

CITY OF SURPRISE
Regular City Council Work Session
16000 N. Civic Center Plaza
Surprise, AZ 85374
Tuesday, December 15, 2020 @ 5:30 PM
COUNCIL CHAMBERS



NOTICE: In an effort to protect health and safety of city employees, residents, and visitors, the Council Chambers will be closed to the public during this meeting. The public may access the meeting by viewing a live stream or broadcast of the meeting. To watch live, please visit www.surpriseaz.gov/surprisetv, the Surprise City Gov Facebook page at www.facebook.com/cityofsurprise. Cox channel 11 and Century Link channel 8513 will also carry the meeting live.

For instructions on how to comment on agenda items and public hearings, please go to <https://bit.ly/3asyowo>

- A. Call To Order
- B. Roll Call
- C. Pledge of Allegiance
- D. Proclamation and Community Acknowledgements
- E. City Manager Report
- F. City Clerk Report
- G. Call To The Public

Public comment will be taken through email or via phone. To submit email comments, including Call to the Public for non-agenda items, please email publiccomments@surpriseaz.gov. Comments for Call to the Public must be submitted prior to the start of the meeting. To comment on agenda items, emails must be submitted prior to the time(s) designated for public comment by the Mayor during the meeting or before the agenda item has otherwise concluded.

To comment live by phone for Call to the Public for non-agenda items or for agenda items, please call 623-222-1250 prior to, or during, the meeting to have your name placed on a callback list. If you reach voicemail, please leave your name and phone number. The City Clerk will call those wishing to comment from the dais during the meeting, and the call will be streamed through the Council Chamber audio system. Only calls received before Call to the Public for non-agenda items or before or during the time(s) designated for public comment by the Mayor during the meeting on the subject agenda item will be accepted and streamed. No calls will be accepted after the time(s) designated by the Mayor for public comment or after an agenda item has otherwise concluded.

- H. Regular City Council Work Session Agenda
- CONSENT AGENDA:
- REGULAR AGENDA ITEM - PUBLIC HEARING:

REGULAR AGENDA ITEM - NON-PUBLIC HEARING:

- | | | | |
|----|----------|---|---|
| 1. | Internal | Presentation and discussion pertaining to the COVID-19 crisis assistance response from Human Service & Community Vitality and the Surprise Resource Center. | None

Seth Dyson
Human Svcs and
Comm Vitality |
|----|----------|---|---|

I. Other Business and Future Agenda Items

J. City Council Reports

K. Executive Session

For information Purposes; Upon a public majority vote of a quorum of the City Council, the Council may hold an executive session, which will not be open to the public, but for only the following purposes:

- discussion or consideration of personnel matters (A.R.S. §38-431.03 (A)(1));
- discussion or consideration of records exempt by law from public inspection (A.R.S. §38-401.03 (A)(2));

L. Adjournment

SHERRY ANN AGUILAR, CITY CLERK, MMC

POSTED: December 10, 2020 at 11:55 AM

SPECIAL NOTE: PERSONS WITH SPECIAL ACCESSIBILITY NEEDS, INCLUDING LARGE PRINT MATERIALS OR INTERPRETER, SHOULD CONTACT THE CITY CLERK'S OFFICE @ 623.222.1200 OR TTY 623.222.1002, BY NO LATER THAN 24 HOURS IN ADVANCE OF THE REGULAR SCHEDULED MEETING TIME.



CITY OF SURPRISE
Regular City Council Work Session

Council Meeting Date: December 15, 2020
Submitting Department: Human Svcs and Comm
Vitality
Staff Recommendations: None

Contact Person: Seth Dyson, DIRECTOR - HSCV
District: Internal

Consent: No	Regular: Yes	Public Hearing: No	Report/Discussion: No
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Agenda Wording:

Presentation and discussion pertaining to the COVID-19 crisis assistance response from Human Service & Community Vitality and the Surprise Resource Center.

Motion:

Discussion only

Background:

HSCV has received resources to respond to the COVID-19 pandemic. This presentation is to outline the funding and activities associated to the pandemic.

Objective Analysis:

This presentation is to share the COVID-19 Response activities of the Human Service and Community Vitality Department.

Policy Compliant:

This presentation is compliant with City and Council policy.

Financial Impact:

N/A

Budget Impact:

N/A

FTE Impact:

None

ATTACHMENTS:

1. HSCV Council PPT - Covid Response-rev
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HSCV & Surprise Resource Center Covid-19 Response

Human Service & Community Vitality | December 15, 2020



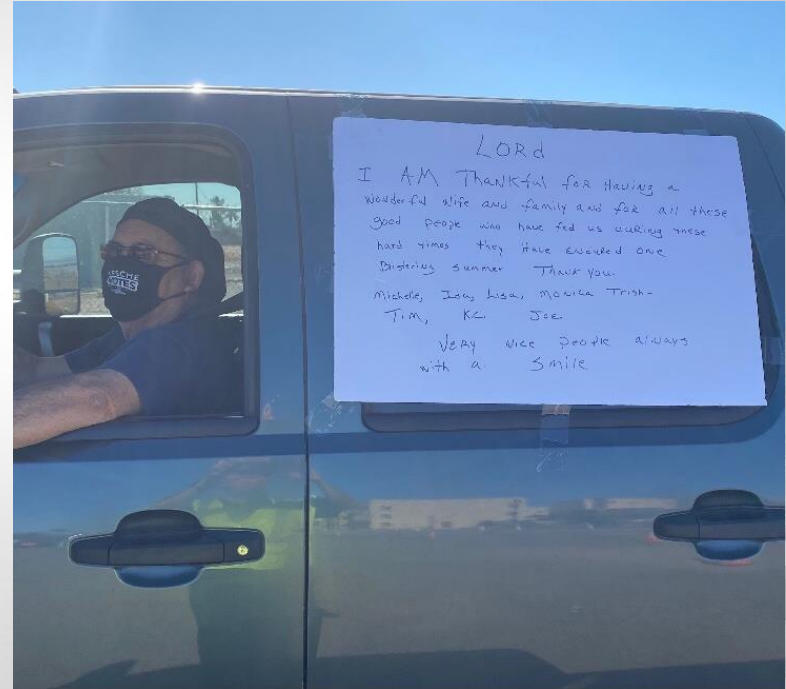
Human Service & Community Vitality

Covid-19 Response: **Senior Services**

Surprise Senior Center Closed March 13

Since:

- Drive-thru meal program
 - Served **12,558** meals (July-Nov)
- City Council Supported \$25k
- Area Agency on Aging \$172k
 - (Typical - \$80k)
- Virtual programming
 - morning & afternoon sessions
- Check-in calls/mailers
- Call 623-222-1500 to get involved





Human Service & Community Vitality

Covid-19 Response: **Neighborhood Services**

Community Development Block Grant (CDBG) Funds:

- Emergency Home Delivered Meal Contract with Meals of Joy
 - 3,238 meals. 132 seniors/disabled served. \$30,000. (Apr-Jun)
 - Staff was able to get this program running in one month
- Established **Housing CARES Program** with CDBG-CV Funding:
 - Mortgage, rental, and utility assistance for residents impacted by pandemic
 - 15 Surprise households served to date. \$70,905 invested
- Launched new Home Delivered Meal Program through Benevilla
 - 1,719 meals. 45 seniors/disabled served. \$43,255. (July- November)
 - Program also supports job-training program for adults with disabilities



Surprise Resource Center

Resource Center remains open regular hours:

- Monday & Tuesday 8 a.m. – 5 p.m.
- Wednesday & Thursday 8 a.m. – 7 p.m.
- Friday 8 a.m. – 12 p.m.
- Located at 12425 W. Bell Rd. Bldg. A, Ste. #124 (AZ TechCelerator Campus)

Services Available: Rent, eviction prevention, utility assistance, employment and training services, benefit assistance (SNAP, TANF, AHCCCS), WIC, Emergency Food Boxes, Veteran, homelessness & housing, tax preparation, domestic violence

Total Served:

- FY18 – 3,441
- FY19 – 7,318 (121% increase)
- FY 20 – 9,680 (32% increase)
- **FY 21 – 4,068 (July-Oct)**





Surprise Resource Center

Covid-19 Response: Community Action Program (CAP)

- Service area: El Mirage & Surprise (Federally funded through IGA w/Maricopa County)

Fiscal Year	Total Invested	Households	Individuals Supported	Total Rent %	Total Rent Spent
FY18	\$429,207	571	1,927	17%	\$71,548
FY19	\$611,438	784	2,510	16%	\$100,645
FY20	\$597,964	701	2,363	8%	\$50,357
FY21	\$3,922,067	1,312	3,481	71%	\$2,794,075

County Total Funding - \$3,922,067 (July-Dec)

Funding	Total Invested
Rental Assistance	\$2,794,075
Utility Assistance	\$1,127,992

City of Surprise \$40k Supported Water Utility Assistance: 81 Surprise households



Surprise Resource Center

Covid-19 Response: Community Action Program (CAP)

Hired 8 temporary team members
(4 FT & 4 PT)

Examples of Impact Made:

- Veteran served
- Grandparents raising grandchildren
- Single mother remained housed





Surprise Resource Center

Covid-19 Response: Community Action Program (CAP)

Resources Available January – June 2021:

Resources	Total Amounts
County Rental	\$80,000 (estimate)
County Utilities	\$250,000 (estimate)
COS CDBG Housing CARES Program (Mortgage)	\$95,000

Trends:

- Demand for rental assistance remains high
- Monitoring forbearance trends as requests for mortgage assistance come in
- Possible new CARES financial relief from Congress



SURPRISE
ARIZONA

QUESTIONS OR COMMENTS?

Thank You