



CITY OF SURPRISE
Veterans, Disability and Human Services Commission Meeting
16000 N. Civic Center Plaza
Surprise, AZ 85374

Wednesday, May 12, 2021 @ 6:00 PM
COUNCIL CHAMBERS

- A. Call To Order
- B. Roll Call
- C. Pledge of Allegiance
- D. Current Events and Reports
- E. Staff Reports
- F. Veterans, Disability and Human Services Commission

CALL TO THE PUBLIC:

INSTRUCTIONS: In order to address the Board\Commission, you will need to fill out a Call to the Public Form available at the front counter, and then turn it in to the Secretary before the meeting begins.

Note: A.R.S. 38-431.01(H) - During this time members of the public may address the Board\Commission only on issues within the jurisdiction of the Board\Commission which are not an item on the agenda. At the conclusion of the open call, the Board\Commission may respond to criticism, may ask staff to review the matter or may ask that the matter be put on a future agenda. No discussion or action shall take place on any item raised.

CONSENT AGENDA:

REGULAR AGENDA ITEM - PUBLIC HEARING:

REGULAR AGENDA ITEM - NON-PUBLIC HEARING:

- | | | | |
|----|----------|---|---------------------------------|
| 1. | Citywide | Discussion and action pertaining to approval of the April 14, 2021 meeting minutes. | Human Svcs and
Comm Vitality |
| 2. | Citywide | Presentation and discussion pertaining to Child & Family Resources regarding Parents as Teachers Early Intervention programs. | None |
| | | | Human Svcs and
Comm Vitality |
| 3. | Citywide | Presentation and discussion pertaining to the expansion of the West Valley Military & Veteran Success Center to the City of Surprise. | None |
| | | | Human Svcs and
Comm Vitality |
| 4. | Citywide | Discussion and possible action pertaining to the 2021 Care & Share Expo. | Human Svcs and
Comm Vitality |

- | | | | |
|----|----------|---|---------------------------------|
| 5. | Citywide | Discussion pertaining to the establishment of a recognition program sponsored by the VDHS Commission. | None |
| | | | Human Svcs and
Comm Vitality |

G. Other Business and Future Agenda Items

H. Executive Session

For information purposes: Upon a public majority vote of a quorum ("Commission"), the Commission may hold an executive session, which will not be open to the public, but for only the following purposes: discussion or consideration of records exempt by law from public inspection (A.R.S. §38-431.03(A)(2));

or discussion or consultation for legal advice with the attorney or attorneys of the public body (A.R.S. §38-431.03(A)(3)).

Confidentiality Requirements: Pursuant to A.R.S. §38-431.03(C)(D), any person receiving executive session information pursuant to A.R.S. §38-431.02 shall not disclose that information except to the Attorney General or County Attorney or by agreement of the Commission, or as otherwise ordered by a court of competent jurisdiction.

The Commission may vote to hold an executive session for the purpose of obtaining legal advice from the Commission's attorney on any matter listed on the agenda pursuant to A.R.S. § 38-431.03(A)(3).

I. Adjournment

SHERRY ANN AGUILAR, CITY CLERK, MMC

POSTED: May 6, 2021 at 4:00 PM

SPECIAL NOTE: PERSONS WITH SPECIAL ACCESSIBILITY NEEDS, INCLUDING LARGE PRINT MATERIALS OR INTERPRETER, SHOULD CONTACT THE CITY CLERK'S OFFICE @ 623.222.1200 OR TTY 623.222.1002, BY NO LATER THAN 24 HOURS IN ADVANCE OF THE REGULAR SCHEDULED MEETING TIME.



CITY OF SURPRISE
Veterans, Disability and Human Services
Commission Meeting

Council Meeting Date: May 12, 2021 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations:

Consent: No Regular: Yes Public Hearing: No Report/Discussion: No

Agenda Wording:

Discussion and action pertaining to approval of the April 14, 2021 meeting minutes.

Motion:

I move to approve the April 14, 2021 Veterans, Disability and Human Services Commission meeting minutes.

Background:

N/A

Objective Analysis:

N/A

Policy Compliant:

N/A

Financial Impact:

N/A

Budget Impact:

N/A

FTE Impact:

N/A

ATTACHMENTS:

1. 04.14.21 VDHS Commission Minutes DRAFT
-

**CITY OF SURPRISE
VETERANS, DISABILITY, AND HUMAN SERVICES COMMISSION**

MEETING MINUTES-APPROVED

April 14, 2021 / 6:00 PM

**COUNCIL CHAMBERS
16000 North Civic Center Plaza
Surprise, AZ 85374**

A. CALL TO ORDER.

Chair Karissa Perry called the Veterans, Disability, and Human Services Commission Meeting to order at 6:00 p.m. at Surprise City Hall, 16000 North Civic Center Plaza, Surprise, Arizona 85374, on April 14, 2021.

A. PLEDGE OF ALLEGIANCE

B. ROLL CALL

In attendance were Chair Karissa Perry, Vice-Chair Andrew Witzel and Commissioners John Billcheck, Jason Cooper, Shawna Daigle, Steffen Hanzel, Julie Kent-Partridge, and Gwen Mendez.

Absent: George Van de Langeryt (excused) Bruce Hertzog (unexcused).

STAFF PRESENT:

Human Service & Community Vitality Director Seth Dyson, Human Service & Community Vitality Administrator Danielle Osborne, Assistant City Attorney Hobie Wingard, Surprise Police Sergeant Greg Welch, Surprise Police Officer Joshua Otterman, Neighborhood Services Supervisor Adam Lane, Neighborhood Services Program Coordinator DeAnn Blandford, City Clerk Sherry Aguilar, Financial Analyst-Sr. Deb Perry and Administrative Specialist Karina Caraveo were present.

COUNCIL MEMBERS PRESENT:

Councilmember Aly Cline.

C. CURRENT EVENTS REPORT

Chair Perry reported on the following upcoming events:

- Volunteer Income Tax Assistance (VITA) Program
 - Last day at Surprise Resource Center will be 4/15/2021
- Day of Service on April 24th and May 26th
 - Volunteers needed
- Surprise City Council Fiscal Year 2022 budget retreat
 - On 4/16/2021

- Memorial Day
 - Ceremony on 5/29/2021 at 9:00 a.m. at the Surprise Community Park
 - City offices will be closed on May 31st

Chair Perry announced Commissioner Rodriguez joined the meeting at 6:04 pm and the swearing in of Commissioner John Billcheck and Gwen Mendez.

- City Clerk Sherry Aguilar administered the Oath of Office to Commissioner Billcheck and Commissioner Mendez.

D. STAFF REPORT

Administrator Danielle Osborne reported the following:

- City Hall is now open to the public
- State of the City video
- Social Media page
- Surprise Youth Council workshop
- Care & Share working group meeting
- Transit working group meeting
- SOS program
- New Veterans Resource page

CALL TO THE PUBLIC:

Chair Perry opened the call to the public to discuss any items not on the agenda.

Vetlink Foundation Director Jacqueline Ryan-Rojas reported on an upcoming event.
Chair Perry closed the call to the public.

CONSENT AGENDA:

None

REGULAR AGENDA ITEMS PUBLIC HEARING:

Item 1 – Citywide – Consideration and action pertaining to the Program Year 2021 Community Development Block Grant Annual Action Plan.

Neighborhood Services Supervisor Adam Lane made the presentation to the Commission.

Commissioner Hanzel made a motion to approve the Program Year 2021 Community Development Block Grant Annual Action Plan. Vice-Chair Witzel seconded the motion. The motion carried with 9 yes votes, 2 Absent (Van de Langeryt & Hertzog).

REGULAR AGENDA ITEMS NON-PUBLIC HEARING:

Item 2 – Citywide – Consideration and action pertaining to the approval of the March 10, 2021 Veterans, Disability and Human Services Commission meeting minutes.

Commissioner Daigle made a motion to approve the March 10, 2021 Veterans, Disability, and Human Services Commission Meeting minutes. Commissioner Hanzel seconded the motion. The motion carried with 9 yes votes, 2 Absent (Van de Langeryt & Hertzog).

Item 3 – Citywide – Presentation and discussion pertaining to the NorthStar Certification program by Goodwill of Central and Northern Arizona.

Sr. Community Awareness Partner Troy Maskell made the presentation to the Commission.

Commissioner Rodriguez asked about the certification through the program.

Commissioner Kent-Partridge asked about online or in-person assistance.

Chair Perry asked about age restriction to participate in the program.

Item 4 – Citywide – Presentation and discussion pertaining to homeless community outreach efforts by the Surprise Police Department.

Sergeant Welch made the presentation to the Commission.

Commissioner Rodriguez asked about donation kits.

Commissioner Cooper asked about recurring training.

Chair Perry asked Sergeant Welch to explain the Point In Time count process.

Commissioner Cooper asked about the time spent on outreach.

Item 5 – Citywide – Discussion pertaining to the federal Workforce Innovation and Opportunity Act (WIOA) Workforce Development training program and VDHS Commission efforts to identify and structure job readiness programs.

Vice-Chair Witzel advised the Commission a new training program will be presented to the Commission after requested data is obtained from different organizations.

OTHER BUSINESS AND FUTURE AGENDA ITEMS:

- Commissioner Hanzel – Recognition program.

ADJOURNMENT:

Commissioner Hanzel made a motion to adjourn the meeting of the Veterans, Disability & Human Services Commission of April 14, 2021 at 7:27 p.m. Vice-Chair Witzel seconded the motion. The motion carried with 9 yes votes, 2 Absent (Van de Langeryt & Hertzog).

Danielle Osborne
HSCV Administrator

Karissa Perry
Veterans, Disability and Human Services Commission Chair

The foregoing instrument is a full, true, and correct copy of the original document on file in the office of the City Clerk, City of Surprise, Arizona.

ATTEST BY:

Karina Caraveo, Commission Liaison

DATE:



CITY OF SURPRISE
Veterans, Disability and Human Services
Commission Meeting

Council Meeting Date: May 12, 2021 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations: None

Consent: No Regular: Yes Public Hearing: No Report/Discussion: No

Agenda Wording:

Presentation and discussion pertaining to Child & Family Resources regarding Parents as Teachers Early Intervention programs.

Motion:

None, this item is for discussion only.

Background:

Program Director Tina Oluyi will provide an overview of services from Child & Family Resources and their Parents as Teachers Early Intervention program that is available to Surprise residents.

Objective Analysis:

To promote quality of life, accessibility and equity for all residents of Surprise, including those who are veterans or who experience disabilities, through cooperation with Surprise residents and any veterans, disability and human service organizations that serve the residents of Surprise.

Policy Compliant:

This item is City and Council policy compliant.

Financial Impact:

None.

Budget Impact:

None.

FTE Impact:

None.

ATTACHMENTS:

1. VDHS Mtg Surprise Ver 2
-

Parents as Teachers

Programs of

Child & Family Resources

funded by

First Things First of Arizona

Child & Family Resources

Child and Family Resources offers multigenerational prevention programs that break the cycles of poverty and position children and youth to reach their full potential.

The Importance of Early Childhood

- From birth to age 5, a child's brain develops more than any other time in life.
- Positive early childhood experiences promote healthy brain development and learning.
- Early childhood is when kids begin to develop the skills they'll need for future success in school and in life.

Child & Family Resources in the West Valley

Provides emotional and developmental support to families of young children birth to 5 years old, including children with developmental delays or special needs.

Programs:

1. Parents as Teachers Early Intervention
2. Parents as Teachers

Services

- Weekly or Bi-weekly Home Visits
- Hearing screenings (OAE/Pure Tone)
- Vision Screenings (SPOT Machine)
- Community Resources to improve family well being
- Monthly Socialization groups for participants

Parent Screenings

- Parent Child Interaction
- Depression
- Domestic Violence

Developmental screenings

- Ages & Stages Questionnaire
- Ages & Stages Questionnaire Social Emotional

COVID-19 CHANGES

- Provide services via FaceTime, Zoom, WhatsApp, Skype, Phone
- Conduct family events on Zoom
- Mail learning materials to families homes

Parent Feedback

“My stress level has decreased because I have resources and a guide to make sure my child is on the right path. I don’t feel like I’m going through this alone anymore.”

“Providing educational resources has given me the opportunity to interact with my child in a productive way to enhance both his development and my own development as a parent.”

“This program has helped my family and I understand my child's growing mind. It has showed me how I could help my child learn through play.”

“It helped me identify that my toddler needed speech therapy.”

Questions



Contact Information

Tina Oluyi, M.Ed.

Program Director

Parents as Teachers Early Intervention

Child & Family Resources

Childfamilyresources.org

(602)688-5540



CITY OF SURPRISE
Veterans, Disability and Human Services
Commission Meeting

Council Meeting Date: May 12, 2021 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations: None

Consent: No	Regular: Yes	Public Hearing: No	Report/Discussion: No
-------------	--------------	--------------------	-----------------------

Agenda Wording:

Presentation and discussion pertaining to the expansion of the West Valley Military & Veteran Success Center to the City of Surprise.

Motion:

None, this item is for discussion only.

Background:

The West Valley Military and Veteran Success Center is a multi-organization partnership dedicated to supporting service members, veterans, and their families. This initiative has just been expanded to the city of Surprise, where services are housed out of the Surprise Resource Center. This item has been placed on the agenda to provide staff an opportunity to overview the expansion of the initiative, as well as the services offered through the center.

Objective Analysis:

To promote quality of life, accessibility and equity for all residents of Surprise, including those who are veterans or who experience disabilities, through cooperation with Surprise residents and any veterans, disability and human service organizations that serve the residents of Surprise.

Policy Compliant:

This item is City and Council policy compliant.

Financial Impact:

None.

Budget Impact:

None.

FTE Impact:

None.

ATTACHMENTS:

1. WVMVSC Presentation



West Valley Military & Veteran Success Center

Veterans, Disability & Human Services Commission | May 12, 2021



Background

- The City of Surprise partnered with a number of other cities and agencies for the West Valley Veteran Success Center initiative in 2016
- Multi-organizational effort consisting of public and private agencies
- This partnership resulted in the opening of the West Valley Military & Veteran Success Center, located just outside the gates of Luke Air Force Base
- Operations were managed by Rio Salado Community College and Maricopa County Community Colleges Foundation



Background

- With the onset of COVID-19, service delivery models saw modification
- Some services transitioned on-base, while others were administered virtually
- The city offered space at the Surprise Resource Center to aid in the expansion of services at an off-base location
- The expansion of the center was announced on April 21st



Services Offered

Phase 1 (Available Now)

- Full-time AmeriCorp member provided by the Arizona Coalition for Military Families and Northern Arizona University
 - Allison Wisniewski
 - (623) 222-1658
 - Allison.Wisniewski@surpriseaz.gov
- Part-time Be Connected Navigator
 - (866) 4AZ-VETS (866-429-8387)
 - www.BeConnectedAZ.org



Services Offered

Phase 2 (Available in the Fall)

- Arizona Department of Veterans' Services Veteran Benefits Counselor (VBC)
 - Pilot program which will establish a satellite office at the Surprise Resource Center and enable availability of a VBC three days a week, beginning at a date to be announced
 - Provides direct services to Veterans by connecting them to VA benefits, State Veteran Homes in Phoenix, Tucson, Flagstaff and Yuma, and Arizona Veterans' Memorial Cemeteries in Sierra Vista, Camp Navajo, and Marana
 - VBC Services are currently available virtually
 - To schedule an appointment, call (602) 535-1215
 - www.dvs.az.gov

THANK YOU!



Center for Service
and Volunteerism



AmeriCorps



ADM Group
Archimedes Hill Investments
AZ Pro Graphics
City of Avondale
City of Buckeye
City of El Mirage
City of Glendale
City of Goodyear
City of Litchfield Park

City of Peoria
City of Tolleson
Credit Union West
EPCOR Water
Grainger Foundation, Inc.
Henkel Consumer Goods, Inc.
John F. Long Foundation
JP Morgan Chase & Co.
Liberty Utilities Corporation

Lockheed Martin Corporation
Maricopa County Industrial Development
Authority
Mellon Family Foundation
OCM Recycle West
Pop-A-Lock of Phoenix
The Kroger Co. Foundation
Tohono O'odham Nation
Town of Youngtown



Surprise Resource Center
12425 W. Bell Road, Suite 124

www.surpriseaz.gov/WVMVS

(623) 222-1600



SURPRISE
ARIZONA

QUESTIONS OR COMMENTS?

Thank You



CITY OF SURPRISE
Veterans, Disability and Human Services
Commission Meeting

Council Meeting Date: May 12, 2021 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations:

Consent: No Regular: Yes Public Hearing: No Report/Discussion: No

Agenda Wording:

Discussion and possible action pertaining to the 2021 Care & Share Expo.

Motion:

I move to approve the budget for the 2021 Care & Share Expo at a cost not to exceed \$8,000.00.

Background:

The Care & Share Expo is a free community event creating connections to human service organizations, as well as disability, veteran and health resources. It's a one-stop source for accessing programs and services that promote health, financial growth and self-empowerment.

Objective Analysis:

This presentation provides an update on the Care & Share Expo planning.

Policy Compliant:

This item is City and Council policy compliant.

Financial Impact:

If approved, the budget for the Care & Share Expo will not exceed \$8,000.00 (consisting of \$3,000.00 from FY21, and \$5,000.00 from FY22).

Budget Impact:

If approved, \$8,000.00 will be budgeted towards the Care & Share Expo (consisting of \$3,000.00 from FY21, and \$5,000.00 from FY22).

FTE Impact:

There is no FTE impact associated with this item.

ATTACHMENTS:



CITY OF SURPRISE
Veterans, Disability and Human Services
Commission Meeting

Council Meeting Date: May 12, 2021 Contact Person:
Submitting Department: Human Svcs and Comm District: Citywide
Vitality
Staff Recommendations: None

Consent: No Regular: Yes Public Hearing: No Report/Discussion: No

Agenda Wording:

Discussion pertaining to the establishment of a recognition program sponsored by the VDHS Commission.

Motion:

None, this item is for discussion only.

Background:

During the April 14, 2021 Veterans, Disability and Human Services Commission meeting, Commissioner Hanzel requested commission consideration of a recognition program. This item has been placed on the agenda to allow for full discussion regarding this potential program.

Objective Analysis:

To promote quality of life, accessibility and equity for all residents of Surprise, including those who are veterans or who experience disabilities, through cooperation with Surprise residents and any veterans, disability and human service organizations that serve the residents of Surprise.

Policy Compliant:

This item is City and Council policy compliant.

Financial Impact:

None.

Budget Impact:

None.

FTE Impact:

None.

ATTACHMENTS:
