LATER THAN 24 HOURS IN ADVANCE OF THE REGULAR SCHEDULED MEETING TIME.



CITY OF SURPRISE
Veterans, Disability and Human Services
Commission Meeting

Council Meeting Date: September 8, 2021 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations:

Consent: No	Regular: Yes	Public Hearing: No	Report/Discussion: No
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Agenda Wording:

Consideration and action pertaining to ratification of the election results of August 11, 2021, naming Julie Kent-Partridge as the VDHS Commission Vice-Chair.

Motion:

I move to ratify the appointment of Julie Kent-Partridge to the Vice-Chair position.

Background:

At the August 11, 2021 Veterans, Disability and Human Services Commission meeting, the Commissioners took action regarding the election of a Vice-Chair for the next 1-year period. The meeting included ten of the eleven filled seats on the Commission, so only ten votes were cast in total. The results were as follows:

- 3 members nominated (Julie Kent-Partridge, Harry Louis Rodriguez, and Shawna Daigle)
- 5 votes were cast for Ken-Partridge
- 3 votes were cast for Daigle
- 2 votes were cast for Rodriguez

Julie Kent-Partridge was thereafter named the Vice-Chair from this election.

While Kent-Partridge received more votes than any other nominee, the Surprise Municipal Code provides that any action taken must be approved by "more than half of the members present as a meeting" (pursuant to Sec. 2-290 of the Surprise Municipal Code). With only 5 votes for the winning nomination (Kent-Partridge), such selection must be ratified by the majority of the VDHS membership to be legally operative.

Therefore, ratification by a majority vote is necessary to lawfully approve Julie Kent-partridge for the Vice-Chair position.

Objective Analysis:

The objective of this item is to ratify an action taken at a public meeting to ensure compliance with the Surprise Municipal Code.

Policy Compliant:

This action will be compliant with the Surprise Municipal Code.

Financial Impact:

No financial impact.

Budget Impact:

No budget impact.

FTE Impact:

No FTE impact.

ATTACHMENTS:



CITY OF SURPRISE
Veterans, Disability and Human Services
Commission Meeting

Council Meeting Date: September 8, 2021 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations:

Consent: No	Regular: Yes	Public Hearing: No	Report/Discussion: No
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Agenda Wording:

Consideration and action pertaining to the approval of the August 11, 2021 Veterans, Disability & Human Services Commission meeting minutes.

Motion:

I move to approve the August 11, 2021 Veterans, Disability and Human Services Commission meeting minutes.

Background:

N/A

Objective Analysis:

N/A

Policy Compliant:

N/A

Financial Impact:

N/A

Budget Impact:

N/A

FTE Impact:

N/A

ATTACHMENTS:

1. 8.11.21 VDHS Commission Minutes Draft
-

**CITY OF SURPRISE
VETERANS, DISABILITY, AND HUMAN SERVICES COMMISSION**

MEETING MINUTES-DRAFT

August 11, 2021 / 6:00 PM

**COUNCIL CHAMBERS
16000 North Civic Center Plaza
Surprise, AZ 85374**

A. CALL TO ORDER.

Chair Karissa Perry called the Veterans, Disability, and Human Services Commission Meeting to order at 6:00 p.m. at Surprise City Hall, 16000 North Civic Center Plaza, Surprise, Arizona 85374, on August 11, 2021.

A. PLEDGE OF ALLEGIANCE

B. ROLL CALL

In attendance were Chair Karissa Perry, Commissioners John Billcheck, Shawna Daigle, Steffen Hanzel, Julie Kent-Partridge, Harrylouis Rodriguez, Gwen Mendez, Jason Cooper, Phillip Lair, and Nickolas Kupper.

Absent: Commissioner Lisa Everett (excused).

STAFF PRESENT:

Human Service & Community Vitality Administrator Danielle Osborne, Director Seth Dyson, Financial Analyst - Sr. Deb Perry, Neighborhood Services Supervisor Adam Lane, Assistant City Attorney Hobie Wingard and Administrative Specialist Karina Caraveo were present.

COUNCIL MEMBERS PRESENT:

Councilmember Remley

C. CURRENT EVENTS REPORT

Chair Perry reported on the following upcoming events:

- Day of Service
 - August 25th & Sept 22nd at St. Mary's Food Bank
- A Tribute to our Heroes Exhibit
 - September 3rd 5:00 – 7:00 pm, hosted by the West Valley Arts Council, The Vista Center for the Arts, and Ground Floor Artists
- Youth Night
 - August 13th 7:00 – 10:00 pm Sierra Montana Recreation Center
- 9/11 Remembrance Ceremony
 - September 11th 8:30 – 9:15 am City Hall Central Courtyard

- Heat Relief Stations
 - Surprise Resource Center
 - Surprise Fire-Medical Station 301
 - The Salvation Army Sun Cities Valley Corps
- City offices will be closed
 - September 6th in observance of Labor Day

Commissioner Rodriguez reported on the following events:

- Coffee for Vets
 - August 28th 9:00 – 11:00 am at the AZ Techcelerator
- Agent Orange Awareness Event
 - August 24th in Chandler AZ

Commissioner Kent-Partridge reported on the following events:

- VetLink Foundation Coffee for Vets
- Veteran Stand Down
 - October 9th at the AZ TechCelerator
- VetLink Foundation Support groups
 - Woman Warriors Support Group
 - Brunch with the Boys
- DES Virtual Information Forum
- Division of Developmental Disabilities
- AZ National Guard Resiliency
- Tricare Military Medical Insurance program
- Making Noise for Autism
 - November 14th 9:00 – 1:00 pm Rio Vista Community Park in Peoria
- Motors & Meals
 - October 30th 11:00 – 3:00 pm Beardsley Park in Sun City West

D. STAFF REPORT

Administrator Danielle Osborne reported the following:

- Welcomed new Commissioners
- Transit Workgroup
- HSCV Veterans Roundtable 8/25/21

CALL TO THE PUBLIC:

None.

CONSENT AGENDA:

None

REGULAR AGENDA ITEMS PUBLIC HEARING:

None

REGULAR AGENDA ITEMS NON-PUBLIC HEARING:

Item 1 – Citywide – Consideration and action pertaining to the approval of the June 9, 2021 Veterans, Disability and Human Services Commission meeting minutes.

Commissioner Hanzel made a motion to approve the June 9, 2021 Veterans, Disability, and Human Services Commission Meeting minutes. Commissioner Billcheck seconded the motion. The motion carried with 10 yes votes, 1 Absent (Everett).

Item 2 – Citywide – Consideration and action pertaining to the nomination and election of the Veterans, Disability and Human Services Commission Chair.

Ms. Osborne explained the nominations and voting procedures to the Commission.

Commissioner Hanzel nominated Karissa Perry. Commissioner Daigle seconded.

The Commissioners submitted their votes. Karissa Perry was selected as the Veterans, Disability and Human Services Commission Chair. Ten votes yes, 1 Absent (Everett).

Item 3 – Citywide – Consideration and action pertaining to the nomination and election of the Veterans, Disability and Human Services Commission Vice Chair.

Commissioner Daigle nominated herself.

Commissioner Rodriguez nominated himself.

Commissioner Mendez nominated Julie Kent-Partridge.

The Commissioners submitted their votes. Shawna Daigle received three votes (Hanzel, Perry, Daigle), Harrylouis Rodriguez received two votes (Kupper, Rodriguez), and Julie Kent-Partridge received five votes (Kent-Partridge, Lair, Mendez, Billcheck, Cooper). Julie Kent-Partridge was selected as the Veterans, Disability and Human Services Commission Vice-Chair.

Item 4 – Citywide – Presentation and discussion pertaining to Work For Warriors Arizona.

Marketing Program Coordinator Geoff Partridge made the presentation to the Commission.

Item 5 – Citywide – Discussion and action pertaining to the establishment of a Housing Support Center.

Human Service & Community Vitality Director Seth Dyson, Neighborhood Services Supervisor Adam Lane, and A New Leaf Chief Program Officer Kathy DiNolfi made the presentation to the Commission.

Councilman Remley spoke in front of the Commission.

Chair Perry moved to approve the establishment of a Housing Support Center. Commissioner Hanzel seconded the motion. Motion carried with 10 yes votes, 1 absent (Everett).

Item 6 – Citywide – Presentation and discussion pertaining to the “Servants of Surprise” (SOS) program.

Ms. Osborne made the presentation to the Commission.

OTHER BUSINESS AND FUTURE AGENDA ITEMS:

- Ridechoice Program
- NW Valley Connect
- Care & Share Expo Update

ADJOURNMENT:

Commissioner Rodriguez made a motion to adjourn the meeting of the Veterans, Disability & Human Services Commission of August 11, 2021 at 6:34 p.m. Commissioner Billcheck seconded the motion. The motion carried with 10 yes votes, 1 Absent (Everett).

Danielle Osborne
HSCV Administrator

Karissa Perry
Veterans, Disability and Human Services Commission Chair

The foregoing instrument is a full, true, and correct copy of the original document on file in the office of the City Clerk, City of Surprise, Arizona.

ATTEST BY: _____
Karina Caraveo, Commission Liaison

DATE: _____



CITY OF SURPRISE
Veterans, Disability and Human Services
Commission Meeting

Council Meeting Date: September 8, 2021 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations: None

Consent: No Regular: Yes Public Hearing: No Report/Discussion: No

Agenda Wording:

Presentation and discussion pertaining to programs offered by VetLink Foundation.

Motion:

None, this item is for discussion only

Background:

VetLink Foundation Director Jacqueline Ryan-Rojas will provide an overview of VetLink's programs that are available to Surprise residents.

Objective Analysis:

To promote quality of life, accessibility and equity for all residents of Surprise, including those who are veterans or who experience disabilities, through cooperation with Surprise residents and any veterans, disability and human service organizations that serve the residents of Surprise.

Policy Compliant:

This item is City and Council policy compliant.

Financial Impact:

None

Budget Impact:

None

FTE Impact:

None

ATTACHMENTS:

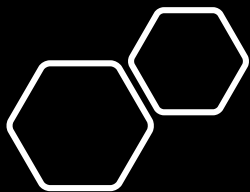
1. Veterans Commission Presentation
-



A Presentation for the City of Surprise Veteran's, Disability, & Human Services' Commission

Sept 8th, 2021

Presented by Jacqueline Ryan-Rojas, PhD.,
Foundation Director
VetLink Foundation



Mission: To
connect veterans
and their families
to free services
and opportunities.

*A 501 c3 qualified charitable
non profit organization.*



VETLINK
FOUNDATION



Our Philosophy

- Every program we offer is a community building opportunity for veterans. Although each program has a different focus the goal is the same, to build community.
- We know veterans are a diverse group of adults who have varied needs, our programs are designed to connect veterans to veterans.





Our Volunteers

Coffee for Vets Successes

- Coffee for Vets started in April with 40+ participants
- In July, we had 60+ participants!



Videos

[See All](#)



Thank you, Senator Mark Kelly and Veter...



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15 WOMEN WARRIORS 4PM	16	17 BRUNCH WITH THE BOYS @NOON	18
19	20	21	22	23	24	25 COFFEE FOR VETS 9AM- 11AM
26	27	28	29	30		

Program Events

- 3 programs are offered monthly. Here are the events for September.



1st ANNUAL EVENT



RESOURCES AND SERVICES EVENT FOR VETERANS

vetlinkfoundation.org/step-up/

WHO

All Veterans

WHEN

October 9th • 09:00 - 14:00

WHERE

AZ TechCelerator
12425 W Bell Rd,
Surprise, AZ 85378

HOW

Shuttle Service
will be provided.
See vetlinkfoundation.org/step-up/
for more information.

CONTACT US

Info@VetLinkFoundation.org
vetlinkfoundation.org/step-up/



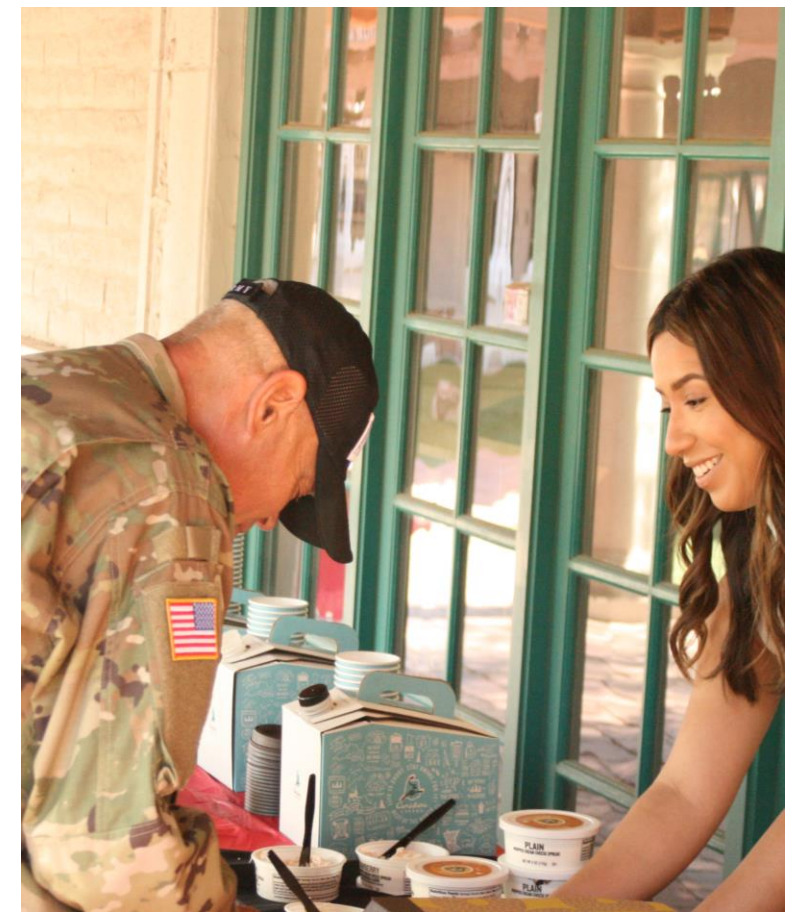
1ST ANNUAL VETLINK FOUNDATION STEP UP IN SURPRISE is supported by an award from the City of Surprise Community Outreach Program.

SERVICES

The 1st Annual VetLink Foundation Step Up in Surprise is an event designed to provide homeless veterans and all veterans the supports they need for better employment, housing, health, and overall lifestyle. This event welcomes all veterans and their dependents. We will have service providers in the following categories to meet the needs of every veteran regardless of housing or employment status:

- Heath Screenings/Examinations
- Housing/Shelter Referral
- Mental Health Services
- DOL Employment & Job Training Assistance
- Financial Literacy
- Veterans Benefits Counseling
- Social & Community Services
- Legal Advice & Services
- Personal Care/Hygiene Items or Kits
- Clothing
- Food & Music
- Military Attractions





Connecting veterans and their families to free
resources and opportunities

www.vetlinkfoundation.org



CITY OF SURPRISE
Veterans, Disability and Human Services
Commission Meeting

Council Meeting Date: September 8, 2021 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations: None

Consent: No	Regular: Yes	Public Hearing: No	Report/Discussion: No
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Agenda Wording:

Presentation and discussion pertaining to the Consolidated Annual Performance Evaluation Report (CAPER) FY2020.

Motion:

None, this item is for discussion only.

Background:

In accordance with federal regulations 24 CFR 91.515 Performance Reports, each jurisdiction that has an approved Consolidated Plan shall annually review and report, in a form described by HUD. The report measures the city's progress in reaching goals and objectives contained in the Consolidated Plan and Annual Action Plan. The period covered in this report is July 1, 2020 through June 30, 2021.

Objective Analysis:

To promote quality of life, accessibility and equity for all residents of Surprise, including those who are veterans or who experience disabilities, through cooperation with Surprise residents and any veterans, disability and human service organizations that serve the residents of Surprise

Policy Compliant:

This item is City and Council policy compliant.

Financial Impact:

None.

Budget Impact:

None.

FTE Impact:

None.

ATTACHMENTS:

1. VDHS Staff Report_CAPER_PY20 - FINAL
2. DRAFT CAPER PY20

3. CAPER PY20 VDHS



HUMAN SERVICE AND COMMUNITY VITALITY

Date: September 8, 2021

To: Veteran, Disability & Human Service Commission Members

From: Adam Lane, Neighborhood Services Supervisor

Re: Consolidated Annual Performance Evaluation Report (CAPER) PY 2020

Introduction

As a recipient of funding from the U.S. Department of Housing and Urban Development (HUD), the City of Surprise is required to submit a Consolidated Annual Performance and Evaluation Report (CAPER) ninety (90) days following the end of each Program Year. This report outlines project/program activities funded by the Community Development Block Grant (CDBG) program for the grant year. The report covers progress on CDBG funded projects only. The City's HOME funding is reported on by the Maricopa County HOME Consortium on the City's behalf.

Background

In accordance with federal regulations 24 CFR 91.515 Performance Reports, each jurisdiction that has an approved Consolidated Plan shall annually review and report, in a form described by HUD. The report measures the city's progress in reaching goals and objectives contained in the Consolidated Plan and Annual Action Plan. The period covered in the report is July 1, 2020 through June 30, 2021.

The activities summarized in the report implement City Council approved projects and programs for Program Year 2020, for the provision of housing and community development services to the community. The report does not establish any new policy.

The City of Surprise received \$649,804 in CDBG funding from HUD for the Program Year 2020. The total amount expended for the year was \$960,134. One-Hundred Percent of the funds benefitted Low and Moderate Income persons from the City of Surprise.

In Program Year 2020, the City funded Public Facility Improvements in the amount of \$575,620 for the construction on the Floyd Gaines Park. The new ballfield located in the targeted low – and moderate income area (LMA), was constructed to replace the ballfield that was removed in order to build the Heritage at Surprise housing project. The addition of the park included a

new parking lot and pedestrian pathways. These improvements ensure residents have safe access to the new amenities. The completion of the ballfield improves and restores the neighborhood, and will serve the residents for years to come.

The Neighborhood Services Division provided a Housing Rehabilitation program for income-qualified Surprise homeowners. Twelve (12) households were assisted with heating/cooling, plumbing and electrical repairs, and other necessary health and safety improvements. \$208,952 in assistance was provided in the form of deferred loans or small grants, to homeowners who would otherwise not be able to afford such repairs. This program allows for the city to address and maintain the current affordable housing stock and for Surprise homeowners to occupy their homes in a healthy and safe condition.

Public Services were funded in the amount of \$299,323. Services were provided through internal City programs, as well as three (3) local non-profit Subrecipients. All services met the low and moderate income National Objective, and eligible activities include services for homeless persons, seniors and disabled persons, and subsistence payments.

In PY2020, Surprise utilized HOME funding to provide rental assistance to low-income Surprise residents through a new Tenant Based Rental Assistance (TBRA) program. Housing Services were funded in the amount of \$33,274 of CDBG to support the new City of Surprise TBRA program. The program Subrecipient, A New Leaf, began operating the TBRA program at the beginning of the Program Year. The CDBG funding helped to administer the rental assistance program which supported twenty-two (22) households during PY2020.

Program Year 2020 occurred during the COVID-19 Pandemic, an unprecedented global crisis. The City of Surprise received CDBG-CV from HUD to prevent, prepare for, and respond to the pandemic. The City amended the Program Year 2019 Annual Action Plan in order to receive the funding. During PY2020, the city carried out the following activities in response to the pandemic;

- Benevilla created the Home Delivered Meal program. Utilizing Group Supported Employment (GSE), Benevilla delivered fresh meals to seniors and disabled persons who were homebound due to the pandemic. Benevilla delivered 4,306 meals to a total of fifty-three (53) Surprise residents.
- The City of Surprise Neighborhood Services Division assisted twenty-three (23) households who had loss of income due to the pandemic, with subsistence payments towards mortgage and utilities.

Previous Actions

The City Council approved all projects contained in the PY20 Annual Action Plan.

Updated Actions

A draft copy of the report has been made available for public review and comment for 15 days as required by the Citizen Participation Plan. The comment period was from August 23, 2021 to September 7, 2021. Any comments received will be included in the final draft of the CAPER.

Future Actions

Submission to HUD by September 28, 2021

Recommendations

Staff recommends submission of the CAPER to HUD.



City of Surprise

Consolidated Annual Performance Evaluation Report

Program Year 2020

Community Development Block Grant

Prepared by:
City of Surprise, Human Service & Community Vitality Department
Neighborhood Services Division
16000 N. Civic Center Plaza
Surprise, AZ 85374-7470

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CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a) This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The City of Surprise, Arizona, is an entitlement jurisdiction, receiving an annual allocation of Community Development Block Grant (CDBG) funds from the U.S. Department of Housing & Urban Development (HUD). The funding provides a broad range of eligible activities that can be utilized with CDBG funding. The City must determine which of the eligible activities will best serve the needs of the community. In order to determine the most pressing needs and develop effective, place-based market-driven strategies to meet those needs, HUD requires grantees to develop a Five-Year Consolidated Plan.

Each year the City is required to provide to the public and HUD, an assessment of its accomplishments toward meeting the priority goals outlined in the Consolidated Plan. This annual assessment is the Consolidated Annual Performance and Evaluation Report (CAPER).

The Surprise Consolidated Annual Performance and Evaluation Report (CAPER) for Program Year 2020 (PY2020) provides a quality assessment of high priority activities accomplished during this report period. During this first year of the 2020-2024 Consolidated Plan, the City made great progress in meeting the high priority needs identified in the Strategic Plan. This CAPER covers accomplishments for the period of July 1, 2020 - June 30, 2021.

The 2020-2024 Consolidated Plan identified the highest priority goals to meet the needs of the City. These goals included Public Facility Improvements to help create and sustain suitable living environments. Goals were set to create and preserve affordable housing to provide safe and healthy homes for Surprise residents. Finally, goals were set to provide extensive and diverse Public Services to the most vulnerable Surprise residents.

The first year Annual Action Plan prioritized goals and projects consistent with the Consolidated Plan for creating sustainable living environments, providing decent housing, and providing services to low- and moderate income residents. All projects carried out during Program Year 2020 were underwritten to meet the National Objective of benefiting low – or moderate-income persons.

In March of 2020, the City was awarded an additional allocation of CDBG funding through the CARES Act, to help prepare for, prevent, and respond to the COVID-19 Pandemic. The City amended the PY2019 Annual Action Plan in order to receive this CDBG-CV

funding. In Program Year 2020, the City carried out activities utilizing the funding that benefited low - or moderate income persons impacted by the pandemic. This report will include accomplishments for activities completed with the funding during the Program Year.

Surprise has made great strides toward addressing high priority needs that were identified in the 2020-2024 Consolidated Plan. Program Year 2020 began during the onset of the COVID-19 Pandemic, which presented many new unforeseen challenges. The City and its partners rose to the challenge, and responded to the needs of the community. The challenges presented during the pandemic only reinforced the need to meet the goals of the Consolidated Plan by addressing affordable housing and homelessness, providing services for vulnerable populations, and creating economic opportunities for Surprise residents. All partners continue to work diligently to build on the successes made, and rise to the challenge of continuing to address the most critical needs of the community.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount (PY)	Indicator	Unit of Measure	Expected Strategic Plan	Actual Strategic Plan	Percent Complete	Expected Program Year	Actual Program Year	Percent Complete
Housing Rehabilitation	Affordable Housing	CDBG: \$208,951	Homeowner Housing Rehabilitated	Household Housing Units	125	12	10%	25	12	48%
Housing Services	Affordable Housing	CDBG: \$33,273	Tenant Based Rental Assistance	Households Assisted	130	22	17%	26	22	85%
Affordable Rental Housing	Affordable Housing	CDBG: \$0	Rental units constructed/rehabilitated	Household Housing Units	14	0	0%	0	0	0%
Program Administration	Administration	CDBG: \$126,399	CDBG Program Administration	NA	0	0	NA	0	0	NA
Public Facility Improvements	Non-Housing Community Development	CDBG: \$575,620	Public Facility or Infrastructure activities other than Low/Moderate Income Housing Benefit	Persons Assisted	20,000	2,440	12%	4,000	2,440	61%

City of Surprise | CAPER | Program Year 2020

Public Services	Public Service	CDBG: \$299,323	Public service activities other than Low/Moderate	Persons Assisted	615	226	36%	123	226	183%
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Table 1 - Accomplishments – Program Year & Strategic Plan to Date

DRAFT

Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

During Program Year 2020, the City of Surprise made progress in meeting its goals of providing decent housing, a suitable living environment, and economic opportunities for low- and moderate-income persons as identified in its 2020-2024 Consolidated Plan.

All of the City of Surprise's CDBG non-planning and administration funds were expended for identified high priority needs: 1) Affordable Housing, including the preservation of safe affordable housing, and access to affordable rental housing 2) Public Services, providing services to seniors, disabled and other special needs residents 3) Public Facility Improvements, creating the availability and accessibility of suitable living environments in low- and moderate income areas.

Housing Rehabilitation

As in previous years, Surprise identified decent, safe, and healthy housing to be one of its greatest needs for the low- and moderate income population and so had focused its efforts and funding in that area. During Program Year 2020, Surprise assisted twelve (12) LMI homeowners in Surprise to make necessary health and safety improvements to their homes. The City issued deferred loans to homeowners to make the repairs utilizing qualified contractors. Typical repairs included HVAC replacement, roofing replacement, plumbing repairs, window and door replacements. Assistance to make the improvements totaled \$208,951.85, allowing homeowners to remain in their homes who would otherwise not be able to afford such repairs. This program allows for the city to address and maintain the current affordable housing stock and for Surprise homeowners to occupy their homes in a healthy and safe condition.

Public Facility Improvements

To support the continued growth of the area, and to improve existing public facilities, the City funded Public Facility Improvements in the amount of \$575,620.11 for the construction of the Floyd Gaines Park. The new ballfield located in the targeted low – and moderate income area (LMA), was constructed to replace the ballfield that was removed in order to build the Heritage at Surprise housing project. The addition of the park included a new parking lot and pedestrian pathways. These improvements ensure residents have safe access to the new amenities. The completion of the ballfield improves and restores the neighborhood, and will serve the residents for years to come.

Housing Services

With some of the fastest increasing rental rates in the country, the Consolidated Plan identified affordable rental housing as one of the highest priority needs. In PY2020, Surprise utilized HOME funding to provide rental assistance to low-income Surprise residents through a new Tenant Based Rental Assistance (TBRA) program. Housing Services were funded in the amount of \$33,273.72 of CDBG to support the new City of Surprise (TBRA) program. The City Subrecipient, A New Leaf, began operating the TBRA program at the start of the Program Year. The City utilized CDBG funding to support the rental assistance program that assisted twenty-two (22) households during PY2020.

Public Services

In 2019, the Surprise Community Needs Assessment, *Human Services & Community Vitality in Surprise—A Community That Cares*, developed a series of recommended actions for the City that would better provide for the City's most vulnerable population. These actions were included in the consolidated plan as high priority Public Services. During PY2020 Public Services were funded for \$299,323.47 to three (3) local nonprofits as well as City internal departments to address the city's highest priority needs. All services met the low- and moderate income national objective and eligible activities include services for homeless persons, seniors, and disabled persons. Our partners have demonstrated consistency and leadership in providing much-needed services to Surprise residents. The below highlights our partner's accomplishments in providing essential public services to Surprise Residents;

- Lutheran Social Services Northwest Region IHELP provided emergency shelter services for seventy (70) homeless families and individuals. Emergency Shelter Services included providing 265 Bed Nights in Surprise, 54 Case Management Services, and moved 17 families into permanent housing.
- Northwest Valley Connect provided seventy-two (72) Surprise seniors and disabled persons with transportation services. The program provided 1,019 trips transporting persons to medical appointments, grocery stores, and more.
- City of Surprise's Resource Center provided eight (8) households with subsistence payments toward rental arrears and utilities.

Program Year 2020 occurred during the COVID-19 Pandemic, an unprecedented global crisis. The City of Surprise received CDBG-CV from HUD to prevent, prepare for, and respond to the pandemic. The City amended the Program Year 2019 Annual Action Plan in order to receive the funding. During PY2020, the City carried out the following activities in response to the pandemic:

- Benevilla created the Home Delivered Meal program. Utilizing Group Supported Employment (GSE), Benevilla delivered fresh meals to seniors and disabled

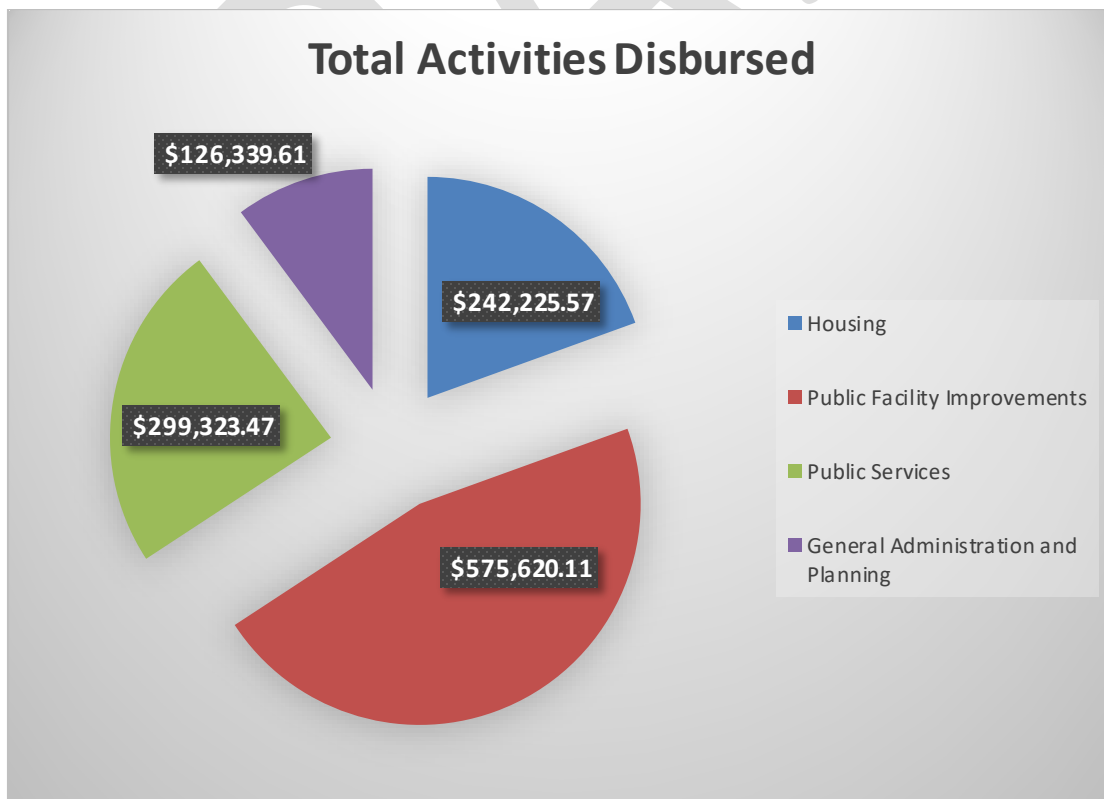
persons who were homebound due to the pandemic. Benevilla delivered 4,306 meals to a total of fifty-three (53) Surprise residents.

- The City of Surprise Neighborhood Services Division assisted twenty-three (23) households who had loss of income due the pandemic, with subsistence payments towards mortgage and utilities.

All activities utilizing CDBG-CV were in response to COVID-19. Beneficiaries were in need of assistance due to hardship caused by the pandemic, and the activities were an unmet need in the community. The City implemented policies and procedures to prevent the duplication of benefits, and monitored activities to ensure financial assistance to beneficiaries was not duplicated.

Administration & Planning

The planning and administration of HUD funded programs is vital to having a successful program and meeting the goals and objectives identified in the Consolidated Plan. The City utilized \$126,399.61 in CDBG funding for the administration of grant funding, preparing planning documents and reports, fair housing activities, and monitoring of program subrecipients. In PY2020, the City implemented new grant management software for the management of the program. The cloud-based software allows the City to manage the funding, monitor program progress, and efficiently meet goals.



CR-10 - Racial and ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted). 91.520(a)

	CDBG
White	217
Black or African American	27
Asian	1
American Indian or American Native	1
Native Hawaiian or Other Pacific Islander	1
American Indian/Alaskan Native & White	0
Black/African American & White	2
Asian & White	0
Other multi-racial	7
Total	260
Hispanic	57
Not Hispanic	203

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

The racial and ethnic status of the families assisted in CDBG-funded projects mirrors closely the racial and ethnic status of the City of Surprise overall. Using 2011-2015 American Community Survey estimates for comparison, as a percentage of total population, more people in minority racial categories were assisted (except for Asian) than are represented in the general population. This is reflective of the City and its partners' work to ensure that underserved populations are made aware of the variety of assistance options available to them. Legal notices, press releases, and community resource materials are made available in multiple languages, with targeted outreach to non-English speaking populations located in the Original Town Site. All communications can be made available in alternative forms upon request.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	CDBG	\$1,078,999.56	\$960,134.56
CDBG-CV	CDBG-CV	\$969,655	\$283,374.20

Table 3 - Resources Made Available

Narrative

The City received \$649,804 in new CDBG funding for Program Year 2020. The amount expended during the program year was very close to the planned expenditures for projects. A significant amount of previous years funding was available at the beginning of the Program Year, which was allocated for the Gaines Park project. The City also received CDBG-CV funding from the CARES Act in the amount of \$969,655 to prevent, prepare for, and respond to the COVID-19 Pandemic.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
ORIGINAL TOWNSITE	43%	70%	n/a

Table 4 – Identify the geographic distribution and location of investments

Narrative

The Original Town Site is one of the City of Surprise's designated revitalization areas. Particularly, the Surprise Heritage District area, targeted for CDBG investment, is the lowest- income Census Tract within the City of Surprise. The zoning district is bound North-South by Bell Rd and Greenway Rd and East-West by El Mirage Road and Dysart Road. 70% of all activities reported were within the Original town site. Projects completed this reporting period met the national objective of low/mod income (LMI) area benefit, in the target area. A majority of home rehab projects were located within the designated overlay. Lastly, the Public Service allocations awarded to local nonprofits in the Original Town Site, provided services to vulnerable populations who met the LMI National Objective criteria.

Leveraging: Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were

satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

In PY2020, the City of Surprise provided approximately \$75,000 in General Funds in staff salaries for the oversight and administration of the CDBG program. The City of Surprise Community Action Program CDBG allocation leveraged approximately \$6,000 in staff in-kind match.

The City invested \$575,620 in CDBG funding for the Floyd Gaines Park Ballfield located in the Original Town Site. The funding helped to complete the ballfield project, including a new parking and ballfield lighting. This investment leveraged \$1,123,618 in additional funding for the activities completed.

The City does not require a match from its subrecipients, however all sub-recipients provide additional resources for their programs for oversight and administration of the funds. Lutheran Social Services utilized its CDBG funding to leverage an additional \$100,000 in non-federal funding to operate its I-HELP program. A New Leaf provided non-federal match funding in the amount of \$6,672.05 to operate its TBRA program. Benevilla utilized Group Supported Employment as in-kind match to operate its Home Delivered Meals Program.

The City of Surprise owns the property occupied by the Surprise Resource Center where the City of Surprise Community Action Program is administered. Additionally, other non-profits operate in the Surprise Resource Center providing their services to low and moderate income residents. The City also owns the Surprise Senior Center where area seniors can go to participate in recreation activities, receive services, and be provided a healthy meal.

The City owned the property for the new Floyd Gains Park and ballfield. The City acquired an additional parcel for the project in order to include a new parking lot to serve the park. This parking lot upgrade will serve the area by limiting on-street parking during community events, giving residents a safe place to park.

During the COVID-19 Pandemic, the Surprise Resource Center was one of the only City facilities to remain open, in order to provide essential services to vulnerable populations. The Surprise Senior Center, although closed during the pandemic to protect the health and safety of seniors, remained operational for its senior meal program, so that vulnerable seniors could still drive by the Senior Center and pick up a hot, freshly prepared meal. The availability of these publicly owned properties helps make the offered programs more successful.

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	11	6
Number of Non-Homeless households to be provided affordable housing units	40	28
Number of Special-Needs households to be provided affordable housing units	0	0
Total	51	34

Table 5 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	26	22
Number of households supported through The Production of New Units	0	0
Number of households supported through Rehab of Existing Units	25	12
Number of households supported through Acquisition of Existing Units	0	0
Total	51	34

Table 6 – Number of Households Supported (CDBG)

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The number of home rehabs changes from year to year, sometimes with no discernable explanation. Overall, the total numbers from the City's home rehab program increased from the previous program year. The lower number of beneficiaries is mainly due to the program being put on pause during the peak of the COVID-19 Pandemic in order to protect vulnerable homeowners. New procedures were put in place for completing projects with proper health precautions and social distancing as recommended by the CDC. What is not reflected in the beneficiary numbers is the occasional occurrence where a program applicant decides not to go ahead after the income qualification and

project scoping. In these cases, staff activity delivery cost has been expended, with no beneficiary to report.

In Program Year 2020, the City implemented new grant management software to assist in the administration of the grant funding and operation of grant funded programs. The cloud-based Neighborly software allows residents to apply for services utilizing their computers or smart devices. This new online application option will make it easier for residents to apply, and services to be provided more efficiently.

Staff time and resources are spent in performing outreach and marketing of the program to make potential beneficiaries aware of the program services. The outreach includes monthly newsletters, press releases, social media posts, attendance at community events, and community engagement to disseminate and educate program related information. These efforts have been reduced during the COVID-19 Pandemic, however the City has continued engaging the community through the City's website, social media, webinars, and the Surprise Resource Center.

The City TBRA program operated by A New Leaf had twenty-two (22) assisted households during PY2020. The main barrier for TBRA beneficiaries is lack of available units. Applicants are unable to find units in Surprise due to high rents, and lack of 1 and 2 bedrooms in Surprise. Only 7% of residential housing units in Surprise are 1 bedroom, which creates a shortage.

Discuss how these outcomes will impact future annual action plans.

The home rehab program remains a high priority for the City, and is very important for protecting the City's affordable housing stock and providing low -and moderate-income residents necessary resources to maintain their homes in a safe and healthy condition. Typical repairs included HVAC replacement, roofing replacement, plumbing repairs, window and door replacements. The City will continue the housing rehab program into the future, with small changes in scope and requirements as needed to maintain program efficiency.

The home rehab program is a necessary and vital service for the community, as the Surprise housing stock continues to age. Over 80% of the homes in Surprise were constructed prior to 2010. However, with the rapidly growing population of Surprise and the West Valley of Maricopa County, housing rehab will only be a part of the affordable housing solution. The COVID-19 Pandemic has had a large impact on affordable housing in Surprise. Many households have been driven to the brink of homelessness, or become homeless. Surprise will invest future resources in the prevention of homelessness, as well as creating new affordable units, including multi-family and rental units.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual
Extremely Low-income	13
Low-income	15
Moderate-income	6
Total	34

Table 7 – Number of Households Served

Narrative

The City continues to focus efforts in the preservation and creation of new affordable housing. Housing rehabilitation helps low-and moderate income residents make necessary repairs, and stay in their homes. The COVID-19 Pandemic has shown how many low-income households are at risk of becoming homeless. The TBRA program is a valuable investment to help low-income renters access affordable housing.

In PY2019, the City also finalized agreements with Habitat for Humanity to develop new affordable housing units utilizing Neighborhood Stabilization Program (NSP3) funding. In partnership with Habitat, the project will complete four (4) new single-family homes to be purchased and occupied by low-income families. The project was delayed in PY2020, due to the pandemic. The homes are scheduled to be completed during Program Year 2022.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

Surprise continues their participation with the MAG Regional Continuum of Care by attending and participating with the board, committees, and subcommittees to address the needs of homelessness and chronic homelessness. Surprise also participates in the West Valley Municipal Human Services Collaborative, which is a regional partnership between neighboring cities to address the homeless and chronic homeless population.

Surprise takes an active role along with the Surprise Police Department to conduct a "Point in Time" homeless count each year. At that time staff is trained to provide "homeless triage" and help homeless individuals get access to support services. Veterans experiencing homelessness continues to have an emphasis in the local area. Additional volunteers from the community were recruited to expand PIT count efforts.

The City of Surprise Police Department has an appointed Community Relations Officer who is tasked with engaging unsheltered homeless individuals living in Surprise. The officer works with individuals to assess their needs, and offer resources to assist them. In Program Year 2020, the Surprise Police Department partnered with Phoenix Rescue Mission to help with street outreach and connecting person with resources. Phoenix Rescue Mission staff will join the Community Relations Officer when engaging unsheltered individuals, and help to assess their needs.

Addressing the emergency shelter and transitional housing needs of homeless persons

In Program Year 2020, the City continued to provide CDBG funding to public service providers whose programs and activities were intended to benefit those at risk of and experiencing homelessness and in need of emergency shelter. Lutheran Social Services Northwest Valley IHELP provides the region a unique approach of shelter services and additional support to those experiencing homelessness. In PY2020 the IHELP program provided 70 persons with 265 emergency bed nights in Surprise.

PY2020 was the first year of the Surprise Tenant Based Rental Assistance (TBRA)

Program. The non-profit, A New Leaf, operates the HOME funded TBRA program, which provides rental assistance to low-income Surprise residents. The program is targeted to persons experiencing homelessness or at risk of becoming homeless. Program participants work to build self-sufficiency, and maintain stable housing when the assistance ends.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The City of Surprise continues to address high priority needs by meeting the objectives of helping low-income individuals and families through the services offered at the Surprise Resource Center. This facility is a center for a comprehensive social services offered to regional area residents.

The Surprise Resource Center houses the Community Action Program (CAP) in partnership with Maricopa County Community Service Division to provide support services that foster self-sufficiency and stability. The program offers utility assistance and eviction prevention, employment services, emergency food boxes and information and referral services. Agency partners who also offer services at the Center include: Arizona Department of Economic Security (AZDES), AZ DES Veteran's Program, Women, Infants and Children (WIC) nutrition, free tax preparation assistance through the Volunteer Income Tax Assistance (VITA) program, Domestic Violence advocacy and support groups and benefit enrollment services for health insurance programs (AHCCCS), food stamps (SNAP) and cash assistance (TANF). St. Mary's Food Bank Alliance offers emergency food boxes and the KIDSCAFE meal service program. In 2020, the Resource Center and their program partners served 9,775 individuals.

During the COVID-19 pandemic, the Surprise Resource Center was the only City facility that remained open in order to provide vital services to the community. In 2020, the Resource Center provided rental and utility assistance to 1,654 households, expending \$4,229,700 to help keep low-income families in their homes during the pandemic.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including

shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again.

Surprise encourages partnership, funding opportunities and awards to agencies such as Lutheran Social Services, to provide self-sufficiency services at the Resource Center to help persons experiencing homelessness make the transition to permanent housing. Continuing the active participation in MAG Regional Continuum of Care will also help the progress of addressing the objectives for reducing and ending homelessness.

In PY2020, the City participated in the development of regional strategies that could meaningfully address the growing crisis of homelessness across Maricopa County. The group of regional partners including Maricopa Association of Governments (MAG) and the Maricopa Regional Continuum of Care (MRCoC), developed a portfolio of impactful immediate, medium- and long-term actions, tailored to local priorities and needs.

Through an extensive review of local and national research, data, and robust community feedback, stakeholders identified five areas of emphasis: Homelessness Diversions and Prevention, Housing Options, Coordinating, Services, and Temporary Housing.

The City of Surprise will utilize the regional strategy portfolio to strengthen its response to homelessness, build on already enacted strategies, and coordinate with regional partners to help those experiencing homelessness transition to permanent housing.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

The City of Surprise is fortunate to have a local Housing Authority offering services to the community, which allows services to be tailored to the needs of local residents. The City of Surprise does not own or operate any housing units.

The Housing Authority of Maricopa County (HAMC) administers the public housing and Section 8 subsidized housing program within City of Surprise. HAMC owns and operates now, three assisted properties in Surprise. Combined, Heritage at Surprise, the Casa Bonitas and Paradise Homes properties offer one hundred fifty-four (154) Project Based Rental Assistance (PBRA) units in Surprise.

In PY2020, the City partnered with HAMC and their non-profit development agency to apply for HUD Section 202 funding. The Section 202 funding from HUD provides capital financing for construction of supportive housing for very low-income elderly persons, and

provides rent subsidies for the projects to help make them affordable. If approved, the project could yield up to ninety-nine (99) new affordable units for seniors in Surprise. City staff meet regularly with HAMC to discuss future housing needs and potential solutions.

Program staff consults with Housing Authority on all Annual Action Plans and end of year reporting. All draft plans and reports are made available for review and comment at the Housing Authority.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The Housing Authority of Maricopa County offers the Family Self Sufficiency (FSS) Program, which is a voluntary program that assists individuals in Maricopa County public housing and/or in the Housing Choice Voucher program to increase their earnings, and build assets and financial capability.

FSS provides individual case management services through referrals to local support partners. Participants receive guidance on education, job fairs, personal development workshops, money management, wealth building and homeownership. Families are encouraged to seek and retain employment, increase work wages, and increase sustained value for saving money.

Participants are assisted in establishing an escrow account where savings are set aside to be used towards accomplishing their goals. Upon successful graduation from the program, the savings are cashed out for the participant's use in achieving their final goals, which may include buying or renting a house.

Actions taken to provide assistance to troubled PHAs

The Housing Authority of Maricopa is not a troubled Housing Authority.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The City of Surprise has demonstrated its commitment to affordable housing with its continual review of barriers to affordable housing. To reduce potential negative effects public policies have on affordable housing, City ordinances are reviewed on an ongoing basis to ensure that building in the community is regulated fairly and in a manner to protect the best interests of the public's health, safety, and general welfare, without being overly burdensome. CDBG program staff consults with other City departments such as Community Development and Planning and Zoning, to discuss policies that could present barriers to affordable housing.

As a member of the Arizona Housing Coalition (AZHC), City staff coordinates on issues of housing with coalition members including other cities and community housing partners. AZHC is a collaborative association that aims to end homelessness and advocate for safe, affordable homes for all Arizonans. In 2020, AZHC published the *Best Practice Toolkit for Municipalities, for Increasing the Supply of Affordable Housing in Arizona*. Surprise will utilize this toolkit to help analyze the housing in Surprise, and to explore innovative solutions for increasing the affordable housing supply.

The Surprise Mayor and City Council adopted the "Surprise Heritage District" zoning overlay plan. Surprise's plan is intended to aid in removing barriers with less restrictive zoning ordinances and to promote revitalization efforts by offering development incentives for both residential and commercial development in the target area. The City adopted the Infill Incentive District to provide financial incentives to promote residential and commercial development that will aid in the revitalization of the Original Townsite. Incentives includes a 100% waiver of the Surprise's Development Impact Fees for new residential development. These steps will remove barriers to affordable housing through the revisions and enhancement of public policies.

Another potential obstacles that underserved populations may encounter is discrimination in housing-related matters. The City of Surprise continually reviews the Analysis of Impediments to Fair Housing (AI) completed with its last Consolidated Plan and continues efforts to reduce this barrier in its efforts to affirmatively further fair housing (described below).

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

In addressing the needs of the underserved, the City has created partnerships with social service agencies by providing resources such as office space at the Surprise Resource Center and tailored engagement to facilitate vital information. Partnerships to address the needs of the underserved include attaining additional funding sources, overseeing the awarded Maricopa County HOME program to further affordable housing, collaborating with Area Agency on Aging for senior congregate meals, and the awarding of CDBG Entitlement Public Services for the most vulnerable populations in our city.

In PY2020, the City of Surprise utilized \$299,323.47 in CDBG funding to make Public Service grants available to three (3) local nonprofits as well as internal City departments to address the City's highest priority needs. However, the need for housing and services outweigh the City's capacity to serve all. The City continues to partner and foster new partnerships with organizations to address the underserved needs in our community.

In 2019, the City conducted a Community Needs Assessment with the goal of creating a guiding document which can assist in prioritizing plans, initiatives and programs to meet growing or unmet human service needs in our city. The VDHS Commission utilized the Assessment to formulate a strategic plan, which was adopted in January 2021. This strategic plan will guide and organize the Veterans, Disability & Human Services Commission to succinctly initiate, agree on, and maintain momentum specific to recommendations for the Surprise City Council and prioritize improved service delivery infrastructure within the City.

This strategic plan will focus the Commission's work towards their mission of providing a common forum for Staff, service providers, and residents to discuss, prioritize, and coordinate activities, and will guide the development of solutions for challenges faced by Surprise residents, including accessibility to veterans, disability, and human services. In addition, this plan will frame Commission discussions and reviews, and will lend support towards the increase of community awareness, education, and outreach efforts that publicly recognize the accomplishments of community and strategic partnerships supporting their mission.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

Although the majority of housing in Surprise was constructed after 1978, there are a number of pre-1978 homes located in certain areas of the city. The City is committed to improving local awareness of the potential hazards lead-based paint poses, especially to children. A member of CDBG program staff is an EPA-Certified Risk Assessor and has

the ability to inspect and evaluate homes for lead-based paint hazards prior to undertaking rehab projects.

The City of Surprise conducts a “lead applicability review” of all projects prior to funding. Any target housing unit constructed prior to 1978 is assessed for lead paint hazards, and projects are completed in compliance with HUD’s Lead Safe Housing Rules and applicable standards.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The City is committed to eliminating poverty through making housing more affordable, preserving the existing housing stock, and helping citizens build assets: human, social, financial, physical and natural. To this end, the City and its partners have incorporated a system of services and programs to meet the various needs of individuals as they progress toward financial self-sufficiency.

The Surprise Resource Center provides access to many services and resources to residents. These services include: Employment and job training, Veteran assistance, Financial Fitness, tax preparation, credit counseling, WIC, TANF, SNAP, Affordable Care Act enrollment, Medicare counseling, child care services, homeless services, utility and rental assistance, legal counseling, and transportation services. The City of Surprise utilized \$299,323.47 in CDBG in PY2020 to support these services and other area non-profits.

The City of Surprise Tenant Based Rental Assistance (TBRA) program operated by A New Leaf, offers rental assistance to low-income residents who fall below the poverty level. Supportive services are provided by A New Leaf and regional partners such as job training, job placement, case management, education and independent living skills. The TBRA program helps families work toward self-sufficiency while they are receiving rental assistance.

The City continues to update and distribute the regional Community Resource Guide. The City of Peoria, City of Surprise and City of El Mirage collaborated to create the quick reference guide to provide contact information for assistance with food, shelter, homelessness, domestic violence, housing rehabilitation, and many other local resources. Over twelve thousand copies of the guide have been made available to schools, faith-based organizations, non-profits, businesses and the general public to increase awareness about human, social, Veteran and workforce development services. The most up-to-date version of the guide can be found at surpriseaz.gov/HSCV.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The "institutional structure" is the overall community delivery system. This system was structured to support housing, community and economic development needs. This structure included other city departments, government agencies, for-profit and nonprofit organizations who play a part in the provision of affordable housing, community development, and economic development needs of the community. Surprise continued to work with these entities to address these specific needs. City staff offers technical assistance to program partners, and closely monitors Subrecipient programs for compliance in order to improve program outcomes.

Staff conducted technical assistance meetings for all CDBG applicants during the application cycle. TA is provided at the beginning of the Program Year, quarterly, and at the close out of the Program Year. Subrecipients were offered training courses on grant administration, financial management, internal controls, procurement, and Section 3.

As described by the listing of services offered from the Surprise Resource Center, Surprise has formed an extensive network of support organizations and partner agencies in order to help meet the social services needs of residents. This includes the convening of a faith-based community breakfast. This was done as a continuation of a conversation regarding the need for a faith-based collaboration to assist with needed community programming.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The following actions were taken during PY2020 to enhance coordination between public and private and governmental, health, mental health, and social service agencies:

- Supported the the Veterans, Disability & Human Services Commission – an advisory commission charged with assisting in the development and/or expansions of city programming related to veterans/ people with special needs, and those in need of general human services and workforce development. The Commission also serves as an advisory body for CDBG and HOME funding.
- Participated in the development of the Regional Homelessness Strategies Portfolio. The development of the strategies was a comprehensive process of national research and local stakeholder engagement to identify a set of shared strategies that could meaningfully address the growing crisis of homelessness across Maricopa County.
- Participated in the West Valley Municipal Human Services Coalition – a meeting

of local governments in the West Valley of Maricopa County to coordinate efforts for planning and implementing resources for social and human services.

- Facilitated a quarterly stakeholder meeting to emphasize coordination between private and public housing and social service agencies. During this quarterly meeting, updates and strategic planning occurs to approach high priority needs listed in the Consolidated Plan.
- Facilitated the quarterly Surprise Area Homeless Collaborative meeting – a gathering of local housing, health, and social service providers to discuss issues of homeless persons in the community.
- Attended the monthly Maricopa HOME Consortium meeting to discuss projects and activities related to the HOME funding and development of affordable housing.
- Attended the Maricopa Regional Continuum of Care Committee meetings.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

Surprise joined efforts with the Maricopa County HOME Consortium (a cooperative entity that receives HOME funding for Urban County entitlement communities such as Surprise) to participate in a countywide Analysis of Impediments to Fair Housing Choice.

Insufficient affordable housing in a range of unit sizes, and insufficient accessible affordable housing continue to be high priority impediments to fair housing in Surprise. As addressed in other sections of this report, affordable housing is a high priority need for the City of Surprise. The City provided housing rehabilitation to help preserve the existing affordable housing stock, rental assistance was provided through the TBRA program, and formed a partnership with HAMC to apply for funding to construct new senior housing.

A member of CDBG staff is the City's fair housing point person, coordinating the City's fair housing activities and acting as the main point of contact for the Surprise community. The City's main emphasis remained on education and outreach. The City has a fair housing webpage with information on fair housing resources available in the community. A copy of the City's Analysis of Impediments to Fair Housing Choice is available to view online. These efforts have helped to increase fair housing infrastructure and improve fair housing education.

Surprise proclaimed "Fair Housing" month in April 2021 by the Honorable Mayor and City Council. The Human Service and Community Vitality Department also holds community education classes at no charge to residents, which addressed fair housing rights. During the COVID-19 Pandemic, the City partnered with non-profits and community fair housing

advocates to hold virtual trainings and webinars on fair housing topics.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

Surprise has developed a monitoring plan to ensure activities being carried out comply with all federal regulatory requirements and policies. The goal of monitoring is to encourage completion of projects within the contract period while ensuring that project objectives are met. Monitoring is an ongoing, two-way communication process between the City and recipients. Successful monitoring involves frequent telephone contacts, written communications, analysis of reports and audits, and periodic meetings.

Monitoring is the principal means by which the City:

- Ensures that HUD-funded programs and technical areas are carried out efficiently, effectively, and in compliance with applicable laws and regulations
- Assists subrecipients in improving their performance, developing or increasing capacity, and augmenting their management and technical skills
- Stays abreast of the efficacy and technical areas of HUD CDBG and HOME programs.
- Documents the effectiveness of programs administered by the subrecipients.

The City performs a risk assessment for each subrecipient at the beginning and end of each program year to determine which subrecipients require comprehensive monitoring. The risk assessment is performed prior to the scheduling of a desk monitoring or an on-site monitoring. At a minimum, desk monitoring of projects are done on a routine basis ensuring compliance with terms and conditions in the agreement. On-Site Monitoring covers areas such as application, project eligibility, environmental review, all cross cutting federal standards, closeouts and audits. Sub-recipients are notified in writing regarding the intent to monitor, scheduling of monitoring, results from monitoring, and addressing any follow up that resulted from the monitoring response. Staff provides extensive technical assistance to the subrecipients to resolve any outstanding findings or concerns. During Program Year 2020, staff completed onsite monitoring of three (3) existing Subrecipients, resulting in zero (0) findings.

In PY2020, the City implemented grant management software for the administration of all

grant-funded activities. The cloud-based software allows for monitoring of program activities on a regular basis. The software allows for subrecipient reporting and reimbursement, budgeting and expenditure of funds, beneficiary tracking, and data reporting. This allows the City real time data to monitor and evaluate program progress and compliance. The software also allows for registering and tracking contractors for grant funded projects. The contractor database includes outreach and tracking of minority and woman-owned business, as well as Section 3 entities.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

The City of Surprise Citizen Participation Plan requires that the community be given an opportunity to review and comment on all performance reports. This is accomplished through publication of a notice in the Daily News Sun, advertising the release of the draft report for a 15-day written comment period. The report was also presented at a regular meeting of the Surprise Veterans, Disability & Human Service Commission (VDHS). The meeting is open to the public, and presented live on SurpriseTV for residents to view. The notice, as well as a copy of the draft plans, is posted on the City of Surprise website. To better reach the target audience copies are also made available at the Surprise City Hall, the Surprise Resource Center, the Hollyhock Branch Library, the Surprise Senior Center, and the Housing Authority of Maricopa County.

For this PY2020 CAPER, notice of the comment period and public hearing opportunity was published on August 23, 2021. Copies were made available as described in the preceding paragraph. On September 8, 2021, the VDHS Commission reviewed the draft CAPER at their regular meeting. No written testimony or comments were submitted. The Commission approved the CAPER for forwarding to HUD. See Attachment 3 – Citizen Participation Documents.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

During Program Year 2020, the City amended the Program Year 2019 Annual Action Plan in order to receive CDBG-CV funding made available by the CARES Act. The CDBG funding will be utilized to prevent, prepare for, and respond to the coronavirus. During PY2020, the City utilized CDBG-CV funding for the Benevilla Home Delivered Meal program for homebound seniors and disabled, as well as to provide subsistence

payments to households who had a loss of income due the pandemic. The remaining CDBG-CV funding will be utilized in PY2021 to make public facility improvements to an existing facility to serve low- and moderate income person impacted by the pandemic.

The City of Surprise evaluates its programs each time Annual Action Plans and CAPERs are created to ensure that funds are being spent in the most effective and efficient manner possible. This is accomplished through the Citizen Participation process, consultation with subrecipients, community partners, and target populations.

Projects are reviewed each year by the Veterans, Disability & Human Services Commission, then recommended to the City Council for approval. Priorities are reviewed to make adjustments in programs and projects that are necessary for meeting the established goals in the Consolidated Plan. If during the program year, a priority need becomes higher than previously established, it can be amended in the Consolidated Plan and can be implemented in the Annual Action Plan.

City staff evaluates each activity over the course of the program year to determine its effectiveness and whether funding levels are adequate to complete any planned projects.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

DRAFT

APPENDIX 1 – PUBLIC NOTICES

Public Notice

City of Surprise

Consolidated Annual Performance and Evaluation Report (CAPER) Program Year 2020

Notice is hereby given by the City of Surprise that the Consolidated Annual Performance and Evaluation Report (CAPER) Program Year 2020 has been drafted and will be available to the public for review for a period of 15 calendar days beginning August 23, 2021.

The City of Surprise is required by the U.S. Department of Housing and Urban Development (HUD) to annually submit a Consolidated Annual Performance and Evaluation Report (CAPER). This report provides an assessment of expenditures and accomplishments of the City's progress in carrying out its 5-year Consolidated Plan and its Program Year 2020 Annual Action Plan for the following HUD-funded programs: Community Development Block Grant Program (CDBG); and the HOME Investment Partnerships Program (HOME); The report covers community development objectives undertaken during the period of July 1, 2020 through June 30, 2021. The report does not establish any new policy.

HUD requires the submission of the CAPER no later than 90 days after the closing of an entitlement grantee's program year. Before submission to HUD, the draft CAPER must be made available for public review and comment for no fewer than 15 days. The public review and comment period for the Program Year 2020 CAPER will be **August 23, 2021 – September 7, 2021**. The CAPER will be submitted to HUD by September 28, 2021.

The public is invited to review and comment on the draft Program Year 2020 CAPER for a 15-day period. This comment period is planned in accordance to the City's adopted Citizen Participation Plan. All comments will be reviewed and included in the final CAPER report.

Comments must be submitted in writing, by September 7, 2021 at 5:00 p.m. All comments must be directed to Adam Lane, Neighborhood Service Supervisor, Human Service and Community Vitality, Neighborhood Services Division, City of Surprise, 16000 N Civic Center Plaza. For questions regarding the CAPER, please call Adam Lane at 623.222.3238 or TDD 623.222.1002 or email at adam.lane@surpriseaz.gov.

The CAPER will be available for review at the following locations: 1) The City of Surprise website www.surpriseaz.gov 2) Surprise City Hall, 16000 N Civic Center Plaza, Surprise, AZ 85374 3) The Surprise Resource Center at 12425 W. Bell Rd. Bldg. A, Ste. #124, Surprise 4) The Hollyhock Branch Library at 15844 N. Hollyhock Street, Surprise. 5) The Surprise Senior Center, 15832 N. Hollyhock St.

SPECIAL NOTE: PERSONS WITH SPECIAL ACCESSIBILITY NEEDS, INCLUDING LARGE PRINT MATERIALS OR INTERPRETER, SHOULD CONTACT THE CITY CLERK'S OFFICE @ 623.222.1200 OR TTY 623.222.1002, BY NO LATER THAN 48 HOURS IN ADVANCE OF THE SCHEDULED MEETING TIME.

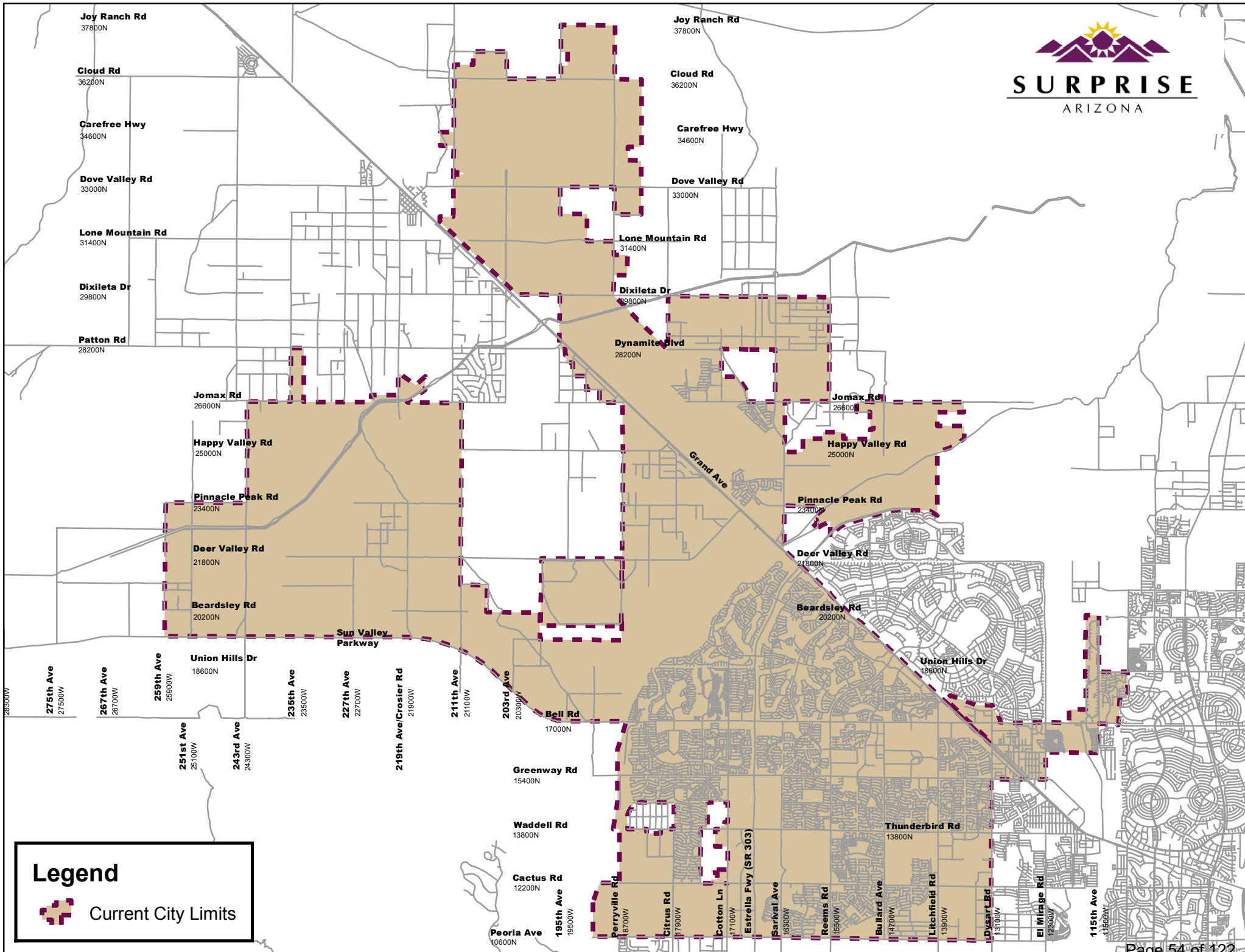


Reasonable accommodations will be made upon a timely request.

Post for Public review August 23, 2021 – September 7, 2021

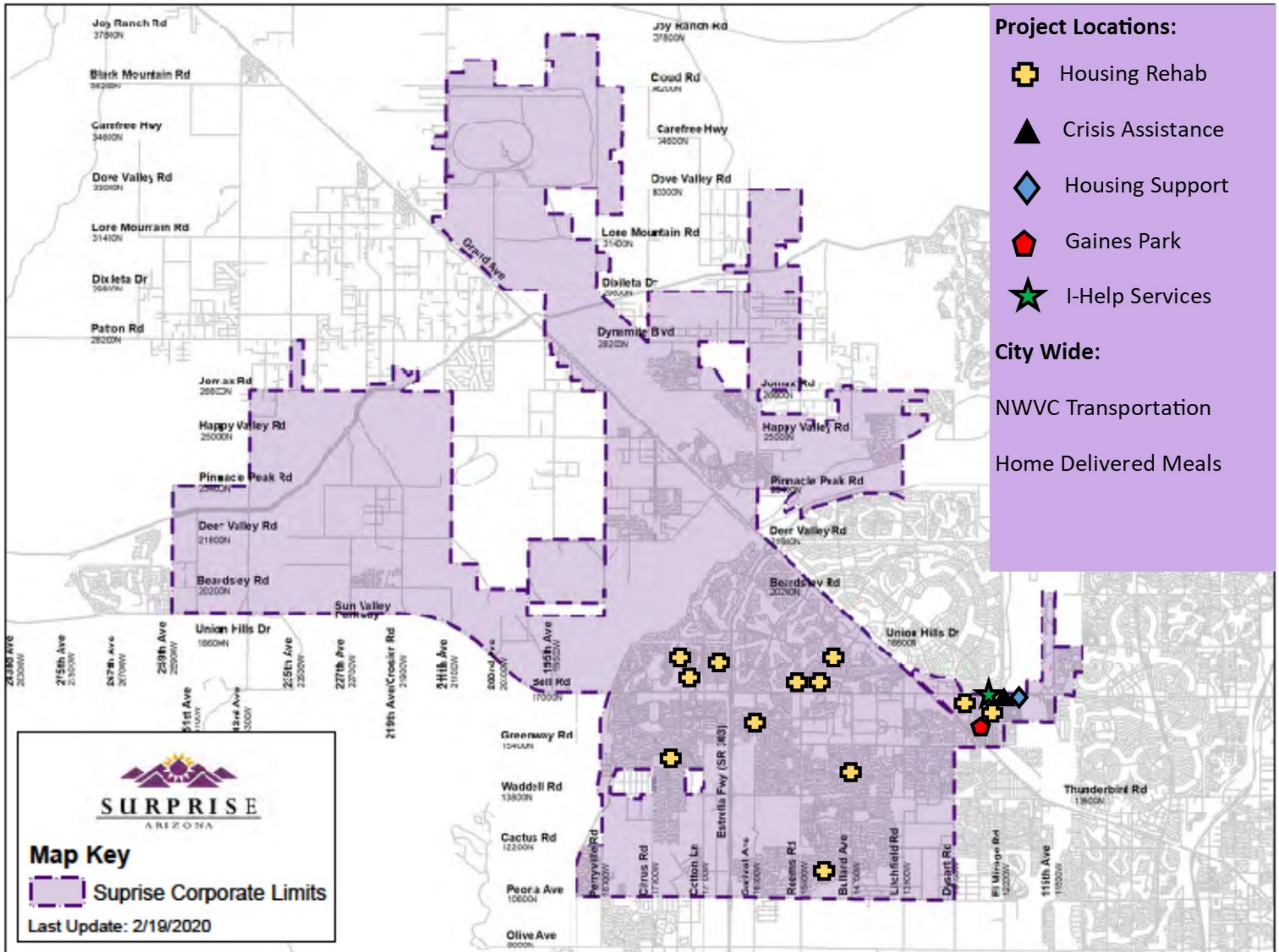
APPENDIX 2 – SURPRISE AREA MAP

DRAFT



APPENDIX 3 – PROJECT DISTRUBUTION MAP

DRAFT





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PGM Year:	1994		
Project:	0002 - CONVERTED CDBG ACTIVITIES		
IDIS Activity:	2 - CDBG COMMITTED FUNDS ADJUSTMENT		
Status:	Open	Objective:	
Location:	,	Outcome:	
		Matrix Code:	General Program Administration (21A)
		National Objective:	

Activity to prevent, prepare for, and respond to Coronavirus: No

Initial Funding Date: 01/01/0001

Description:

Financing

No data returned for this view. This might be because the applied filter excludes all data.

Proposed Accomplishments

Actual Accomplishments

<i>Number assisted:</i>	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:					0	0		
Black/African American:					0	0		
Asian:					0	0		
American Indian/Alaskan Native:					0	0		
Native Hawaiian/Other Pacific Islander:					0	0		
American Indian/Alaskan Native & White:					0	0		
Asian White:					0	0		
Black/African American & White:					0	0		
American Indian/Alaskan Native & Black/African American:					0	0		
Other multi-racial:					0	0		
Asian/Pacific Islander:					0	0		
Hispanic:					0	0		



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Total: 0 0 0 0 0 0 0 0

Female-headed Households: 0

Income Category:

	Owner	Renter	Total	Person
Extremely Low			0	
Low Mod			0	
Moderate			0	
Non Low Moderate			0	
Total	0	0	0	0
Percent Low/Mod				

Annual Accomplishments

No data returned for this view. This might be because the applied filter excludes all data.



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PGM Year: 2019
Project: 0001 - Public Facility Improvements
IDIS Activity: 99 - Gaines Park Ballfield Project
Status: Completed 6/30/2020 12:00:00 AM
Location: 16000 N Civic Center Plz Surprise, AZ 85374-7463
Objective: Create suitable living environments
Outcome: Availability/accessibility
Matrix Code: Parks, Recreational Facilities (03F) **National Objective:** LMA

Activity to prevent, prepare for, and respond to Coronavirus: No

Initial Funding Date: 02/06/2020

Description:

The City of Surprise will utilize CDBG funding to complete the design and construction of the Gaines Park Ballfield.
The project is located in the Original Townsite, a Target Area for the program.Parks, Recreational Facilities 24 CFR 570.201(c) or 42 USC 5305(a)(2)

Financing

	Fund Type	Grant Year	Grant	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
CDBG	EN	2015	B15MC040514	\$23,116.77	\$0.00	\$23,116.77
		2016	B16MC040514	\$14,223.23	\$0.00	\$14,223.23
		2017	B17MC040514	\$57,790.78	\$0.00	\$57,790.78
		2018	B18MC040514	\$31,292.30	\$28,465.23	\$31,292.30
		2019	B19MC040514	\$303,900.15	\$278,641.25	\$303,900.15
		2020	B20MC040514	\$268,513.63	\$268,513.63	\$268,513.63
Total	Total			\$698,836.86	\$575,620.11	\$698,836.86

Proposed Accomplishments

Public Facilities : 4,000
Total Population in Service Area: 2,440
Census Tract Percent Low / Mod: 69.26

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2019	The City of Surprise utilized CDBG funding to complete the design and construction of the Gaines Park Ballfield in the Original Townsite. The original park was demolished to construct the Heritage at Surprise affordable housing project. The ballfield is located across the street from the Heritage complex, and will be utilized by the neighborhood for local team sports. The Original Townsite (OTS) is a Target Area for Surprise. Procurement for a General Contractor was completed, and a Contractor has been selected. Construction will begin at the beginning of PY2020, with completion scheduled for December 2020.	
2020	The Gaines Ballfield construction was fully completed in Program Year 2020. The park located in the targeted Original Townsite (OTS) completes the relocation of the park that made room for the Heritage at Surprise housing project. The new public park will serve the Low and moderate income area with a new baseball field, park amenities, and parking lot. Parks, Recreational Facilities 24 CFR 570.201(c) or 42 USC 5305(a)(2)	



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PGM Year:	2020		
Project:	0006 - CV-Public Services		
IDIS Activity:	102 - CV-Surprise CARES Housing Assistance		
Status:	Completed 6/30/2021 12:00:00 AM	Objective:	Provide decent affordable housing
Location:	16000 N Civic Center Plz Surprise, AZ 85374-7463	Outcome:	Affordability
		Matrix Code:	Subsistence Payment (05Q)
		National Objective:	LMC

Activity to prevent, prepare for, and respond to Coronavirus: Yes

Initial Funding Date: 09/23/2020

Description:

Provide rent or mortgage assistance to income eligible Surprise residents who have had a loss of income due to COVID-19 Pandemic.

Financing

	Fund Type	Grant Year	Grant	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
CDBG	EN	2020	B20MC040514	\$193,072.83	\$193,072.83	\$193,072.83
Total	Total			\$193,072.83	\$193,072.83	\$193,072.83

Proposed Accomplishments

People (General) : 80

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:	0	0	0	0	0	0	21	7
Black/African American:	0	0	0	0	0	0	2	0
Asian:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native:	0	0	0	0	0	0	0	0
Native Hawaiian/Other Pacific Islander:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & White:	0	0	0	0	0	0	0	0
Asian White:	0	0	0	0	0	0	0	0
Black/African American & White:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & Black/African American:	0	0	0	0	0	0	0	0
Other multi-racial:	0	0	0	0	0	0	0	0
Asian/Pacific Islander:	0	0	0	0	0	0	0	0
Hispanic:	0	0	0	0	0	0	0	0
Total:	0	0	0	0	0	0	23	7



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Female-headed Households: 0 0 0

Income Category:

	Owner	Renter	Total	Person
Extremely Low	0	0	0	13
Low Mod	0	0	0	8
Moderate	0	0	0	2
Non Low Moderate	0	0	0	0
Total	0	0	0	23
Percent Low/Mod				100.0%

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2020	The City of Surprise provided subsistence payments in the form of mortgage assistance to income eligible Surprise residents who have had a loss of income due to COVID-19 Pandemic. The subsistence payments were made directly to the financial institution/lender on the homeowner's behalf. Assistance was provided for up to six (6) months. Twenty-three (23) households were provided assistance during the program year. All households had a verified direct impact from the COVID-19 Pandemic. The activity met a National Objective by providing assistance to low-and moderate income households. The activity is allowable under matrix code 05Q Subsistence Payments 24 CFR 570.207(b)(4) or 42 USC 5305(a)(8) + 24 CFR 570.482(c)(2).	



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PGM Year:	2020		
Project:	0005 - Administration and Planning		
IDIS Activity:	103 - PY20 Program Administration		
Status:	Completed 6/30/2021 12:00:00 AM	Objective:	
Location:	,	Outcome:	
		Matrix Code:	General Program Administration (21A)
		National Objective:	

Activity to prevent, prepare for, and respond to Coronavirus: No

Initial Funding Date: 02/03/2021

Description:

The City of Surprise will use CDBG funding for general program administration, not to exceed 20% of the PY2020 allocation.

Financing

	Fund Type	Grant Year	Grant	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
CDBG	EN	2020	B20MC040514	\$91,148.42	\$91,148.42	\$91,148.42
Total	Total			\$91,148.42	\$91,148.42	\$91,148.42

Proposed Accomplishments

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:					0	0		
Black/African American:					0	0		
Asian:					0	0		
American Indian/Alaskan Native:					0	0		
Native Hawaiian/Other Pacific Islander:					0	0		
American Indian/Alaskan Native & White:					0	0		
Asian White:					0	0		
Black/African American & White:					0	0		
American Indian/Alaskan Native & Black/African American:					0	0		
Other multi-racial:					0	0		
Asian/Pacific Islander:					0	0		
Hispanic:					0	0		
Total:	0	0	0	0	0	0	0	0
Female-headed Households:					0			



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Income Category:

	Owner	Renter	Total	Person
Extremely Low			0	
Low Mod			0	
Moderate			0	
Non Low Moderate			0	
Total	0	0	0	0
Percent Low/Mod				

Annual Accomplishments

No data returned for this view. This might be because the applied filter excludes all data.



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PGM Year:	2020		
Project:	0005 - Administration and Planning		
IDIS Activity:	104 - PY20 Program Planning		
Status:	Completed 6/30/2021 12:00:00 AM	Objective:	
Location:	,	Outcome:	
		Matrix Code:	Planning (20)
		National Objective:	

Activity to prevent, prepare for, and respond to Coronavirus: No

Initial Funding Date: 02/03/2021

Description:

The City of Surprise will utilize CDBG funding for program planning activities.
These activities include expenses for the preparation of program planning documents, including consultant services.

Financing

	Fund Type	Grant Year	Grant	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
CDBG	EN	2020	B20MC040514	\$768.00	\$768.00	\$768.00
Total	Total			\$768.00	\$768.00	\$768.00

Proposed Accomplishments

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:					0	0		
Black/African American:					0	0		
Asian:					0	0		
American Indian/Alaskan Native:					0	0		
Native Hawaiian/Other Pacific Islander:					0	0		
American Indian/Alaskan Native & White:					0	0		
Asian White:					0	0		
Black/African American & White:					0	0		
American Indian/Alaskan Native & Black/African American:					0	0		
Other multi-racial:					0	0		
Asian/Pacific Islander:					0	0		
Hispanic:					0	0		
Total:	0	0	0	0	0	0	0	0



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Female-headed Households:

0

Income Category:

	Owner	Renter	Total	Person
Extremely Low			0	
Low Mod			0	
Moderate			0	
Non Low Moderate			0	
Total	0	0	0	0
Percent Low/Mod				

Annual Accomplishments

No data returned for this view. This might be because the applied filter excludes all data.



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PGM Year:	2020		
Project:	0001 - Housing Rehabilitation		
IDIS Activity:	105 - Housing Rehabilitation		
Status:	Completed 6/30/2021 12:00:00 AM	Objective:	Create suitable living environments
Location:	17212 N Wavyleaf Ave Surprise, AZ 85374-3438	Outcome:	Sustainability
		Matrix Code:	Rehab; Single-Unit Residential (14A)
		National Objective:	LMH

Activity to prevent, prepare for, and respond to Coronavirus: No

Initial Funding Date: 12/10/2020

Description:

The City of Surprise will complete owner-occupied housing rehab projects for LMI households located in the City of Surprise.
The activity includes service delivery expenses directly related to carrying out the activity.

Financing

	Fund Type	Grant Year	Grant	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
CDBG	EN	2018	B18MC040514	\$14,333.33	\$14,333.33	\$14,333.33
		2019	B19MC040514	\$73,881.19	\$73,881.19	\$73,881.19
		2020	B20MC040514	\$70,335.44	\$70,335.44	\$70,335.44
Total	Total			\$158,549.96	\$158,549.96	\$158,549.96

Proposed Accomplishments

Housing Units : 15

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:	11	2	0	0	11	2	0	0
Black/African American:	1	0	0	0	1	0	0	0
Asian:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native:	0	0	0	0	0	0	0	0
Native Hawaiian/Other Pacific Islander:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & White:	0	0	0	0	0	0	0	0
Asian White:	0	0	0	0	0	0	0	0
Black/African American & White:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & Black/African American:	0	0	0	0	0	0	0	0
Other multi-racial:	0	0	0	0	0	0	0	0
Asian/Pacific Islander:	0	0	0	0	0	0	0	0



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Hispanic:	0	0	0	0	0	0	0	0
Total:	12	2	0	0	12	2	0	0

Female-headed Households:	2	0	2
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Income Category:

	Owner	Renter	Total	Person
Extremely Low	1	0	1	0
Low Mod	6	0	6	0
Moderate	5	0	5	0
Non Low Moderate	0	0	0	0
Total	12	0	12	0
Percent Low/Mod	100.0%		100.0%	

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2020	The City of Surprise utilized CDBG funding in Program Year 2020 to rehabilitate twelve (12) owner-occupied homes for low- and moderate income households. Rehabs focused on health and safety repairs to keep the homes healthy and safe to occupy. Typical repairs included HVAC replacements, plumbing and electrical repairs, and roof replacements. Assistance was provided in the form of deferred loans or grants, depending on the dollar amount of the assistance. The activity met a National Objective by assisting only low- and moderate income households. The activity is allowable under matrix code 14A Rehabilitation: Single-Unit Residential 24 CFR 570.202(a)(1) or 42 USC 5305(a)(4). Accomplishments from Activity 106 are also reported here, and allowable under 14H Rehabilitation: Administration 24 CFR 570.202(b)(9) or 42 USC 5305(a)(4).	



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PGM Year:	2020		
Project:	0001 - Housing Rehabilitation		
IDIS Activity:	106 - PY20 Rehabilitation Administration		
Status:	Completed 6/30/2021 12:00:00 AM	Objective:	Create suitable living environments
Location:	16000 N Civic Center Plz Surprise, AZ 85374-7463	Outcome:	Sustainability
		Matrix Code:	Rehabilitation Administration (14H)
		National Objective:	LMH

Activity to prevent, prepare for, and respond to Coronavirus: No

Initial Funding Date: 02/03/2021

Description:

The City of Surprise will complete owner-occupied housing rehab projects for LMI households located in the City of Surprise.
The activity includes activity delivery expenses directly related to carrying out the activity.

Financing

	Fund Type	Grant Year	Grant	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
CDBG	EN	2020	B20MC040514	\$50,401.89	\$50,401.89	\$50,401.89
Total	Total			\$50,401.89	\$50,401.89	\$50,401.89

Proposed Accomplishments

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:	0	0	0	0	0	0		0
Black/African American:	0	0	0	0	0	0	0	0
Asian:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native:	0	0	0	0	0	0	0	0
Native Hawaiian/Other Pacific Islander:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & White:	0	0	0	0	0	0	0	0
Asian White:	0	0	0	0	0	0	0	0
Black/African American & White:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & Black/African American:	0	0	0	0	0	0	0	0
Other multi-racial:	0	0	0	0	0	0	0	0
Asian/Pacific Islander:	0	0	0	0	0	0	0	0
Hispanic:	0	0	0	0	0	0	0	0
Total:	0	0	0	0	0	0	0	0



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Female-headed Households: 0 0 0

Income Category:

	Owner	Renter	Total	Person
Extremely Low	0	0	0	0
Low Mod	0	0	0	0
Moderate	0	0	0	0
Non Low Moderate	0	0	0	0
Total	0	0	0	0
Percent Low/Mod				

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2020	The City utilized CDBG funding for eligible activity delivery costs related to carrying out the Housing Rehab Program. To avoid duplication of beneficiaries, accomplishments are reported in Activity 105.	



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PGM Year:	2020		
Project:	0004 - Public Services		
IDIS Activity:	107 - PY20 Surprise Resource Center Crisis Assistance		
Status:	Completed 6/22/2021 12:00:00 AM	Objective:	Provide decent affordable housing
Location:	12425 W Bell Rd Surprise, AZ 85378-9002	Outcome:	Affordability
		Matrix Code:	Subsistence Payment (05Q)
		National Objective:	LMC

Activity to prevent, prepare for, and respond to Coronavirus: No

Initial Funding Date: 02/03/2021

Description:

Provide Subsistence Payments to Surprise Residents experiencing hardship and in need of emergency assistance.

Financing

	Fund Type	Grant Year	Grant	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
CDBG	EN	2020	B20MC040514	\$11,069.00	\$11,069.00	\$11,069.00
Total	Total			\$11,069.00	\$11,069.00	\$11,069.00

Proposed Accomplishments

People (General) : 23

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:	0	0	0	0	0	0	3	1
Black/African American:	0	0	0	0	0	0	4	0
Asian:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native:	0	0	0	0	0	0	0	0
Native Hawaiian/Other Pacific Islander:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & White:	0	0	0	0	0	0	0	0
Asian White:	0	0	0	0	0	0	0	0
Black/African American & White:	0	0	0	0	0	0	1	0
American Indian/Alaskan Native & Black/African American:	0	0	0	0	0	0	0	0
Other multi-racial:	0	0	0	0	0	0	0	0
Asian/Pacific Islander:	0	0	0	0	0	0	0	0
Hispanic:	0	0	0	0	0	0	0	0
Total:	0	0	0	0	0	0	8	1



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Female-headed Households: 0 0 0

Income Category:

	Owner	Renter	Total	Person
Extremely Low	0	0	0	1
Low Mod	0	0	0	2
Moderate	0	0	0	5
Non Low Moderate	0	0	0	0
Total	0	0	0	8
Percent Low/Mod				100.0%

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2020	Surprise Resource Center provided emergency subsistence payments in the form of rent and utility assistance to LMI residents who do not qualify for CAP funding. Due to the COVID-19 Pandemic, the program was cut short after receipt of federal funding through the CARES Act.	



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PGM Year: 2020
Project: 0004 - Public Services
IDIS Activity: 108 - PY20 Lutheran Social Services IHELP

Status: Completed 6/30/2021 12:00:00 AM
Location: 2502 E University Dr Phoenix, AZ 85034-6930

Objective: Create suitable living environments
Outcome: Availability/accessibility
Matrix Code: Operating Costs of Homeless/AIDS Patients Programs (03T)

National Objective: LMC

Activity to prevent, prepare for, and respond to Coronavirus: No

Initial Funding Date: 04/20/2021

Description:

The Interfaith Homeless Emergency Lodging Program is a cost effective, low barrier shelter for individuals experiencing homelessness.

Each night, individuals experiencing homelessness gather at a central intake point.

They are transported to a rotating house of worship, which shelters them for the night.

More than just a safe place to sleep, I-HELP connects participants to resources and help them build the skills necessary to obtain employment, permanent housing and move beyond homelessness.

Financing

	Fund Type	Grant Year	Grant	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
CDBG	EN	2020	B20MC040514	\$19,303.46	\$19,303.46	\$19,303.46
Total	Total			\$19,303.46	\$19,303.46	\$19,303.46

Proposed Accomplishments

People (General) : 65

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:	0	0	0	0	0	0	56	19
Black/African American:	0	0	0	0	0	0	7	0
Asian:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native:	0	0	0	0	0	0	2	1
Native Hawaiian/Other Pacific Islander:	0	0	0	0	0	0	2	1
American Indian/Alaskan Native & White:	0	0	0	0	0	0	0	0
Asian White:	0	0	0	0	0	0	0	0
Black/African American & White:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & Black/African American:	0	0	0	0	0	0	0	0
Other multi-racial:	0	0	0	0	0	0	3	1
Asian/Pacific Islander:	0	0	0	0	0	0	0	0



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Hispanic:	0	0	0	0	0	0	0	0
Total:	0	0	0	0	0	0	70	22

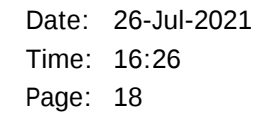
Female-headed Households: 0 0 0 0 0 0 0 0 0

Income Category:

	Owner	Renter	Total	Person
Extremely Low	0	0	0	70
Low Mod	0	0	0	0
Moderate	0	0	0	0
Non Low Moderate	0	0	0	0
Total	0	0	0	70
Percent Low/Mod				100.0%

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2020	The Subrecipient Lutheran Social Services (LSS) provide homeless services in the form of case management and emergency overnight shelter. LSS partnered with faith-based organizations to provide space for overnight emergency shelter. CDBG funding was utilized for staff salaries and related expense to administer the program and perform case management. Seventy (70) homeless persons received case management, and a total of 265 bed nights were provided in Surprise. Homeless/AIDS Patients Programs 24 CFR 570.201(e) or 42 USC 5305(a)(8) + 24 CFR 570.482(c)(2)	



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Female-headed Households: 0 0 0

Income Category:

	Owner	Renter	Total	Person
Extremely Low	0	0	0	72
Low Mod	0	0	0	0
Moderate	0	0	0	0
Non Low Moderate	0	0	0	0
Total	0	0	0	72
Percent Low/Mod				100.0%

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2020	The Subrecipient Northwest Valley Connect provided transportation services in the form of local trips to Seniors and persons with disabilities. CDBG funding was utilized for staff expenses to administer the program. Seventy-two (72) seniors or disabled persons received transportations services. A total of 1,019 trips were provided to the 72 Surprise residents. Senior Services 24 CFR 570.201(e) or 42 USC 5305(a)(8) + 24 CFR 570.482(c)(2)	



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PGM Year: 2020	
Project: 0002 - Housing Services	
IDIS Activity: 110 - Housing Support	
Status: Open	Objective: Provide decent affordable housing
Location: 14818 N 129th Ave El Mirage, AZ 85335-3429	Outcome: Affordability
	Matrix Code: Housing Services - Excluding Housing Counseling, under 24 CFR 5.100 (14J)
	National Objective: LMH

Activity to prevent, prepare for, and respond to Coronavirus: No

Initial Funding Date: 12/10/2020

Description:
The PY20 Housing Support Program provides Housing Services and Case Management, in support of a HOME- funded Tenant Based Rental Assistance program.

Financing

	Fund Type	Grant Year	Grant	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
CDBG	EN	2019	B19MC040514	\$33,874.56	\$33,273.72	\$33,273.72
		2020	B20MC040514	\$34,284.94	\$0.00	\$0.00
Total	Total			\$68,159.50	\$33,273.72	\$33,273.72

Proposed Accomplishments

Housing Units : 10

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:	0	0	18	7	18	7	0	0
Black/African American:	0	0	2	0	2	0	0	0
Asian:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native:	0	0	0	0	0	0	0	0
Native Hawaiian/Other Pacific Islander:	0	0	0	0	0	0	0	0
American Indian/Alaskan Native & White:	0	0	0	0	0	0	0	0
Asian White:	0	0	0	0	0	0	0	0
Black/African American & White:	0	0	1	0	1	0	0	0
American Indian/Alaskan Native & Black/African American:	0	0	1	0	1	0	0	0
Other multi-racial:	0	0	0	0	0	0	0	0
Asian/Pacific Islander:	0	0	0	0	0	0	0	0
Hispanic:	0	0	0	0	0	0	0	0
Total:	0	0	22	7	22	7	0	0



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Female-headed Households: 0 0 0

Income Category:

	Owner	Renter	Total	Person
Extremely Low	0	12	12	0
Low Mod	0	9	9	0
Moderate	0	1	1	0
Non Low Moderate	0	0	0	0
Total	0	22	22	0
Percent Low/Mod		100.0%	100.0%	

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2020	City of Surprise provided CDBG funding to Subrecipient to support HOME program activities. The Subrecipient utilized CDBG funding to administer it's Tennant-Based Rental Assistance (TBRA) Program. Twenty-one households were provided assistance with rent during PY2020. The activity met a National Objective by providing assistance to low and moderate income households. The activity is allowable under matrix code 14J Housing Services - Excluding Housing Counseling, under 24 CFR 5.100 24 CFR 570.201(k) or 42 USC 5305(a)(20).	



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PGM Year: 2020
Project: 0007 - CV-Administration
IDIS Activity: 111 - PY20 CV-Program Administration
Status: Open
Location: ,
Objective:
Outcome:
Matrix Code: General Program Administration (21A) **National Objective:**

Activity to prevent, prepare for, and respond to Coronavirus: Yes

Initial Funding Date: 09/23/2020

Description:

The City of Surprise will use CDBG-CV funding for general program administration, not to exceed 20% of the PY2020 CV allocation.

Financing

	Fund Type	Grant Year	Grant	Funded Amount	Drawn In Program Year	Drawn Thru Program Year
CDBG	EN	2020	B20MC040514	\$76,317.00	\$34,423.19	\$34,423.19
Total	Total			\$76,317.00	\$34,423.19	\$34,423.19

Proposed Accomplishments

Actual Accomplishments

Number assisted:

	Owner		Renter		Total		Person	
	Total	Hispanic	Total	Hispanic	Total	Hispanic	Total	Hispanic
White:					0	0		
Black/African American:					0	0		
Asian:					0	0		
American Indian/Alaskan Native:					0	0		
Native Hawaiian/Other Pacific Islander:					0	0		
American Indian/Alaskan Native & White:					0	0		
Asian White:					0	0		
Black/African American & White:					0	0		
American Indian/Alaskan Native & Black/African American:					0	0		
Other multi-racial:					0	0		
Asian/Pacific Islander:					0	0		
Hispanic:					0	0		
Total:	0	0	0	0	0	0	0	0
Female-headed Households:					0			



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Income Category:

	Owner	Renter	Total	Person
Extremely Low			0	
Low Mod			0	
Moderate			0	
Non Low Moderate			0	
Total	0	0	0	0
Percent Low/Mod				

Annual Accomplishments

No data returned for this view. This might be because the applied filter excludes all data.



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Hispanic:	0	0	0	0	0	0	0
Total:	0	0	0	0	0	0	53
Female-headed Households:	0		0		0		
<i>Income Category:</i>							
	Owner	Renter	Total	Person			
Extremely Low	0	0	0	53			
Low Mod	0	0	0	0			
Moderate	0	0	0	0			
Non Low Moderate	0	0	0	0			
Total	0	0	0	53			
Percent Low/Mod	100.0%						

Annual Accomplishments

Years	Accomplishment Narrative	# Benefitting
2020	Benevilla delivered meals to homebound seniors and disabled persons. Utilizing Group Supported Employment (GSE), Benevilla prepared fresh meals, and delivered to Seniors or disabled persons who were homebound, and affected by the COVID-19 Pandemic. The fresh and nutritious meals ensured the homebound Surprise residents continued to receive proper meals during the pandemic. A total of 4,306 meals were delivered to 53 seniors or disabled persons. Five (5) GSE workers were also able to continue working during the pandemic, when they would have been laid off. The activity met a National Objective by providing assistance to low- and moderate income persons. The activity is allowable under matrix code 05A Senior Services 24 CFR 570.201(e) or 42 USC 5305(a)(8) + 24 CFR 570.482(c)(2). All persons served were impacted by the COVID-19 Pandemic.	



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Total Funded Amount:	\$1,443,505.10
Total Drawn Thru Program Year:	\$1,366,725.51
Total Drawn In Program Year:	\$1,243,508.76

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REPORT FOR
PROGRAM : ALL
PGM YR : 2019
PROJECT : ALL
ACTIVITY : ALL

			EN										
Program Year/ Project			IDIS Act ID	Activity Name	Prior Year	Voucher Number	Line Item	Voucher Status	LOCCS Send Date	Grant Year	Grant Number	Fund Type	Drawn Amount
2019	1	Public Facility Improvements	91	Surprise Community Park Sidewalk Repair									
						6298037	2	Completed	9/13/2019	2015	B15MC040514	EN	\$169.81
						6306416	2	Completed	10/10/2019	2015	B15MC040514	EN	\$132.88
						6316385	2	Completed	11/15/2019	2015	B15MC040514	EN	\$29,946.98
						6323397	2	Completed	12/4/2019	2015	B15MC040514	EN	\$170.59
						6335101	2	Completed	12/23/2019	2015	B15MC040514	EN	\$228.42
						6341258	3	Completed	1/17/2020	2015	B15MC040514	EN	\$13,635.50
											Activity Total		\$44,284.18
2019	1	Public Facility Improvements	99	Gaines Park Ballfield Project									
						6348338	4	Completed	3/13/2020	2015	B15MC040514	EN	\$255.60
						6359917	2	Completed	3/19/2020	2015	B15MC040514	EN	\$2,489.40
						6367043	2	Completed	4/13/2020	2015	B15MC040514	EN	\$2,330.82
						6377454	2	Completed	5/19/2020	2015	B15MC040514	EN	\$18,040.95
						6377454	3	Completed	5/19/2020	2016	B16MC040514	EN	\$14,223.23
						6377454	4	Completed	5/19/2020	2017	B17MC040514	EN	\$57,790.78
						6377454	5	Completed	5/19/2020	2019	B19MC040514	EN	\$23,185.73
						6385130	2	Completed	6/23/2020	2019	B19MC040514	EN	\$2,073.17
					Y	6397411	1	Completed	7/29/2020	2018	B18MC040514	EN	\$2,827.07
						6439392	4	Completed	12/17/2020	2018	B18MC040514	EN	\$28,465.23
						6439392	5	Completed	12/17/2020	2019	B19MC040514	EN	\$95,850.37
						6455167	2	Completed	2/5/2021	2019	B19MC040514	EN	\$70,045.81
						6463905	3	Completed	3/1/2021	2019	B19MC040514	EN	\$95,202.45
						6472713	4	Completed	3/31/2021	2019	B19MC040514	EN	\$17,542.62

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Program Year/ Project			IDIS Act ID	Activity Name	Prior Year	Voucher Number	Line Item	Voucher Status	LOCCS Send Date	Grant Year	Grant Number	Fund Type	Drawn Amount
EN													
						6472713	5	Completed	3/31/2021	2020	B20MC040514	EN	\$140,518.39
						6485376	3	Completed	4/27/2021	2020	B20MC040514	EN	\$59,015.95
						6496971	3	Completed	6/7/2021	2020	B20MC040514	EN	\$36,872.36
						6510442	4	Completed	6/24/2021	2020	B20MC040514	EN	\$32,106.93
Activity Total													\$698,836.86
2019	3	Housing Rehabilitation	90	Housing Rehabilitation		6262349	4	Completed	5/7/2019	2018	B18MC040514	EN	\$3,000.00
						6298037	1	Completed	9/13/2019	2018	B18MC040514	EN	\$1,117.73
						6306416	1	Completed	10/10/2019	2019	B19MC040514	PI	\$3,688.97
						6316385	1	Completed	11/15/2019	2018	B18MC040514	EN	\$1,296.46
						6323397	1	Completed	12/4/2019	2018	B18MC040514	EN	\$2,276.60
						6335101	1	Completed	12/23/2019	2018	B18MC040514	EN	\$765.28
						6341258	1	Completed	1/17/2020	2018	B18MC040514	EN	\$773.46
						6348338	1	Completed	3/13/2020	2018	B18MC040514	EN	\$2,018.16
						6359917	1	Completed	3/19/2020	2018	B18MC040514	EN	\$3,020.53
						6367043	1	Completed	4/13/2020	2018	B18MC040514	EN	\$41,722.90
						6377454	1	Completed	5/19/2020	2018	B18MC040514	EN	\$6,585.15
						6385130	1	Completed	6/23/2020	2018	B18MC040514	EN	\$12,093.22
					Y	6397254	1	Completed	7/29/2020	2018	B18MC040514	EN	\$72,437.02
Activity Total													\$150,795.48
2019	3	Housing Rehabilitation	100	Home Accessibility Rehab		6367043	9	Completed	4/13/2020	2018	B18MC040514	EN	\$5,710.18
Activity Total													\$5,710.18
2019	4	Program Administration and Planning	92	Program Administration									

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				EN										
Program Year/ Project				IDIS Act ID	Activity Name	Prior Year	Voucher Number	Line Item	Voucher Status	LOCCS Send Date	Grant Year	Grant Number	Fund Type	Drawn Amount
							6298037	3	Completed	9/13/2019	2019	B19MC040514	EN	\$7,789.60
							6306416	3	Completed	10/10/2019	2019	B19MC040514	EN	\$9,574.93
							6316385	3	Completed	11/15/2019	2019	B19MC040514	EN	\$7,153.27
							6323397	3	Completed	12/4/2019	2019	B19MC040514	EN	\$6,433.87
							6335101	3	Completed	12/23/2019	2019	B19MC040514	EN	\$6,342.49
							6341258	4	Completed	1/17/2020	2019	B19MC040514	EN	\$8,875.40
							6348338	5	Completed	3/13/2020	2019	B19MC040514	EN	\$4,935.38
							6359917	3	Completed	3/19/2020	2019	B19MC040514	EN	\$4,817.14
							6367043	3	Completed	4/13/2020	2019	B19MC040514	EN	\$3,835.01
							6377454	6	Completed	5/19/2020	2019	B19MC040514	EN	\$5,703.13
							6385130	3	Completed	6/23/2020	2019	B19MC040514	EN	\$13,475.30
				Y			6397254	3	Completed	7/29/2020	2019	B19MC040514	EN	\$16,573.05
							Activity Total							\$95,508.57
2019	4	Program Administration and Planning			93	Program Planning								
							6306416	4	Completed	10/10/2019	2019	B19MC040514	PI	\$1,930.53
							6306416	5	Completed	10/10/2019	2019	B19MC040514	EN	\$2,424.47
							6316385	4	Completed	11/15/2019	2019	B19MC040514	EN	\$4,984.25
							6323397	4	Completed	12/4/2019	2019	B19MC040514	EN	\$5,963.75
							6335101	4	Completed	12/23/2019	2019	B19MC040514	EN	\$9,046.25
							6341258	5	Completed	1/17/2020	2019	B19MC040514	EN	\$1,690.00
							6359917	4	Completed	3/19/2020	2019	B19MC040514	EN	\$7,650.75
							6367043	4	Completed	4/13/2020	2019	B19MC040514	EN	\$4,160.00
							6377454	7	Completed	5/19/2020	2019	B19MC040514	EN	\$1,300.00
							6385130	4	Completed	6/23/2020	2019	B19MC040514	EN	\$244.20
				Y			6397254	4	Completed	7/29/2020	2019	B19MC040514	EN	\$576.00
							Activity Total							\$39,970.20

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Program Year/ Project			IDIS Act ID	Activity Name	Prior Year	Voucher Number	Line Item	EN Voucher Status	LOCCS Send Date	Grant Year	Grant Number	Fund Type	Drawn Amount
2019	5	Public Services	94	City of Surprise Summer Youth Employment Program		6306416	6	Completed	10/10/2019	2019	B19MC040514	PI	\$4,033.16
						6306416	7	Completed	10/10/2019	2019	B19MC040514	EN	\$10,966.84
												Activity Total	\$15,000.00
2019	5	Public Services	95	Lutheran Social Services IHELP		6335101	5	Completed	12/23/2019	2019	B19MC040514	EN	\$1,333.15
						6348338	7	Completed	3/13/2020	2019	B19MC040514	EN	\$1,150.16
						6359917	7	Completed	3/19/2020	2019	B19MC040514	EN	\$1,718.91
						6367043	7	Completed	4/13/2020	2019	B19MC040514	EN	\$3,769.73
						6377454	10	Completed	5/19/2020	2019	B19MC040514	EN	\$3,522.50
						6385130	6	Completed	6/23/2020	2019	B19MC040514	EN	\$4,102.51
					Y	6397254	7	Completed	7/29/2020	2019	B19MC040514	EN	\$5,027.74
												Activity Total	\$20,624.70
2019	5	Public Services	96	Benevilla- Wirtzies		6323397	5	Completed	12/4/2019	2019	B19MC040514	EN	\$616.00
						6335101	6	Completed	12/23/2019	2019	B19MC040514	EN	\$504.00
						6341258	7	Completed	1/17/2020	2019	B19MC040514	EN	\$472.35
						6359917	6	Completed	3/19/2020	2019	B19MC040514	EN	\$1,965.21
						6367043	6	Completed	4/13/2020	2019	B19MC040514	EN	\$1,633.95
						6377454	9	Completed	5/19/2020	2019	B19MC040514	EN	\$4,550.41
						6385130	5	Completed	6/23/2020	2019	B19MC040514	EN	\$1,808.25
					Y	6397254	6	Completed	7/29/2020	2019	B19MC040514	EN	\$4,999.92
												Activity Total	\$16,550.09
2019	5	Public Services	97	Northwest Valley Connect		6323397	6	Completed	12/4/2019	2019	B19MC040514	EN	\$1,257.28

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Program Year/ Project			IDIS Act ID	Activity Name	Prior Year	Voucher Number	Line Item	EN Voucher Status	LOCCS Send Date	Grant Year	Grant Number	Fund Type	Drawn Amount
						6335101	7	Completed	12/23/2019	2019	B19MC040514	EN	\$1,286.56
						6341258	8	Completed	1/17/2020	2019	B19MC040514	EN	\$1,430.35
						6348338	8	Completed	3/13/2020	2019	B19MC040514	EN	\$1,427.90
						6359917	8	Completed	3/19/2020	2019	B19MC040514	EN	\$1,434.99
						6367043	8	Completed	4/13/2020	2019	B19MC040514	EN	\$1,090.14
						6377454	12	Completed	5/19/2020	2019	B19MC040514	EN	\$1,090.14
						6385130	8	Completed	6/23/2020	2019	B19MC040514	EN	\$1,090.14
					Y	6397254	9	Completed	7/29/2020	2019	B19MC040514	EN	\$2,180.28
						Activity Total							\$12,287.78
2019	5	Public Services	98	Surprise Resource Center Crisis Assistance		6335101	8	Completed	12/23/2019	2019	B19MC040514	EN	\$1,500.00
						6341258	6	Completed	1/17/2020	2019	B19MC040514	EN	\$1,400.00
						6348338	6	Completed	3/13/2020	2019	B19MC040514	EN	\$3,546.00
						6359917	5	Completed	4/20/2020	2019	B19MC040514	EN	\$1,614.00
						6367043	5	Completed	4/13/2020	2019	B19MC040514	EN	\$5,639.00
						6377454	8	Completed	5/19/2020	2019	B19MC040514	EN	\$5,161.00
					Y	6397254	5	Completed	7/29/2020	2019	B19MC040514	EN	\$3,530.00
						Activity Total							\$22,390.00
2019	5	Public Services	101	Emergency Food Program		6377454	11	Completed	5/19/2020	2019	B19MC040514	EN	\$6,640.00
						6385130	7	Completed	6/23/2020	2019	B19MC040514	EN	\$10,698.38
					Y	6397254	8	Completed	7/29/2020	2019	B19MC040514	EN	\$25,757.07
						Activity Total							\$43,095.45

REPORT FOR

PROGRAM : ALL
PGM YR : 2020
PROJECT : ALL
ACTIVITY : ALL

Formula and Competitive Grants only, CARES Act Grants only

					EN								
Program Year/ Project			IDIS Act ID	Activity Name	Prior Year	Voucher Number	Line Item	Voucher Status	LOCCS Send Date	Grant Year	Grant Number	Fund Type	Drawn Amount
2020	1	Housing Rehabilitation	105	Housing Rehabilitation		6439392	1	Completed	12/17/2020	2018	B18MC040514	EN	\$14,333.33
						6439392	2	Completed	12/17/2020	2019	B19MC040514	EN	\$66,688.93
						6456834	1	Completed	2/12/2021	2019	B19MC040514	EN	\$7,192.26
						6456834	2	Completed	2/12/2021	2020	B20MC040514	EN	\$67,383.44
						6472713	2	Completed	3/31/2021	2020	B20MC040514	EN	\$362.00
						6510442	2	Completed	6/24/2021	2020	B20MC040514	EN	\$995.00
					Y	6520459	2	Completed	7/22/2021	2020	B20MC040514	EN	\$1,595.00
Activity Total													\$158,549.96
2020	1	Housing Rehabilitation	106	PY20 Rehabilitation Administration		6456834	3	Completed	2/12/2021	2020	B20MC040514	EN	\$27,022.30
						6463905	1	Completed	3/1/2021	2020	B20MC040514	EN	\$5,238.41
						6472713	1	Completed	3/31/2021	2020	B20MC040514	EN	\$3,488.40
						6485376	1	Completed	4/27/2021	2020	B20MC040514	EN	\$3,488.40
						6496971	1	Completed	6/7/2021	2020	B20MC040514	EN	\$3,488.39
						6510442	1	Completed	6/24/2021	2020	B20MC040514	EN	\$3,566.56
					Y	6520459	1	Completed	7/22/2021	2020	B20MC040514	EN	\$4,109.43
Activity Total													\$50,401.89
2020	2	Housing Services	110	Housing Support		6439392	3	Completed	12/17/2020	2019	B19MC040514	EN	\$11,786.46
						6455167	1	Completed	2/5/2021	2019	B19MC040514	EN	\$3,557.98

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Program Year/ Project			IDIS Act ID	Activity Name	Prior Year	Voucher Number	Line Item	EN Voucher Status	LOCCS Send Date	Grant Year	Grant Number	Fund Type	Drawn Amount
						6463905	2	Completed	3/1/2021	2019	B19MC040514	EN	\$3,527.71
						6472713	3	Completed	3/31/2021	2019	B19MC040514	EN	\$5,003.14
						6485376	2	Completed	4/27/2021	2019	B19MC040514	EN	\$3,703.53
						6496971	2	Completed	6/7/2021	2019	B19MC040514	EN	\$3,622.14
						6510442	3	Completed	6/24/2021	2019	B19MC040514	EN	\$819.11
					Y	6520459	3	Completed	7/22/2021	2019	B19MC040514	EN	\$1,253.65
						Activity Total							\$33,273.72
2020	4	Public Services	107	PY20 Surprise Resource Center Crisis Assistance		6456834	6	Completed	2/12/2021	2020	B20MC040514	EN	\$9,769.00
						6472713	7	Completed	3/31/2021	2020	B20MC040514	EN	\$1,300.00
						Activity Total							\$11,069.00
2020	4	Public Services	108	PY20 Lutheran Social Services IHELP		6485376	6	Completed	4/27/2021	2020	B20MC040514	EN	\$10,660.99
						6496971	6	Completed	6/7/2021	2020	B20MC040514	EN	\$1,580.77
						6510442	6	Completed	6/24/2021	2020	B20MC040514	EN	\$2,930.41
					Y	6520459	5	Completed	7/22/2021	2020	B20MC040514	EN	\$4,131.29
						Activity Total							\$19,303.46
2020	4	Public Services	109	PY20 Northwest Valley Connect		6472713	8	Completed	3/31/2021	2020	B20MC040514	EN	\$3,224.97
						6485376	7	Completed	4/27/2021	2020	B20MC040514	EN	\$9,927.64
						6496971	7	Completed	6/7/2021	2020	B20MC040514	EN	\$1,567.22
						6510442	7	Completed	6/24/2021	2020	B20MC040514	EN	\$1,567.22
					Y	6520459	6	Completed	7/22/2021	2020	B20MC040514	EN	\$3,712.95
						Activity Total							\$20,000.00

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Program Year/ Project			IDIS Act ID	Activity Name	Prior Year	Voucher Number	Line Item	EN Voucher Status	LOCCS Send Date	Grant Year	Grant Number	Fund Type	Drawn Amount
2020	5	Administration and Planning	103	PY20 Program Administration									
						6456834	4	Completed	2/12/2021	2020	B20MC040514	EN	\$49,057.60
						6463905	4	Completed	3/1/2021	2020	B20MC040514	EN	\$7,939.86
						6472713	6	Completed	3/31/2021	2020	B20MC040514	EN	\$4,378.46
						6485376	4	Completed	4/27/2021	2020	B20MC040514	EN	\$4,447.82
						6496971	4	Completed	6/7/2021	2020	B20MC040514	EN	\$4,862.99
						6510442	5	Completed	6/24/2021	2020	B20MC040514	EN	\$2,160.00
						6510480	1	Completed	6/24/2021	2020	B20MC040514	EN	\$4,862.98
					Y	6520459	4	Completed	7/22/2021	2020	B20MC040514	EN	\$13,438.71
											Activity Total		\$91,148.42
2020	5	Administration and Planning	104	PY20 Program Planning									
						6456834	5	Completed	2/12/2021	2020	B20MC040514	EN	\$240.00
						6485376	5	Completed	4/27/2021	2020	B20MC040514	EN	\$240.00
						6496971	5	Completed	6/7/2021	2020	B20MC040514	EN	\$288.00
											Activity Total		\$768.00
2020	6	CV-Public Services	102	CV-Surprise CARES Housing Assistance									
						6415375	2	Completed	9/24/2020	2020	B20MW040514	EN	\$18,756.52
						6423413	2	Completed	10/21/2020	2020	B20MW040514	EN	\$19,758.73
						6433554	2	Completed	12/4/2020	2020	B20MW040514	EN	\$31,750.24
						6440749	2	Completed	12/22/2020	2020	B20MW040514	EN	\$21,511.24
						6454428	2	Completed	2/2/2021	2020	B20MW040514	EN	\$23,899.36
						6464537	1	Completed	3/31/2021	2020	B20MW040514	EN	\$30,779.10
						6471541	2	Completed	3/29/2021	2020	B20MW040514	EN	\$19,672.03

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Program Year/ Project			IDIS Act ID	Activity Name	Prior Year	Voucher Number	Line Item	EN Voucher Status	LOCCS Send Date	Grant Year	Grant Number	Fund Type	Drawn Amount
						6483109	2	Completed	4/27/2021	2020	B20MW040514	EN	\$11,345.58
						6496008	2	Completed	5/26/2021	2020	B20MW040514	EN	\$7,043.45
						6509489	2	Completed	6/24/2021	2020	B20MW040514	EN	\$8,556.58
						Activity Total							\$193,072.83
2020	6	CV-Public Services	112	PY20 CV- Home Delivered Meals Program									
						6463905	7	Completed	3/1/2021	2020	B20MW040514	EN	\$11,774.30
						6471541	3	Completed	3/29/2021	2020	B20MW040514	EN	\$10,816.81
						6483109	3	Completed	4/27/2021	2020	B20MW040514	EN	\$13,193.92
						6496008	3	Completed	5/26/2021	2020	B20MW040514	EN	\$12,337.12
						6509489	3	Completed	6/24/2021	2020	B20MW040514	EN	\$7,756.03
						Activity Total							\$55,878.18
2020	7	CV-Administration	111	PY20 CV-Program Administration									
						6415375	1	Completed	9/24/2020	2020	B20MW040514	EN	\$6,221.20
						6423413	1	Completed	10/21/2020	2020	B20MW040514	EN	\$1,489.36
						6433554	1	Completed	12/4/2020	2020	B20MW040514	EN	\$2,191.83
						6440749	1	Completed	12/22/2020	2020	B20MW040514	EN	\$1,985.80
						6454428	1	Completed	2/2/2021	2020	B20MW040514	EN	\$1,893.62
						6463905	5	Completed	3/1/2021	2020	B20MW040514	EN	\$5,700.27
						6471541	1	Completed	3/29/2021	2020	B20MW040514	EN	\$3,067.38
						6483109	1	Completed	4/27/2021	2020	B20MW040514	EN	\$2,998.02
						6496008	1	Completed	5/26/2021	2020	B20MW040514	EN	\$2,822.86
						6509489	1	Completed	6/24/2021	2020	B20MW040514	EN	\$2,582.85
					Y	6520008	1	Completed	7/22/2021	2020	B20MW040514	EN	\$3,470.00
						Activity Total							\$34,423.19

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EN											
Program Year/ Project	IDIS Act ID	Activity Name	Prior Year	Voucher Number	Line Item	Voucher Status	LOCCS Send Date	Grant Year	Grant Number	Fund Type	Drawn Amount



Community Development Block Grant

Consolidated Annual Performance and Evaluation Report (CAPER)

Program Year 2020

Human Service & Community Vitality | September 8, 2021



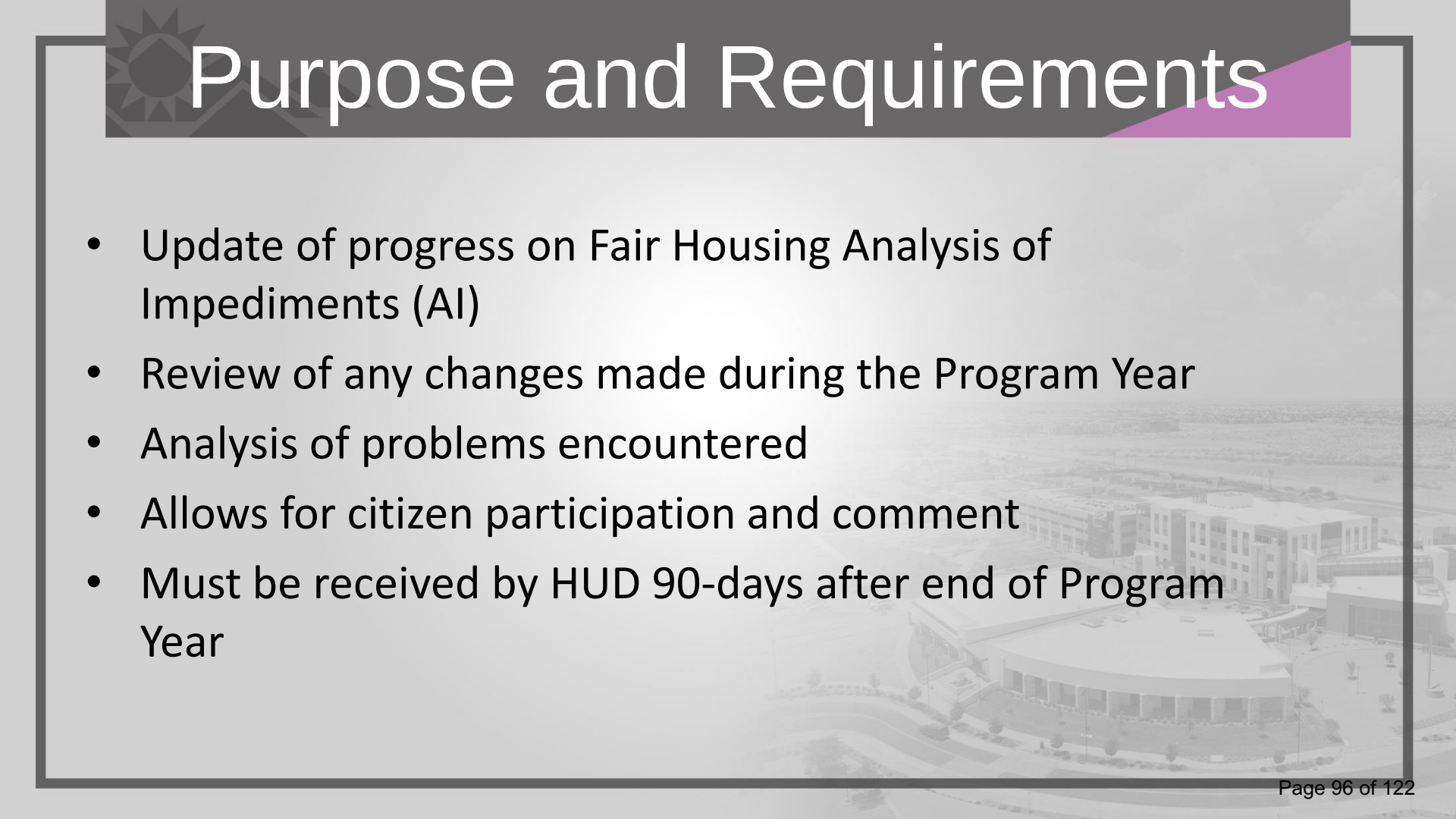
Today's Objectives

- Review CDBG CAPER requirements
- Review Program Year 2020 Accomplishments
- Approve CAPER for submission to HUD

Purpose and Requirements

Program Year 2020 = July 1, 2020 – June 30, 2021

- Report on progress made during the PY on the Priority Needs identified in the 5-Year Consolidated Plan.
- Summary of financial and data reports.
 - Total resources available
 - Funds expended
 - Spending cap check
 - LMI benefit



Purpose and Requirements

- Update of progress on Fair Housing Analysis of Impediments (AI)
- Review of any changes made during the Program Year
- Analysis of problems encountered
- Allows for citizen participation and comment
- Must be received by HUD 90-days after end of Program Year



Financial Summary

CDBG

PY2020 Allocation: \$649,804

Previous Years Funding: \$429,195

Total Funds Expended: \$960,135

Planning & Admin: \$91,916 (14.15%)

Funds benefiting LMI persons: 100%



Financial Summary

CDBG-CV

To prevent, prepare for, and respond to COVID-19

CARES Act Allocation: \$969,655

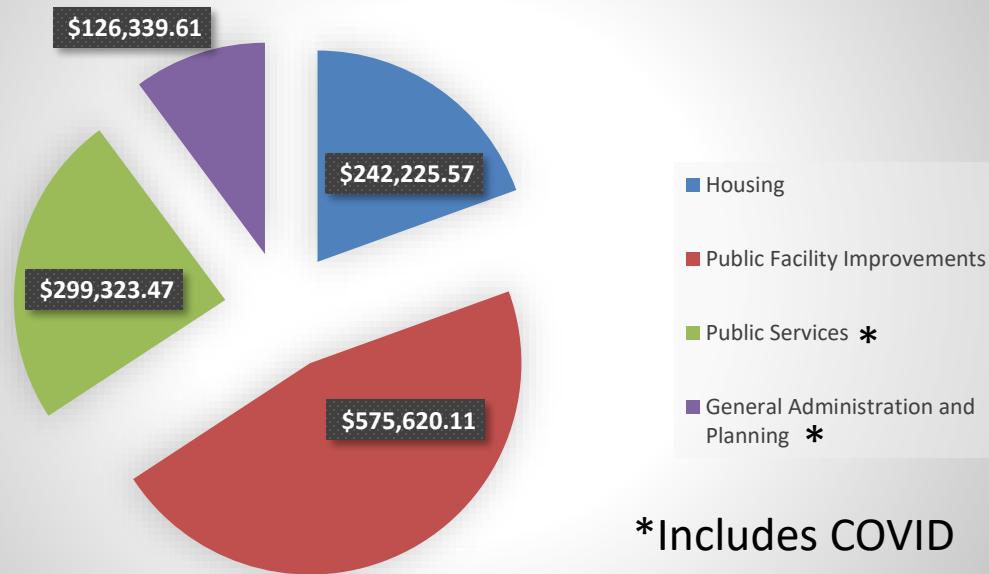
Total Funds Expended: \$248,951

Planning & Admin: \$34,423 (3.55%)

Funds benefiting LMI persons: 100%

Financial Summary

Total Activities Disbursed

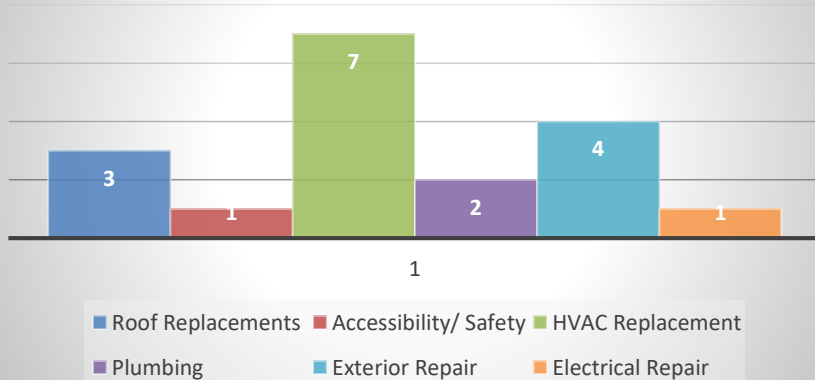


*Includes COVID Response

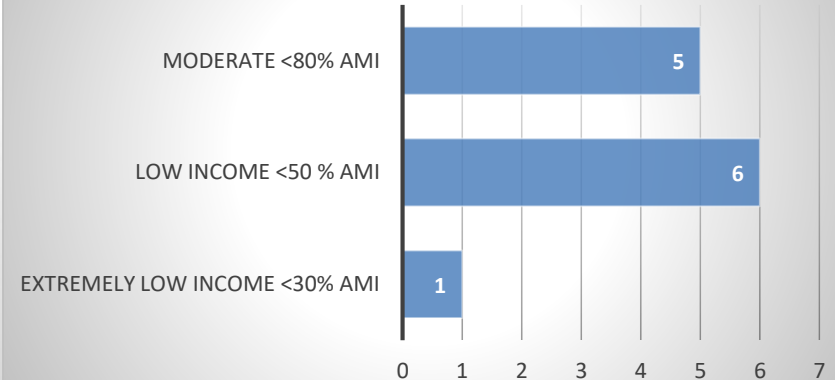
Projects

Housing Rehabilitation – Preservation of existing housing 12 Homeowners assisted with critical repairs

Rehabs by Type



Rehabs by Income Level



Total Expended: \$208,952

Projects

Public Facility Improvement – Create suitable living environments

Floyd Gaines Ballfield Project

Total Expended: \$575,620

Leverage: \$1,123,618





Projects

Housing Services – Access to Affordable Housing

Tenant Based Rental Assistance (TBRA)

- Operated by A New Leaf
- Rental subsidies for up to 24 months
- Targeted to homeless or at risk of becoming homeless
- Case management
- Self-sufficiency education

CDBG Expended: \$33,273

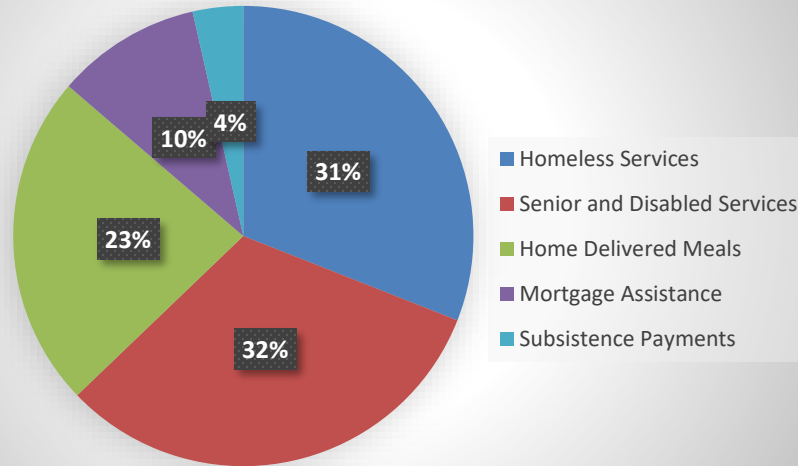
HOME Expended: \$217,307

22 Households Assisted

Projects

Public Services – New or continued access to services

Public Services Accomplishments

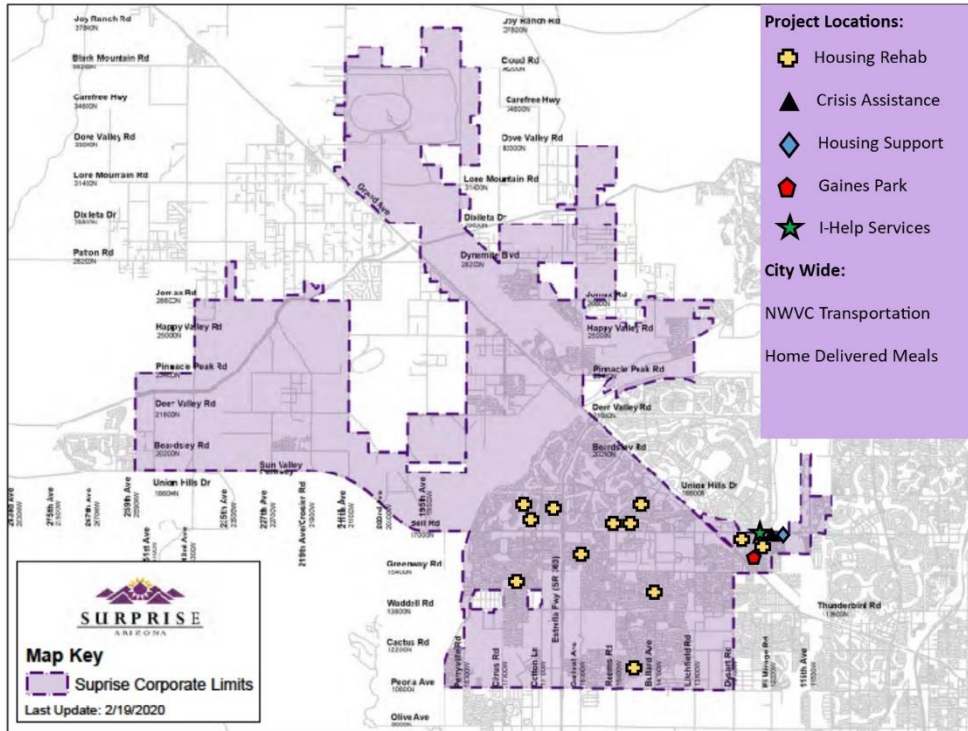


Total Expended: \$299,323

226 LMI persons benefited

- Services for persons experiencing homelessness
- Group Supported Employment
- Meal Delivery Service – COVID-19
- Transportation for Seniors & Disabled
- Short term mortgage assistance - COVID-19
- Short term rental and utility assistance

Projects



Project Locations

Geographic Distribution

Target Area: Original Town Site

Expended in target area: 70%



CAPER Timeline

**August 23, 2021 -
Sept. 8, 2021**
15-Day Comment
Period

September 8, 2021
VDHS Review and
Comment

September 28, 2021
Submission of
CAPER to HUD



SURPRISE
ARIZONA

QUESTIONS OR COMMENTS?

Adam Lane
Human Service & Community Vitality
Neighborhood Services Supervisor



CITY OF SURPRISE
Veterans, Disability and Human Services
Commission Meeting

Council Meeting Date: September 8, 2021 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations: None

Consent: No Regular: Yes Public Hearing: No Report/Discussion: No

Agenda Wording:

Presentation and discussion pertaining to the RideChoice program by the Public Works Department.

Motion:

None, this item is for discussion only.

Background:

The Veterans, Disability & Human Services Commission has designated a working group to look into existing transit options offered by the city, and discuss potential opportunities for expansion. This item has been placed on the agenda to overview the program.

Objective Analysis:

To promote quality of life, accessibility and equity for all residents of Surprise, including those who are veterans or who experience disabilities, through cooperation with Surprise residents and any veterans, disability and human service organizations that serve the residents of Surprise.

Policy Compliant:

This item is City and Council policy compliant.

Financial Impact:

None.

Budget Impact:

None.

FTE Impact:

None.

ATTACHMENTS:

1. VDHSC



TRANSIT OVERVIEW

Veterans, Disability and Human Services Commission
September 6, 2021

City of Surprise Services

- 571 Express Route
- Regional Paratransit Service
- RideChoice
- Platinum Pass

Express Route 571

- Express Bus to and from Downtown Phoenix
- Originates/Terminates Surprise Park and Ride
 - 3 am trips
 - 3 pm trips
- Fare - 3.25 per one-way trip



Regional Paratransit Service

- Resident must be ADA certified
- Travel outside of Surprise for medical and work only
- Trips can be anywhere within the Regional ADA [service area](#)
- Monthly cap of 40 one-way trips Monday–Friday and 16 one-way trips on Saturday–Sunday
- Fare – \$4.00 per one-way trip



Paratransit Trips

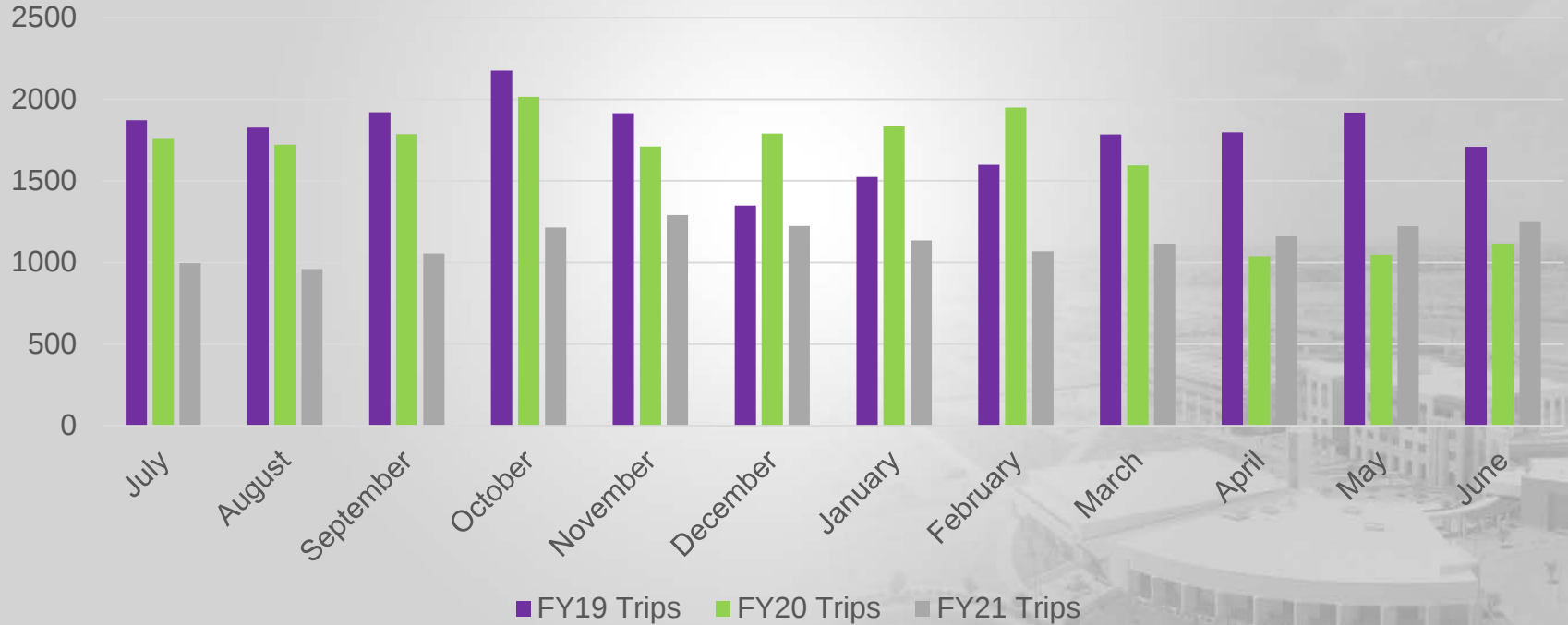


RideChoice Service

- On Demand Taxi Service – 8 miles or less
- Seniors, ADA certified residents, income qualified residents and veterans
 - Uses Uber and various taxi companies
 - Specialized carriers for wheelchair service
 - Trip Limits
 - 20 per month for casual user
 - 50 per month for heavy user (recurring medical/work trips)
 - 400 mile option
 - Fare – \$3.00 per one-way trip



RideChoice Trips



Surprise Data

- Regional Paratransit
 - 654 Registered Users
 - 41 Active Users
 - 35 Medical
 - 6 Work
- RideChoice
 - 743 Registered Users
 - 185 Active Users



Platinum Pass Service

- Platinum Pass
 - Must be ADA Certified
 - Any bus or light rail trips are free



Becoming ADA Certified

- Must have disability or disabling health condition
- Complete the ADA Paratransit Application
- Complete ADA Eligibility Assessment
 - Free door-to-door service to mobility center

Funding

- City General Fund
- Arizona Lottery Fund
- Regional Funding – Prop 400
 - County-Wide ½ cent sales tax
 - Used to Build Park and Ride

Transit Feasibility Study

- December 2018
- Short Term Recommendations
 - Bell Road Extension
 - Thunderbird Road Extension
 - Greenway Road Neighborhood Route

Estimated Costs for Circulators

➤ Zoom

➤ Avondale, Tolleson, Goodyear

➤ Estimated FY22 cost - \$3,693,795

➤ 23 miles

➤ Glendale Urban Shuttle

➤ 3 Routes

➤ FY20 cost - \$1,093,323

Discussion

- Barriers
 - Cost
 - Funding
 - Lack of assumed need
- Emerging technologies
 - Micro Transit

Questions

Kristen Taylor

Kristen.taylor@surpriseaz.gov